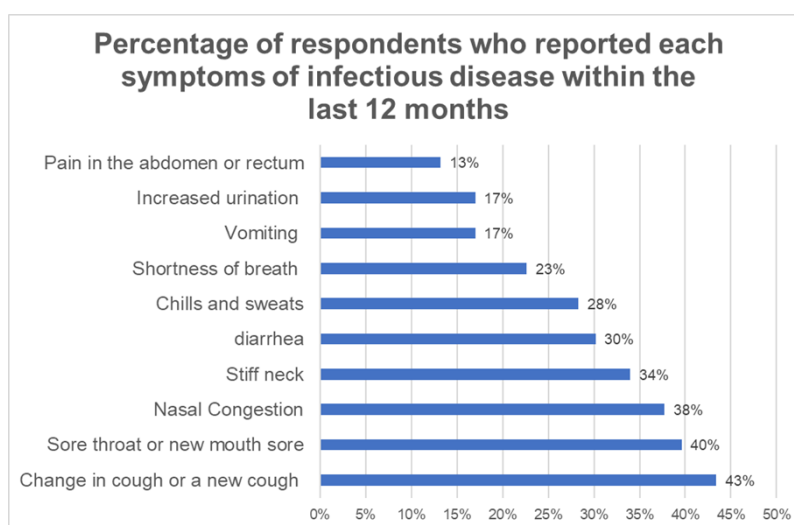


## Appendix A5: Establish service sites for Vehicle Dwellers.

### Establish service sites for Vehicle Dwellers.

The recently published Health Needs Analysis (HNA) of People Living in Vehicles in Bristol (August 2023) noted the serious concern of vehicle dwellers suffering higher than average levels of infectious diseases associated with a lack of cleanliness. The HNA noted that, out of 72 vehicle dwellers questioned, 17% of respondents did not report access to clean drinking water, 18% did not report access to a toilet and 32% did not report access to water to wash in. Only 12% reported access to a washing machine or clothes washing facilities. In association with this, the table below shows the percentage of respondents who reported symptoms of infectious disease that may be closely associated with a lack of access to personal hygiene facilities:



A means of supporting people to improve on this poor outcome would be the provision of a service site(s) that was able to provide fresh water, hygienic waste disposal for cassette toilets and other cleaning facilities.

It may be possible for sites of this type to be set up at minimal cost to BCC if arrangements can be made with commercial providers. We would ask them to pay for the installation of any new services and take their own revenue from this. The pay off for them doing so would be that other users could use the service site (any member of the public as opposed to just vehicle dwellers) and BCC would seek to support new service site provision through planning.

Unlike “Aires de Service” sites seen across Europe, our service sites would have no facility for overnight parking and would be on land with limited stopping. An ideal location would be in a supermarket car park close to a petrol station. Sites could allow access to fresh drinking water, waste disposal and laundry facilities as follows:

- Drinking water, which the host organisation can charge for as they see fit in the same way as is often charged at petrol stations.
- Chemical toilet disposal, such as pictured, can be placed over the top of any existing mains drain access cover.



- “Drive through” launderette facilities, such as those provided by Wash.Me group are already present on the forecourts of garages across the UK, with three currently operating in the wider Bristol area in Stapleton, Dundry and Iron Action. It is proposed that one of these could be installed at the joint expense of Wash.Me and a host supermarket as its presence, alongside water and waste disposal, would attract customers to a shop and be self-funding. In return, BCC would aim to support the planning application process.



Although service sites could be kept cost neutral by encouraging investment from relevant businesses, they would only suit a proportion of vehicle dwellers who have access to a driving vehicle. Those who live in a caravan without additional transport would struggle to access them.