

# Effective Development Organisation

## Theme Summary Report

### Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc. summary from lead Director.

**Lead Director: Steph Griffin** [Director Workforce & Change]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>Behind schedule</b>
92% on track or better (12/13)	29% on target or better (4/14)	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	69% improved compared to 12 months ago (9/13)	No data recorded during Q1	

1. Theme Actions / Priority Metrics performing well:
<ul style="list-style-type: none"> <li>• <b>BPPM51 – Reducing the race pay gap</b> continues to improve, with this quarter’s outturn being the lowest since the measure was first reported corporately 8 years ago.</li> <li>• <b>EDO5.2 (Action)</b> – Our top 5 Transformation Programmes have been baselined and the Portfolios, Programmes and Projects resources have been assigned in response to demand. Delivery Partners have been aligned to each Directorate.</li> <li>• <b>EDO1.1 (Action)</b> – We have aligned our One City Approach to the Committee System, including establishing Policy Committee Chairs as One City Board Co-Chairs. There has been positive engagement with Members and partners, including induction activity.</li> </ul>
2. Theme Actions / Priority Metrics that are of concern:
<ul style="list-style-type: none"> <li>• <b>BPPM509 - % of agreed savings delivered in year</b> in performing significantly worse than target. The main areas of concern reside within both the Adults and Children’s Directorates.</li> <li>• <b>BPPM515 – Freedom of Information (FOI) requests answered within timeframes</b> is also significantly worse than target. Adults and Children’s are the areas with the worst performance.</li> <li>• <b>EDO6.1 (Action)</b> – The relocation of teams into office spaces relevant to the area of Bristol they serve is currently behind schedule. Phase 3 rationalisation was paused to see if we could utilise a service-based rather than a centrally-led approach – this has slowed progress.</li> </ul>
3. Key points discussed at Thematic Performance Clinic, inc. next steps:
<p>The performance clinic was centred around a discussion relating to the development of the Workforce &amp; Apprenticeship Strategy and considered the KPI data to inform this. This Strategy is currently in development and due for input from HR Committee in September and for consideration by Corporate Leadership Board in the Autumn of 2024.</p> <p>Engagement work has been underway in recent months to get input on the priorities for the refreshed strategy from various groups within the organisation – including staff groups, managers,</p>

Staff Led Groups, Trade Unions and Corporate Leadership Board. It was noted however that the aspirations for the Workforce Strategy need to be balanced with council's current budgetary constraints, with careful prioritisation required for the action plan to ensure it is achievable.

The organisation will need to transform itself over the coming years, and the strategy needs to articulate how we will do this, whilst ensuring there is not a disproportionate impact on under-represented groups.

The clinic also looked at setting Workforce Diversity targets in the strategy, so that we can take action and monitor our aim to be a workforce that reflects the communities we serve. The improvements in the race and gender pay gaps were noted and how this has been positively impacted by improvements to the recruitment and selection processes, and our talent development initiatives including apprenticeships, secondments and positive action leadership development schemes. The Workforce Strategy will continue to focus on talent development, recruitment and retention.

The clinic looked at other workplace metrics such as levels of sickness/absence and turnover. Whilst there are fluctuations from quarter to quarter, with a small dip in Q1, the overall trend is improving. In particular the targeted work with managers with high levels of sickness, focused on long-term cases has made a significant impact on reducing sickness levels. This can be further improved and managers are encouraged to use the Organisational Scorecard to keep track of their teams' workforce data and enable them to take appropriate action.

#### **4. Lead Director Comments, inc summary of Theme rating:**

The Effective Development Organisation theme is wide ranging and covers a number of different performance areas. This clinic focused on workforce data - exploring the trends and impact of actions on the performance. Whilst there have been some fluctuations between quarters, overall the trend is positive. The clinic explored how this data and insight can be used to inform the refresh of the Workforce Strategy and the most appropriate and meaningful measures required to monitor our progress.

The clinic noted the performance and compliance issues with FOI responses, and whilst there have been improvements in the past year, there are still areas under-performing – particularly Children's and Adults. CLB and Exec Directors continue to emphasise the message that FOI is a requirement across all divisions and how the central disclosures team fit in and the support they can offer. An external Information Governance provider has also been engaged to support in a process review to look for improvements that can be made here.

