



## AGENDA ITEM NO 8

### Ashley, Easton and Lawrence Hill Neighbourhood Partnership

**Report of:** John Atkinson

**Title:** Neighbourhood Working Priorities

**Officer presenting report:** John Atkinson

#### **RECOMMENDATION:**

That the Ashley, Easton and Lawrence Hill NP agrees the Neighbourhood Working priorities for officers to work on from June until September.

1. Ashley, Easton and Lawrence Hill NP has benefitted from being part of the Neighbourhood Working pilot area since October 2012, and a review of the results from the pilot is contained within appendix 1. The Neighbourhood Working Pilot officially finished at the end of March 2013 and the new way of working is being implemented across the city.
2. Highways, planning, licensing and trading standards officers have now joined the neighbourhood working initiative and are committed to delivering against neighbourhood working priorities. In addition to this, a core team of PCSOs are also being tasked against neighbourhood working priorities. Where the need arises, other services and partners are being approached to join neighbourhood working to expand the skills and support available to tackle neighbourhood priorities.
3. Consultation on Neighbourhood Working priorities has been underway in Ashley, Easton and Lawrence Hill NP since April 2013. Local people have requested more time to consult on the priorities, so in the meantime, the NP is asked to choose some interim priorities until priorities are formally chosen in September.
4. Progress can be reported in a way that suits the NP – this could be at NP meetings and/or at forums, subgroups and other local meetings, and progress reports will also be available online.

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**Ashley Easton and Lawrence Hill Neighbourhood Partnership**  
**Neighbourhood Working – Progress report on priority actions since November 2012**

	<b>Problem/issue</b>	<b>Proposed by?</b>	<b>Details (including location)</b>	<b>Action Taken to date</b>	<b>Progress /outcome As at 22 May</b>
1.	Street Cleansing Rubbish Littering (what's the cause?) Fly-tipping. People drive and dump rubbish Dog mess	NP November 2012 Ashley, Easton and Lawrence Fora.	<b>Villiers Road</b> Communal bins full and being used by residents from surrounding area and beyond. Fly-tipping next to the bins. Poor recycling rates. Abuse by traders/commercial waste.	1 All houses on Villiers Road door knocked over days of action. 2 32 households given advice from waste doctor. 5 properties revisited with advice 3 23 recycling boxes ordered for replacements 4 School recycling campaign and competition with winning entries displayed in area on lampposts. 5 Businesses suspected of dumping commercial waste visited and warned. At least one business has expanded their waste contract. 6 Planned bin warning stickers and on street waste audits in June 2013.	Officer visits and residential feedback shows an increase in recycling and an appreciation of multi-agency approach and higher visibility in area.. Ongoing monitoring alongside other multi-agency operations such as dog fouling and parking suggests fly tipping has reduced and Villiers Road generally has better and cleaner appearance. Stapleton Road working group express dissatisfaction with rubbish by residual communal bins and suggest return to individual wheelie bins. Consultation taking place on 30/05/13 with all houses on Villiers Road
			<b>Albany Road</b> Multiple cleansing problems which have been regularly reported by residents.	1 Enforcement visits between Street scene, Neighbourhood Working and Community Safety Officers 2 Informal warnings and advice to 4 households 3 Consultation complete with residents around return to individual bins	The consultation proved a desire among residents to TRIAL communal bins at Albany Road. The bins will be installed in three weeks time. Every resident on the street will get a letter next week explaining the details.
			<b>Dog mess</b> reported across the area in particular Redcliffe and Easton	1 Dog Fouling Day of Action in Redcliffe in December 2 Dog Fouling Day of Action in Easton in April 3 Around 1100 residences door knocked. 4 Dog fouling audit completed 5 Work with RSPCA / PDSA around micro-chipping and free waste bags. 6 Widespread poster and leaflet campaign 7 Informed future enforcement only operations	Follow up audit shows fouling decreased by 50% in Redcliffe over the month following thr operation. Follow up audit in Easton is yet to be completed. Neighbourhood Working Team have developed city-wide dog fouling approach 'operation Scoop' being led by Street scene team. Expansion of Neighbourhood Working Officers remits with a further 15 Officers being trained to issue dog fouling fixed penalty notices over May.

APPENDIX 1

	Problem/issue	Proposed by?	Details (including location)	Action Taken to date	Progress /outcome As at 22 May
2.	Graffiti & ugly tagging	NP November 2012		Neighbourhood Working working with dedicated Graffiti team based at Southmead Police Station around intelligence gathering. Already worked together with graffiti team and Neighbourhood Policing Team at Trinity Road around securing conviction of tagger 'LIC' who was prolific around St Werburghs and St Pauls.	Reporting of graffiti through to Customer Service Centre has increased through NW Officers using Looking Local application. NW organised covert camera installation in Eastville as pilot for evidence capture. Next sitting will be on Cabot or Ashley ward.
3.	Parking on pavements and other anti social parking	NP November 2012	<b>Heber Street</b> – parking on pavements and double yellow lines in particular by local car sales business.	All NW Officers on patch reporting through dealers' cars parked at the location along with associated problem on Blackswarth Road in St George. Three days of action in December where 8 PCNs / FPNs were served on dealerships at the location. Licensing now leading (Sam) Albert Swaby, with regular visits to the site. NW passing all evidence to Licensing Team for action.	Reports reduced after the days of action in December but started to creep up again from February onwards. Sam Swaby now visiting weekly and has spoken to management at all three dealers at Heber Street so they know they are being targeted. All NW Officers continuing to monitor location and passing on evidence. Parking Services visiting the site regularly.
		Easton and Lawrence Hill Forum Stapleton Road Working Group	<b>Parking congestion and anti social parking</b> particularly on Fridays when lots of people come into the Easton area (St Gabriels Rd, Fox Road, St Marks Rd, Roman Road and Kilburn Street) for the mosques.	1 Week of engagement and enforcement from 16 <sup>th</sup> – 19 <sup>th</sup> April. 2 Joint operations between NW, Police and Parking Services on 18 <sup>th</sup> and 19 <sup>th</sup> April. 8 PCN / FPNs given out. 3 Leaflet and poster campaign at mosques and approx 400 local houses and flats.	Progress will be monitored with follow up parking operation on 30 <sup>th</sup> and 31 <sup>st</sup> May to measure effectiveness of initial action.

