

Non-key Decision Committee Report



PURPOSE: Non-key decision update report

COMMITTEE: Homes and Housing Delivery Committee

DATE: 13 December 2024

TITLE: Q2 2024/25 Corporate Risk Report

Officer presenting the report: Fiona Lester **Title:** Interim Director – Housing and landlord Services

Committee Chair: Councillor Barry Parsons

Executive Director lead: John Smith – Executive Director Growth and Regeneration

Purpose of Report: The report provides an update on current significant strategic risks relevant to the Homes and Housing Delivery Committee. The risks relate to achieving objectives set in the Council's Corporate Strategy 2022-2027 and the report summarises progress in managing the risks and actions being taken as at Quarter 2 2024-25 (the reporting period is 11 June - 3 September 2024).

Evidence Base / Context

1. The Corporate Risk Report (CRR) is a key document in the council's approach to the management of risk; it captures strategic risks set out in the Corporate Strategy 2022-2027. It also provides a context through which Directorates construct their own high-level risk assessments and is used to inform decision making about business planning, budget setting, transformation, and service delivery.
2. The CRR provides assurance to management and Members that Bristol City Council's significant risks have been identified and arrangements are in place to manage those risks within the tolerance levels agreed. It should be noted that 'risk', by definition, includes both threats and opportunities, which is reflected in the CRR.
3. Ensuring that the Service Risk Registers (SRR), Directorate Risk Reports (DRR) and the Corporate Risk Reports (CRR) are soundly based will help the council to ensure it is anticipating and managing key risks to optimise the achievement of the council's objectives and prioritise actions for managing those risks.
4. The registers and reports are a management tool. They need regular review to ensure that the occurrence of obstacles or events that may put individual's safety at harm, impact upon service delivery and the council's reputation are minimised, opportunities are maximised and when risks happen, they are managed effectively to minimise the impact.
5. The CRR summary of risks is attached to this report at Appendix A1 and is the latest position following a review by managers and Directors. The risks in Appendix A1 are presented in the order of severity, starting with the highest scoring risks followed by lower scoring risks.

Summary of Corporate Risks:

6. The CRR sets out the critical, significant, and high rated threats and opportunity risks. All other business risks reside on the Service Risk Registers. Please note - this report captured activities from 11 June to 3 of September 2024 due to strict deadlines to comply with various council's decision pathways and meeting

Strategy & Resources Committee deadlines.

7. Further programme of work with clear instructions to colleagues was undertaken to review and revise each CRR/DRR risk description, internal controls, mitigation plans and governance. The scope of this work included, where possible, the identification of new risks and a fresh look to confirm ongoing risks are current along with the actions to mitigate the risks.
8. Members of Corporate Leadership Board (CLB) reviewed the current CRRs and the DRRs on 2nd September 2024 to form the current CRR risks. Homes and Housing Delivery Committee members are asked to accept the attached CRR as a working summary report of the critical and significant risks from the Service Risk Registers.
9. The Q2 2024-25 Homes & Housing Delivery Corporate Risk Report as September 2024 contains 4 risks:

Threat Risks	Opportunity Risks	External / Contingency Risks
1 Critical 3 High 0 Medium 0 Improving Risks 0 Deteriorating Risks 0 Escalated Risks 0 De-escalated Risks 1 Materialised Risk (New)	Nil	Nil

A summary of risks (Threat and Opportunities) for this reporting period are set out below:

Critical Threat Risks

10. There is one Critical Threat risks scoring Critical 7 x Almost Certain 4 = 28.
 - *CRR60 – Failure of HRA stock to meet landlord statutory obligations, the decent homes standard and consumer standards leading to death / serious injury and/or regulatory enforcement action:* The risk is critical due to the number of statutory obligations required by the Regulator of Social Housing.

Materialised Risks (New)

11. This quarter we have introduced additional data for effective management of the Council’s risks and issues in time. The Q2 review has found the consequences predicted in some Corporate Risks have begun to occur and the impacts are now being felt within council and the community i.e the risks have materialised. These risks have a likelihood of ‘Almost Certain’, which is the highest likelihood that can be attributed to risks. The risks will be retained in council’s risks registers to provide visibility of these issues and so council can devise strategies to prevent future occurrences. One risks that materialised in Q2 is stated below:
 - *CRR60 - Failure of HRA stock to meet landlord statutory obligations, the decent homes standard and consumer standards may lead to regulatory enforcement action:* The impacts materialised on 9 July 2024 when the Regulator of Social Housing publish a Regulatory Judgement that confirmed a Consumer Standards Grading of C3.

Mitigation Actions Update

12. There were 2 new mitigation actions created during the reporting period which, when completed, will result in improved risk assurance and improvement towards our tolerance levels. Six risk mitigation actions were successfully completed.

Static Risks

13. A risk is deemed static if the score has remained unchanged for three or more reporting periods All four Homes and Housing Delivery Committee risks have scores that remained static, including during Q2. These risks are summarised in Appendix A2 of this report. During Q2, risk owners were challenged to reduce the risk scores or justify why the scores cannot reduce. These reasons are stated in the ‘Summary of Progress’ contained in the table for each risk in Appendix A1.

Additional Information:

- 14. For more detail on individual risks and their management, please see the attached Appendix A1.
- 15. The closed risks are now reflected within individual risks across the Council’s Service Risk Registers.
- 16. All risks on the CRR have management actions in place.
- 17. It is not possible to eliminate the potential of failure entirely without significant financial and social costs. The challenge is to make every reasonable effort to mitigate and manage risks effectively, and where failure occurs, to learn and improve.
- 18. Completeness of risk information, including potential financial impact, will be an area of focus moving into the next quarter.
- 19. Risks are escalated to the Corporate Risk Report (CRR) if the risk scores higher than a 20 or if a risk is determined by CLB to remain on the corporate risk report due to monitoring its significance to the councils aims and objective.

Officer Recommendations:

That the Homes and Housing Delivery Committee note this report.

Corporate Strategy alignment: This report aligns with all our Corporate Strategy.

APPENDICES

Appendix A – Further essential background information and detail

YES

Appendix A1 – Q2 Homes and Housing Delivery Committee Corporate Risk Report 2024-2025

Appendix A2 – Static Risks Q2 2024-25 Homes and Housing Delivery Committee Corporate Risk Report