The clinic also noted that savings delivery is behind target in adults and children – and this is already subject to robust, ongoing oversight via other forums, including Delivery Executive Board, Corporate Leadership Board and audit.

**Steph Griffin** [Director Workforce & Change]

#### **Date of Thematic Performance Clinic**

5 August 2024



# Children & Young People Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc summary from lead Director.

**Lead Director: Fiona Tudge** [Director Children and Families]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>Behind schedule</b>
92% on track or better (11 /12)	12.5% on target or better (1/8)	N/A	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	17% improved compared to 12 months ago (1/6)	N/A	

### 1. Theme Actions / Priority Metrics performing well:

- BPPM201 – **Percentage of audited social work records rated good or better** - This is performing better than target for this year.

### 2. Theme Actions / Priority Metrics that are of concern:

- BPPM202 – **Reduce the percentage of children in care placed out of area** and BPPM204 – **Increase the percentage of children in care placed with in-house provision** - Performance in both these measures is challenging, however this is expected to improve as more work is done on placement sufficiency. The targets set for these are ambitious but in line with our strategic intent. These targets though are unlikely to be achieved until Q4 due to the processes required to develop the provision. The target for those placed with in-house provision is 50%, which is above the national average of 44%.
- BPPM225e – **Increase the percentage of final education, health, and care plans (EHCPs) issued within 20 weeks excluding exception cases** – Q1 (Jan - Mar 24, as this metric reports in arrears) performance is significantly behind the target of 50% at 33.2%. A significant driver for the challenging performance is that demand is significantly outstripping the number that are currently able to be delivered.

### 3. Key points discussed at Thematic Performance Clinic, inc next steps:

The clinic discussing the quarter’s performance was postponed. The meeting is due to discuss the 3 measures of concern highlighted above.

### 4. Lead Director Comments, inc summary of Theme rating:

The overall progress for this Theme is “Behind Schedule”. The rationale for this is that although there was good performance against actions, there are challenges relating to performance metrics. The aim is that these will improve as the year continues and the theme will return to on schedule.

**Fiona Tudge** [Director Children and Families]

### Date of Thematic Performance Clinic

Postponed

# Economy & Skills Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc summary from lead Director.

**Lead Director: Christina Gray** [Director Communities & Public Health]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>On schedule</b>
100% on track or better (12/12)	56% on target or better (5/9)	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	57% improved compared to 12 months ago (4/7)	66% improved compared to 12 months ago (2/3)	

## 1. Theme Actions / Priority Metrics performing well:

- All 12 actions currently on track at the end of Q1.
- BPPM265a – **Increase the amount of BCC apprenticeship levy spent** – In recent years this measure has been below target in Q1 but this year has had a strong start with £475,469 spent, well over the target of £350,000.
- BPPM308 – **Increase the number of people able to access care & support through the use of technology enabled care** – Well ahead of schedule at the end of Q1 due to fitting of TEC in residents' homes and installation of a new monitoring system.
- BPPM506 – **Increase the level of social value generated from procurement and other council expenditure** – Consistently performs above target. Well above Q1 target at £6,013,888. Target underestimated due to challenges of forecasting. This measure is likely to continue to outperform target throughout this year.

## 2. Theme Actions / Priority Metrics that are of concern:

- BPPM263a – **Reduce the % of young people aged 16-17 who are NEET and Not Known** – This measure was above target throughout last year and continues to be above target at the end of Q1 at 6.1% (target = 5%). This is an improvement on the figure for Q1 last year (6.8%) but remains the same as at the end of Q4 2023/24.
- BPPM222 – **Increase the take up of free early educational entitlement for eligible 2 year olds** – This measure has seen an improvement this year increasing from 62.1% last year to 69.2% this year, however this remains below the target of 74% and below the national average of 75%.
- BPPM270 – **Increase experience of work opportunities for priority groups** – At the end of Q1 this measure is below target and has been for the last few quarters now. The Q1 figure this year is below the figure for the same time last year, however a reduction in output was expected due to changes in funding for this programme. This change was factored in to the new target.