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4.	Drug related anti social behaviour (includes alcohol)	NP Residents and businesses Ashley, Easton and Lawrence Hill Fora	<p><b>Brunswick Cemetery, St Pauls</b> Concerns about anti social behaviour at night including drug use and sex work.</p>	<p>1 Increased patrols by Streetwise Team and Neighbourhood Policing Team                  2 Tree cutting increasing visibility completed in March                  3 Anti-climb works completed in March after NW team cleared shooting gallery behind north-east wall.                  4 Consultation with NF re: gate locking trial                  5 NW liasing with Knightstone re: CCTV installation                  6 Safe disposal info on One 25 van                  7 May Gurney S&amp;D litter team picking up 5 days per week at location.</p>	<p>Local partners including Bristol Drugs Project feeding back that less drug use is now occurring at the site.                  Residents at Cave Court reporting less disturbance from sex workers and street drinkers.                  Recent Police patrols picking up occasional rough sleepers and street drinkers now weather is getting warmer.</p>
			<p><b>Stokes Croft</b> – street drinking</p>	<p>1 Regular Streetwise and NPT patrols. Enforcing DPPO area and formal action – ASBO / ASBI against prolific offenders.                  2 Ongoing Licensing work with amended licensing conditions.                  3 Streetwise / St Mungos proactive referrals through IMPACT scheme into alcohol and drug treatment.                  4 Night of action targeting street drinkers alongside littering and rough sleeping at Dove Street flats.</p>	<p>All hot spots from Bear Pit through King Square and Turbo Island showing reduction in street drinking complaints and incidents.                  Some evidence of displacement onto Ashley Road particularly around off licence there.</p>

## Current and proposed priorities to September 2013 (NP to agree next 6 months priorities at September meeting)

	Problem/issue	Requested by?	Details (including location)	Action Taken to date
1.	Street Cleansing Rubbish Littering (what's the cause?) Fly-tipping. People drive and dump rubbish	NP, Residents, Cllrs	General problem across the three wards <b>Albany Road</b> Continue work until problem is addressed and residents are satisfied with the outcome.	
		SRWG, residents, Cllrs	<b>Villiers Road</b> May SRWG proposed that the commercial bins are removed and residents are given wheelie bins. This may not resolve the fly tipping but will clarify the responsibilities of residents on Villiers Road and remove the 'acceptable' places to dump rubbish.	
		Residents	<b>Jane St /Cobden Street</b> Rubbish accumulating by large bins and litter.	
		Other litter/cleansing problem sites identified at forums.	<b>Chelsea Road</b> takeaway <b>Marsh Lane</b> <b>Off Stapleton Road</b> <b>St Marks Road</b> <b>Entrance to cycle track from Russell Town Avenue</b> (City Academy pupils – cleaner in holidays) and railway path generally. <b>Mary Carpenter Place, Ashley Place.</b> Bins in centre not emptied if cross contamination. Leaving significant problem for residents. <b>Upper Cheltenham Rd behind number 44 , Ashley</b> Always has bagged rubbish dumped on street - or worse. fly-tipping by residents <b>Wellington Road, Ashley</b> Terrible rubbish on streets not helped by wind and pavement parking. <b>Church Rd –Victoria Parade/corner of Avonvale Rd - Sunflower seed husks</b> Chewing and spitting out sunflower seed husks. Hotspots - near to the Polish shop or the Top 24 off-license, and some street corners in the areas of Bethesda <b>Bags left outside charity shops</b> overnight, bags break contents dispersed. Cat sanctuary shop Church Rd/Victoria Parade.	
2.	Dog mess	Neighbourhood Forums NP Residents Cllrs	Everywhere Cycle track Cooksley Road Brook Street Park St Agnes Park	
3.	Graffiti & ugly tagging	NP/Ashley Forum	Montpelier	

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4.	Parking on pavements	NP Fora Residents SRWG	Continue actions to tackle anti social parking. Move on to other problematic areas. NP to nominate problem areas. Stapleton Road side streets St Marks Road (mosque) Braggs Lane Chelsea Road Kilburn Street Beam Street Beaumont Street Near Rawnsley Park Brunswick Road	
5	Street drinking and drug related anti social behaviour	Neighbourhood Forms Stokes Croft Traders Assn Easton and Lawrence Hill Forum	Stokes Croft, City Road & Ashley Road	
			Brunswick Square	
			Richmond Road	
			Star and Garter, Montpelier	
			Brunswick Square	
			Dalrymple Green Space	
		Temple Gardens Church Pip and Jay Church Outside Victoria Street (Shakespeare Pub) Somerset Square	<b>Need further information about specifics to determine appropriate course of action. Follow up through NF</b>	
6	Drug dealing	Ashley Neighbourhood Forum	Further details required from NP	Police leading. NW aware of worst locations.
7	Cycling on pavements	Neighbourhood Forums	Further details required from NP	