

People Scrutiny Commission

Supplementary Information



Date: Monday, 21 November 2016

Time: 10.00 am

Venue: A Committee Room - City Hall, College Green,
Bristol, BS1 5TR

Distribution:

Councillors: Brenda Massey (Chair), Jos Clark (Vice-Chair), Lesley Alexander, Mark Brain, Eleanor Combley, Anna Keen, Gill Kirk, Cleo Lake, Celia Phipps, Ruth Pickersgill, Liz Radford, John Swainston, Judith Brown and Roger White

Copies to: John Readman (Strategic Director - People), Hilary Brooks (Service Director, Care and Support - Children & Families), Mike Hennessey (Service Director, Care and Support - Adults), Paul Jacobs (Service Director Education & Skills), Netta Meadows (Service Director, Strategic Commissioning & Commercial Relations), Annette Jones (Interim Service Manager - Additional Learning Needs), Karen Blong (Policy Advisor) and Claudette Campbell (Democratic Services Officer)

Issued by: Claudette Campbell, Democratic Services

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Date: Friday, 11 November 2016

Supplementary Agenda

12. Home Care Update Presentation

12.40 pm

(Pages 3 - 6)





Home Care Update

Scrutiny – 21st November 2016

Mike Hennessey and Leon Goddard



People Directorate



Key Points – Financial Situation

q Budget Position

- Annual spend of circa £16m
- Targeted savings of £3.5m (cumulative over 15/16, 16/17 and 17/18).
- Will achieve savings of approx. £500k in 16/17

q Cost of services

- BCC pays two hourly rates for home care: £14.20 and £15.64
- Significant pressure on these rates, from NLW and other sources
- Neighbouring LA's rates: £23.01, £17.68 and £16.35
- Cost of care tools recommend rates in the region of £16.00 – £17.00



Overview

q Situation in Bristol

- BCC commissions home care for 1800 people
- 4 Main Providers are preferred providers in specific areas of Bristol
- 90% of care is delivered by 13 providers (including Main Providers)
- Remaining 10% of care is delivered by 27 other providers

q Issues faced by BCC and nationwide

- Cost – Provider sustainability and pressures from NLW, training etc
- Demand – Increasing level and complexity of care required
- Capacity – Too few people willing and able to work in home care
- Quality – Issues around transparency, capacity and training



Key Points – Demand and Service Provision

- q Need for home care provision exceeds level of provision
 - Gap is circa 600 hours of care per week for 50 people
 - This gives flexibility on: location, visit times and service start date

q Hospital Situation

- All parts of the system struggling with reduced resources, increased need and greater complexity of need.
- People wait in hospital beds as home care services are not available

q Supporting people living in the community

- People waiting in their home needing care that is not available
- High risk and increases pressure on family / carers



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