## 3. Key points discussed at Thematic Performance Clinic, inc next steps:

Thematic clinic was postponed due to lack of capacity due to responding to local disorder. The clinic is due to discuss and review the following measures:

### Employment and skills

- No of adults aged 19+ who progress from all employment support activities into employment or better
- Increase experience of work opportunities for priority groups

### Early years

- Increase the take up of free early educational entitlement for eligible for 2 year olds

**4. Lead Director Comments, inc summary of Theme rating:**

This theme is on track at the end of Q1. Whilst some metrics remain behind target, overall the performance has improved since the previous quarter with all actions on track and over half of the metrics due being on target (of which 3 are significantly above target).

**Christina Gray** [Director Communities & Public Health]

**Date of Thematic Performance Clinic**

Postponed

# Environment & Sustainability Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc. summary from lead Director.

**Lead Director: Pete Anderson** [Director Property, Assets and Infrastructure]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>Behind schedule</b>
80% on track or better (8/10)	50% on target or better (2/4)	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	0% improved compared to 12 months ago (0/4)	0% improved compared to 12 months ago (0/1)	

## 1. Theme Actions / Priority Metrics performing well:

- **ENV1.2 Support delivery of the City leap 5-year plan** – the first heat connection on the Bedminster network was made in Q1.
- **ENV2.1 Delivery of the Ecological Emergency Action Plan** – £600k secured from the West of England Combined Authority to manage more council land for nature.
- **ENV4.1 Bristol and Avon Flood Strategy** – funding is largely secured for delivery of the Full Business Case.

## 2. Theme Actions / Priority Metrics that are of concern:

- Whilst **total household waste (BPPM544z)** and **fly tipping (BPPM545z)** are performing better than target, both these metrics and the **recycling rate (BPPM541)** and **residual, untreated waste sent to landfill (BPPM542)** are all performing worse than Q1 last year.
- **Street cleanliness (BPOM555)** is performing worse than 12 months ago following a 10% (£700k) reduction in the cleansing budget which was approved last year.
- The **ENV2.2 Ash Die Back 10,000+ trees** action is behind schedule with work ongoing to develop a funded programme.

## 3. Key points discussed at Thematic Performance Clinic, inc. next steps:

### Waste and Recycling

The development of a waste strategy remains a key document to provide the future waste service policy and service delivery framework. The timeline for production will be in quarter four of 2024-25. The council's waste services client team will work to work closely with Bristol Waste Company on the development of their business plan, due to commence as part of the annual planning process. Future announcements on waste / environmental legislation following DEFRA's 'Simpler Recycling' consultation remains pending.

Improving recycling and recycling rates remain a priority. Bristol is the leading core city for household recycling rates however, the rate has been static for several years. There have been localised campaigns delivered across the city focusing on food, non-standard collections and 'on the go recycling'. There is focused work between the council waste client team and Bristol Waste Company on

household collection methodology. This will help inform the future approach and policies in service delivery that will hopefully see an increase in performance.

**4. Lead Director Comments, inc. summary of Theme rating:**

There is good collaboration across services within the Growth and Regeneration division to maximise service delivery and continue to improve performance. The recent performance clinic focused on waste metrics (a number of indicators that are below target) – the waste clinic team will continue to work in a collaborative way with Bristol Waste Company to develop short and medium term actions to address performance.

**Pete Anderson** [Director Property, Assets and Infrastructure]

**Date of Thematic Performance Clinic**

29 July 2024



# Health, Care & Wellbeing Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc summary from lead Director.

**Lead Director: Mette Le Jakobsen** [Director Adult Social Care]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>On schedule</b>
78% on track or better (7/9)	88% on target or better (7/8)	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	57% improved compared to 12 months ago (4/7)	Not relevant for Q1 (Data not yet due)	

## 1. Theme Actions / Priority Metrics performing well:

There were only 3 Priority Measures, where performance was significantly better than expected at the end of the 1<sup>st</sup> quarter of 2024/25:

