

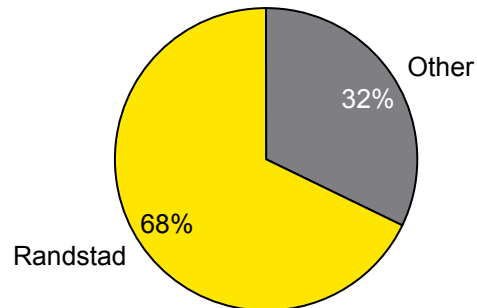
Agency

Agency spend across the Council

- ▶ In 2013/14, BCC spent approx £7.3m on agency staff.
- ▶ BCC has a contract with Randstad through which all agency staff are expected to be purchased. “Off-contract spend” accounts for 32%

2013/14 spend

Off contract spend



- ▶ Services which purchase the most agency include EPH, ICT, Revenues and Benefits and Responsive repairs
- ▶ Demand in some of these areas such as Revs and Bens are likely to remain static for 2014/15. However, service areas such as EPH will see demand fall substantially as homes close

Current work being undertaken

EY are currently working with BCC through the category management workstream of the Single Change programme to achieve savings through:

1. Contract management

1. Competitive rates – rate reduction through negotiation and supplier innovation
2. Contract “leakage” – potential opportunity to increase demand going through the Randstad contract to achieve economies of scale

2. Demand management

1. Process and controls – are controls effective?
2. Budget – where should budgets sit and how should these be monitored and forecast?

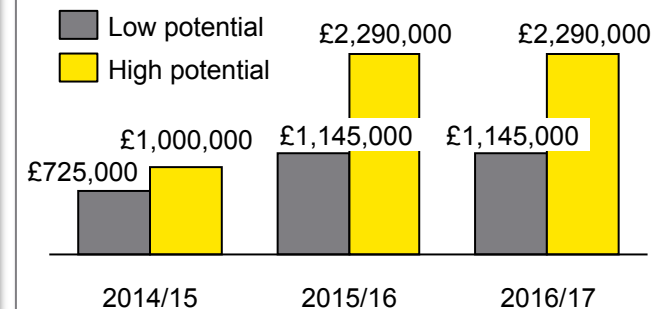
3. The longer term

What type of provision does the Council require in the longer term

AGENDA ITEM 10.

Expected outcomes

Bristol City Council has committed to deliver year-on-year savings across the workforce category (defined as temporary/agency staff and consultancy):



Outcomes:

1. Contract management – An improved business relationship with Randstad (both operationally and commercially) – by July 2014
2. Demand management – Tighter controls to manage down the demand for agency – designed July 2014
3. Long term – a view to the longer term provision of agency staff which is aligned to BCC’s aspirations – design principles July 2014