

Homes and Housing Delivery Policy Committee Agenda



Date: Friday, 20 September 2024

Time: 10.00 am

Venue: The Council Chamber - City Hall, College Green, Bristol, BS1 5TR

Distribution:

Councillors: Barry Parsons (Chair), Richard Eddy (Vice-Chair), Jos Clark, Al-Maghrabi, Paul Goggin, Zoë Peat, Lisa Stone, Jerome Thomas, Sibusiso Tshabalala and Heather Mack

Issued by: Rose Cross, Policy Committee Officer
City Hall, College Green, Bristol BS1 5TR
E-mail: policycommittees@bristol.gov.uk
Date: Thursday, 12 September 2024



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Agenda

1. Welcome, Introductions and Safety Information

(Pages 5 - 7)

2. Apologies for Absence and Substitutions

3. Declarations of Interest

To note any declarations of interest from councillors. They are asked to indicate the relevant agenda item, the nature of the interest and in particular whether it is a disclosable pecuniary interest.

Any declaration of interest made at the meeting which is not on the register of interests should be notified to the Monitoring Officer for inclusion.

4. Minutes of the Previous Meeting

(Pages 8 - 15)

5. Chair's Business

To receive any announcements from the Chair.

6. Public Forum

Up to 30 minutes is allowed for this item.

Any member of the public or councillor may participate in Public Forum. Public Forum items must relate to the remit of the committee and should be addressed to the Chair of the committee.

Members of the public who plan to attend a public meeting at City Hall are advised that you will be required to sign in when you arrive. Please note that you will be issued with a visitor pass which you will need to display at all times.

Please also note:

Questions

1. Written public questions must be received by 5.00 pm, at least 3 clear working days prior to the meeting. For this meeting, this means that questions must be received at the latest by **5.00 pm on 16 September**. Please email questions to policycommittees@bristol.gov.uk
2. Any individual can submit up to 3 written questions.



3. Written replies to questions will be available on the Council’s website at least one hour before the meeting.
4. At the meeting, questioners will be permitted to ask up to 2 oral supplementary questions.

Statements

1. Written statements must be received at latest by 12.00 noon, at least 2 working days prior to the meeting. For this meeting, this means that statements must be received at the latest by **12.00 noon on 18 September**. Please email statements to policycommittees@bristol.gov.uk
2. Statements, provided they are no more than 1,000 words in length, will be circulated to all committee members and will be published on the Council’s website at least one hour before the meeting.

Petitions

1. Details of the wording of any petitions, and the number of signatories to petitions must be received at latest by 12.00 noon, at least 2 working days prior to the meeting. For this meeting, this means that petition details must be received at the latest by **12.00 noon on 18 September**. Please email petition details to policycommittees@bristol.gov.uk
2. At the meeting, individuals presenting petitions may be required to read out the objectives of the petition.

When submitting a question or statement please indicate whether you are planning to attend the meeting to present your statement ask your question

7. Tackling Homelessness Transformation Programme (quarterly)

This report introduces and provides an update on the progress of the Tackling Homelessness Transformation Programme.

(Pages 16 - 24)

8. Mobility Scooter Policy

This report seeks approval to adopt a revised policy and process for the management of mobility scooters in blocks of flats, including an approach to enforcement should it be required.

(Pages 25 - 71)

9. Housing & Consumer Standards Programme (H&CSP) and Compliance Update

Purpose of report:

- To note and comment on the Housing & Consumer Standards Programme (H&CSP) improvement plan summary.
- To note and comment on the business as usual and H&CSP landlord

(Pages 72 - 96)



compliance performance updates.

- To seek approval for the proposed enhanced strategic reporting suite covering the council’s social landlord function.
- To note and comment on the update on landlord compliance and building safety related corporate risks.
- To note for information the summary H&CSP governance map.
- To seek approval for the learning and development proposal for the Homes & Housing Delivery Committee.

10. Housing Complaints Performance and Service Improvement Report 2023 - 2024

This report provides the Committee with the Annual Complaints Performance and Service Improvement Report for complaints handled by Bristol City Council Landlord Services in 2023/24. This is in line with Housing Ombudsman Complaint Handling Code.

(Pages 97 - 113)

11. Finance Report Update

This report is to note the Housing and Landlord Services financial forecast at period 4 (P4) against the approved budget as at the end of May 2024.

(Pages 114 - 121)

12. Draft Bristol Private Rented Sector Strategy options paper

This paper is ‘to follow’.