- **BPPM292a % of service users (aged 18-64) receiving Tier 3 (long term care) at home or tenancy [snapshot]** The new strategic partnership and specialist housing strategy will continue to support people of working age with complex needs.
- **BPPM292b Percentage of service users (aged 65+) receiving Tier 3 (long term care) at home or tenancy [snapshot]** Some patients with complex needs require additional support following discharge from hospital, the goal is to help them live in their own home, as appropriate. The increased availability of home care support is helping to improve this position.
- **BPPM294 Increase % of BCC regulated CQC Care Service providers, where provision is rated 'Good or Better'** The target was set at 92%, which is the same target as last year and above the national average. Performance remains at 95%; the focus is now about sustaining the high quality while we increasingly look to provide a greater percentage of our supply from within the city and we look to control price within the capped prices as set out in our new single framework.

## 2. Theme Actions / Priority Metrics that are of concern:

There were only 3 items performing below target/ behind schedule for the 1<sup>st</sup> quarter of 2024/25:

- **BPPM291b Reduce the number of service users (aged 65+) receiving Tier 3 (long term care)** There is an increased demand for this high level of service and extra systems are being put in place to ensure the right type of care is provided as the increased numbers brings additional budget pressure.
- **HCW2.2 Work with our commissioned delivery partner to produce and deliver healthy weight programmes alongside community leaders and residents, with a focus on social connection and mental health as well as eating and physical activity.** The targeted healthy weight programmes have been successfully delivered for adults and families, with the adult's programme being over-subscribed. There have been recruitment issues with one provider, but plans are now in place to bring things back on track for the rest of the year and beyond.

- **HCW3.2 Continue to implement the Damp and Mould Action Plan which sets out our approach to dealing with damp and mould in the council's housing stock. This includes reviewing our policy and approach to adjust to a new national quality standard for social housing.** A new post of Damp & Mould Manager and the mandatory training of all customer-facing staff will help to identify and deal with this issue for our tenants.

### 3. Key points discussed at Thematic Performance Clinic, inc next steps:

The one outcome measure that was reported at year-end as behind target (**BPOM283 Reduce the Suicide Rate, per 100,000 population**) would have been the subject of the postponed Thematic Performance Clinic. It was decided that it will be looked at in the 1<sup>st</sup> Thematic Performance Clinic (TPC) of 2024/25.

- The presentation used the most recent annual data set available (2023/24) and highlighted that whilst the suicide rate has remained constant for the past 3 years, the number of women has risen steeply from 11 per annum to 25 per annum. The aim is to work with Bristol University to better understand why the rate is climbing and what factors may be affecting this.
- The Department of Health has recently published its [National suicide prevention strategy for England 2023 - 2028](#) and there is an aspiration to review Bristol's own suicide prevention strategy taking account of the national guidance and various local stakeholders.
- The Avon Real-time Suicide Surveillance System looks at sudden deaths each week, considering various factors including analysis of high-risk groups, substances, and locations. Consideration is now being given on how sharing this information with Adult Social Care Safeguarding can be enhanced.
- Actions are already in train to improve the 'help' signage and physical barriers at known hot-spots, to help prevent the act of suicide. However, it was noted that most suicides take place in the home.

#### **HCW2.1 Deliver the priority actions contained within the Bristol Health and Wellbeing Strategy**

- Owing to staff leave commitments, this item will be looked at, at a future clinic (*date to be determined*)

#### **HCW2.2 Work with our commissioned delivery partner to produce and deliver healthy weight programmes alongside community leaders and residents, with a focus on social connection and mental health as well as eating and physical activity.**

- The presentation contextualised the issues surrounding delivering a healthy weight programme: over half the adults in Bristol and over one-third of the Children leaving Primary School [35.2% in 2023/24] are living with excess weight or obesity.
- The National Child Measurement Programme is continuing to use Nurses to weigh reception and year 6 children and targeted schools are reaching out to parents/carers to offer support when issues are identified.
- It was noted that other factors associated with excess weight include food insecurity and inactivity (there are clear and consistent harmful impacts of food insecurity on children's general health, chronic and acute health, including overweight and obesity) [Thomas, M.C., Miller, D. P., & Morrissey, T. W. (2019). *Food insecurity and child health*]
- The present Bristol Tier 2 – Weight management / Healthy lifestyles contract with Maximus ends in June 2025 (with an optional extension to March '26. The impact of these programmes is noticeable and there are plans to re-commission a new contract from April '26 for 5 years (with and optional 2 x 2yr extension[s])
- Based on the Local Authority, and the NHS, Healthy Weight declarations that have been designed by Food Active, there are plans to be the first Integrated Care System to co-develop and sign up to a Declaration on Healthy Weight. The first Steering Group meeting is on 18<sup>th</sup> Sept '24.

