

Draft Corporate Issue Register																							
Issues that are a threat to the Organisation and its Strategic Aims (Aim - Reduce impact of the issue)																							
Ref CIR	Issue	Cause	Consequence	Status Open / Closed	Issue Category	Issue Owner	Current Impact Rating	Monetary Impact of Issue	Action Plan in Place (Date Agreed))	Target Impact Rating	Target Date	Progress	Actions to be undertaken		Escalatio n			Portfolio Flag	Audit Trail				
								£k					(Include dates as appropriate)	Resp. Officer	Escalated to: DRR/CRR	Escalated by:	Date		Date issue identified	Date Issue Closed	Closed by:	Amends / Updates Completed Date:	By:
1	The City Council relies on a wide range of ICT software and hardware, some packages being outdated and others not working at an optimum level.	1. lack of long term investment. 2. Lack of affordable alternatives to older software packages. 3. Systems not delivering to expected levels. 4. Reduced staffing levels. 5. Reduced budgets preventing upgrades / rationalisation.	1. Disaster Recovery covers key business systems, but not all of the Councils Applications. 2. Downtime would result following a significant incident. 3. Increased risk of failure and inability to restore services and/or data in a timely manner due to obsolescence. 4. Potential efficiencies from improved systems not achieved. 5. Increased costs in the longer term.	Open	Service provision	Annabel Scholes	3	Approx 5,000 (Capital provision already in place for this)	Under development as part of Current State Assessment and Capital plan.	1	01/03/2019	Proposals under development for migration to cloud based services - this will reduce reliance on maintaining hardware up to date. An application strategy and plan will derive from our future state assessment this will seek to rationalise our application estate and inform a roadmap of migration.	Produce cloud migration plan - 31/01/2018 Complete cloud migration - 30/11/18 Complete future state assessment - 31/03/18	Ian Gale				Finance, Governance and Performance	Nov - 17				
Positive Issues that offer an opportunity to the Organisation and its Strategic Aims (Aim - Increase Level of Risk / Opportunity)																							
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								£k					(Include dates as appropriate)	Resp. Officer	Escalated to: DRR/CRR	Escalated by:	Date		Date issue identified	Date Issue Closed	Closed by:	Amends / Updates Completed Date:	By:
	None																						