

Entrenched Rough Sleepers SIB: Consultation and Engagement Report

As part of the initial SIB application, Bristol City Council listed the following groups as potential co-commissioners and partners for the bid and the work it entails:

Co-commissioners

- Bristol City Council
- Safer Bristol

Partners

- Bristol Clinical Commissioning Group (potential co-commissioner)
- Bristol Supported Housing Forum – a membership forum of mostly voluntary sector organisations providing supported housing in Bristol
- Golden Key - a BIG Lottery funded Fulfilling Lives programme
- Bristol Mental Health - A mental health system for Bristol made up of public and voluntary sector organisations, including:
 - o the Assertive Contact and Engagement Service (ACE) – a St Mungo’s service to work with people currently under-represented in mental health services; and
 - o The women’s and men’s Crisis Houses, voluntary sector short term residential houses to prevent psychiatric hospital admission.
- Bristol ROADS (Recovery Oriented Alcohol and Drugs Services) – comprised of largely voluntary sector providers
- National Offenders Management Service
- Avon and Somerset Police
- Learning City - strategic partnership to create and promote learning opportunities for everyone
- Bristol and Bath CIC
- Public Health

As a result of this, since the application was approved, numerous working groups have been set up to ensure engagement and consultation with relevant parties.

An initial working group has been set up, consisting of representatives from Bristol City Council’s Housing, Homelessness, commissioning, substance misuse, legal and finance departments, whilst involving Bristol Clinical Commissioning Group for their expert input into the work. This group has met on a weekly basis to discuss progress and concerns with the work, focussing on the outcomes; namely, what it is we will be expecting from the provider; how we can measure this; and what issues we may have along the way; also this group has been assessing the central scorecard and terms and conditions to ensure understanding and agreement; assessing the plans and requirements of the project; exploring IT solutions for recording results and their respective payments.

Additionally, we have held two open provider sessions, where potential bidders have been able to come into the Council and have the background and bidding process explained. This has not only kept lines of communication with bidders open, but has also ensured clarity around the bidding process, the steps that will be undertaken and where the areas for potential are and which areas are set and not for negotiation. These two sessions took place on February 9th and March 28th and were attended by a number of different potential providers, with a lengthy Q&A session at the end to clarify issues and uncertainty and raise queries to be researched by Bristol City Council prior to the commencement of the tendering process.

Entrenched Rough Sleepers SIB: Consultation and Engagement Report

An additional extended working group is due to commence in April. This group includes those in the initial Working Group, but is also extended out to representatives working in fields related to the areas where providers will be paid for their results, or where we are looking for particular outcomes – namely finding accommodation; dealing with health issues; employment and training; better managed needs; and substance misuse. We are also keen to ensure we have equalities input along the way. This allows for feedback on the way we score; ensures equal and fair treatment of those parties who agree to be part of the work; mitigates for any potential issues in advance; and draws on the specific experience of those working in our target areas. A key concern, however, is to ensure that there is no crossover of providers in the working groups, meaning some parties listed as partners in the initial documentation who are also potential providers cannot be involved in discussions which shape the work until the tendering process begins.

The table below details the different working groups and events being held and who attends each one, to show how we are consulting and engaging relevant parties

	Working group (weekly)	Provider event (events held 9/2 and 28/3)	Extended working group (to start in April)
BCC Housing	X	X	X
BCC Homelessness	X	X	X
BCC Commissioning	X	X	X
BCC Legal	X	X	X
BCC Finance	X	X	X
BCC Substance Misuse	X	X	X
Bristol CCG	X	X	X
Providers		X	
NHS England			X
Public Health			X
Streetwise			X
BCC ASB Team			X
Equalities			X
Outreach			X
Mental Health Teams			X
Recruitment & Employment			X
Learning City			X