#### 4. Lead Director Comments, inc summary of Theme rating:

It was good to understand and note the context of both areas considered by this Thematic Performance Clinic. Moreover, it was pleasing to see the amount of collaborative work being undertaken to address some difficult issues.

It was satisfying to note that some areas of work are embedded. An example was given around a planning application for a roof-top terrace and the advice required/given on the height of the barrier to not make the site one of interest for potential suicide attempts. Another example being the work of the behaviour weight management programme and the desire to re-commission these services.

In addition to the work already underway the Thematic Performance Clinic supports the actions underway and those planned, as outlined above.

Overall, there was good progress across the Health, Care & Wellbeing Theme in Q1 and all the outcome measures have thorough details of the activities that are being undertaken to influence the outcome of all 9 performance indicators. I believe we are "On Schedule" for where we expect it to be at Q1.

**Mette Le Jakobsen** [Director Adult Social Care]

#### Date of Thematic Performance Clinic

6 August 2024

# Homes & Communities Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc summary from lead Director.

**Lead Director: Fiona Lester** [Director Housing and Landlord Services]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>On schedule</b>
86% on track or better (12/14)	67% on target or better (9/15)	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	50% improved compared to 12 months ago (7/14)	0% improved compared to 12 months ago (0/2)	

## 1. Theme Actions / Priority Metrics performing well:

- **HC4.2 and BPPM194 expanding independent living and installation of home aids and adaptations** – ahead of schedule with 992 delivered against a target of 800
- **BPPM357 the number of households in temporary accommodation** has not increased in the last three months, after increasing every quarter since 2021.
- **BPPM194 community clear-ups** Great Bristol Spring Clean between 5 April and 6 May 2024 significantly increased the number of litter picking volunteers resulting in 2,015 clear-ups against a target of 925.

## 2. Theme Actions / Priority Metrics that are of concern:

- **HC1.2 Investment priorities for the council’s housing stock and reducing BCC’s housing carbon reduction footprint (HC2.2 and BPPM377c)** are all behind schedule.
- **BPPM374a average re-let times for residential properties** is significantly behind target but has reduce from 122 days in Q4 to 102 days in Q1.
- **BPOM425 and BPOM426 affordable homes starts and completions** are both performing less well than Q1 last year due to slippage on particular schemes. This will be monitored in Q2.

## 3. Key points discussed at Thematic Performance Clinic, inc next steps:

### Housing stock investment

The challenges impacting the delivery of the EPC (Energy Performance Certificate) improvement for HRA stock continue to present a significant risk to the 2030 target. Ongoing supply chain and contractor availability are compounded by poor stock condition data which does not promote a strategic and efficient approach to delivery. Furthermore, the initial budget allocation for this activity appears upon more detailed assessment to be insufficient to support a project of this scope. The on-going pressures on the Housing Business Plan, which are simultaneously seeking to balance competing priorities around the Housing and Consumer Standards Programme, Health and Safety and Compliance work, and underlying budget pressures, do not provide any immediate solutions to mitigate this risk.

Progress is being made however, with a number of major retrofit schemes progressing on site, and new measures to address this target, for example the Ground Source Heat Pump installation pilot. However, the former has been delayed considerably by the ongoing structural issues which are prone to impact on the delivery timescales for these schemes.

## Housing repairs

The overdue repairs backlog number recorded as at April 2024 has been reduced by 40%. Process changes to our Business As Usual (BAU) repairs work are being progressed to prevent the backlog from building again. All managers responsible for repairs data are now aware of the data issues and a weekly reconciliation task for overdue orders is being established. We expect the number of overdue response repairs to continue to reduce as the year progresses.

### 4. Lead Director Comments, inc summary of Theme rating:

The overall Homes and Communities theme status is on schedule due to the high number of on track or better Actions and Metrics. However, there are considerable financial challenges around the ongoing maintenance and investment in our housing stock. A focus on improving the quality of the data we hold continues.

**Fiona Lester** [Director Housing and Landlord Services]

### Date of Thematic Performance Clinic

29 July 2024

# Transport & Connectivity Theme Summary Report

Quarter 1 (01 April 24 – 30 June 24)

This is the quarterly Theme Summary report highlighting progress against the relevant actions, performance metrics and City Outcomes from the 2024/25 Business Plan, inc summary from lead Director.

**Lead Director: Patsy Mellor** [Director Management of Place]

Actions (against Theme Priorities)	Performance Metrics (against Theme Priorities)	City Outcomes (Theme overall)	Overall Progress
<b>Progress against targets</b>			<b>On schedule</b>
78% on track or better (7/9)	All metrics are annual – not reported in Q1	No targets set	
<b>Progress against direction of travel (DoT)</b>			
Not relevant for Q1 (comparison is in-year)	N/A	67% (with relevant data) improved compared to 12 months ago (2/3)	

## 1. Theme Actions / Priority Metrics performing well:

- **TC1.1 Improving connectivity with major transport projects** schemes are progressing well with Muller Road, Phase 1 complete.
- **TC4.1 The city's major infrastructure structural and safety improvements** capital programmes are all on track including the ELD/CMS lighting project which is already delivering savings.
- **BPOM 474 Park and ride journeys** and **BPOM475 Bus passenger numbers** both have higher numbers that a year ago.

## 2. Theme Actions / Priority Metrics that are of concern:

- **TC2.1 Transport mitigations of signal upgrades around the site of the new YTL arena** is behind schedule following the opening date being pushed back.
- **TC2.2 Bus network improvements and the case for a mass transit system** is a mixed picture with additional funding approved to take forward the business case for the Bus Deal No. 2 route (A37/A4018) but the Mass Transit project is stalled.
- **BPOM120 Road traffic incidents** numbers are higher (worse) than this time last year.

## 3. Key points discussed at Thematic Performance Clinic, inc next steps:

### TC2.1 Transport mitigations of signal upgrades around the site of the new YTL arena

of transport mitigation around the YTP arena is behind schedule due to a delay in the arena site development and opening date which is outside of BCC's responsibility. The transport elements BCC is responsible for are still deliverable and will be progressed in line with the overall project timescales.

### TC2.2 Mass Transit System

An update on the Mass Transit project is now going to the September WECA committee rather than the July committee. An update will be provided in Q2 reporting.

### BPOM120 Road traffic incidents – e-scooters

The current e-scooter trials have been extended by the Department of Transport until May 2026 to enable them to build on current learning of usage, safety, and environmental impacts. They also want to explore changing travel patterns since the coronavirus pandemic and as e-scooters become more embedded in public life. The Tier e-scooters introduced in October 2023 in Bristol have slightly bigger wheels than the previous Voi scheme scooters. It is hoped that improved surfaces delivered as part of new cycle schemes and road maintenance as well as the increased in the robustness of the e-scooters

will reduce the number and severity of accidents. These incident numbers will continue to be monitored.

**4. Lead Director Comments, inc summary of Theme rating:**

**TC2.1 Transport mitigations of signal upgrades around the site of the new YTL arena.** This is not delayed rather than not needed at present time due to the delivery of the arena being delayed.

**TC2.2 Mass Transit System.** This was called to clinic as we expected an update from WECA July Committee but the July committee was pushed back to Sept due to the elections. No further update available and we will cover in the next clinic.

**BPOM120 Road traffic incidents – e-scooters.** As above the trials have been extended until May 2026 when the government is expected to request feedback before making a final decision. This should include accident data. Monitoring will take place to see if accidents relating to scooters go down now Tier have introduced scooters with slightly larger wheels.

**Patsy Mellor** [Director Management of Place

**Date of Thematic Performance Clinic**

5 August 2024