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# Your Neighbourhood

Consultation on changes to local services



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## Libraries





## Please note:

Alongside this survey, Bristol City Council is running consultations on changes to other local services including Bristol Community Links, Public Toilet provision, School Crossing Patrols and the withdrawal of funding for Neighbourhood Partnerships.

- These surveys all run for 12 weeks, ending **Tuesday 5 September**.
- To find out more and consider the bigger picture for your neighbourhood, please visit [www.bristol.gov.uk/yourneighbourhood](http://www.bristol.gov.uk/yourneighbourhood) or ask for the 'Your Neighbourhood' information, survey and Equality Impact Assessment booklets. If you need them posted to you, email [consultation@bristol.gov.uk](mailto:consultation@bristol.gov.uk) or call **0117 922 2848**.
- If you have a disability or particular access needs, you can request alternative formats of this information by contacting the Consultation Team on [consultation@bristol.gov.uk](mailto:consultation@bristol.gov.uk) or **0117 922 2848**.

## Introduction

On 21 February 2017 Full Council decided to save £1.4m from the Library Service budget. As a result we are proposing to reduce the number of council-run libraries, while meeting our statutory duty to ensure Bristol has a “comprehensive and efficient” library service.

Detailed information regarding each existing library is also available here:

[www.bristol.gov.uk/libraries-consultation](http://www.bristol.gov.uk/libraries-consultation)

## What this means for the service in future

- We propose to run a reduced number of libraries that are spread geographically around the city
- We have developed three different options for providing our library service in the future

Please tell us which option you prefer in Question 1 in the survey. However, we remain open to other suggestions and Question 2 allows you to make those.

We have completed an Equalities Impact Assessment for these proposals. You can read this online at [www.bristol.gov.uk/yourneighbourhood](http://www.bristol.gov.uk/yourneighbourhood) or in the printed ‘Your Neighbourhood - Equalities Impact Assessments’ booklet.

## What we are proposing

- The Central Library will still be our main library. It will have seven-day opening over 54 hours a week
- As well as the Central Library, there will be two types of branch libraries – Area libraries and Local libraries
- The Area and Local libraries will be spread across three geographical areas (North West, East and South) which together cover the city

### • Area Libraries:

- There will be one Area library in each of the three areas which will be open 47 hours a week (Monday to Saturday with late opening on Friday) and library staff will be present at all times.
- They will be large, adaptable libraries in visible locations. They will be close to retail or other facilities and on transport routes. They will appeal to both the local and wider community.

### • Local Libraries:

- There will be two Local libraries in each of the three areas open Monday to Saturday. Local libraries will be staffed 9.30am-5pm on Tuesdays, Thursdays and Saturdays (22.5 hours in total).
- We aim to provide Extended Access at these libraries. Extended Access is where you can use your library card to come into the building at certain times when the library is unstaffed. When a decision has been made about which the Local libraries are, we will look at where we can provide Extended Access.



The options aim to provide a library service that best meets the needs of the whole city based on need and suitability. They were developed by assessing our current branch libraries against four criteria:

- Community need (using Indices of Multiple Deprivation\* which takes into account 37 local indicators, by ward area, that cover health, education, housing and employment).
- Building suitability and sustainability (i.e. the state and cost of running and maintaining the building),
- Location,
- Current use.

Geographic spread was also considered. No other factors have influenced the proposed options.

The three options were created by applying different weighting to these criteria.

Option 1 and particularly Option 2 are weighted towards community need.

This is in keeping with the council's Corporate Strategy which prioritises services to the most vulnerable people, seeks to address inequality and ensure that life chances are not determined by wealth and background.

- In Option 1 we also put more weighting on building suitability and sustainability and location, rather than on current use. With fewer council-run libraries it is important that the buildings that remain are suitable for higher levels of use in future and can accommodate changes in customer use due to a likely increase in visitor numbers.
- In Option 2 we put the higher weighting on community need and low weighting on building suitability and sustainability, location and current use.
- Option 3 puts equal weighting on all the criteria.

## Tell us what you think

You can comment on these proposals online at [www.bristol.gov.uk/yourneighbourhood](http://www.bristol.gov.uk/yourneighbourhood).

If you do not have internet access you can use our printed 'Your Neighbourhood - Survey Booklet'.

This is available from local libraries, our Citizen Service Point at 100 Temple Street or by calling **0117 922 2848**.

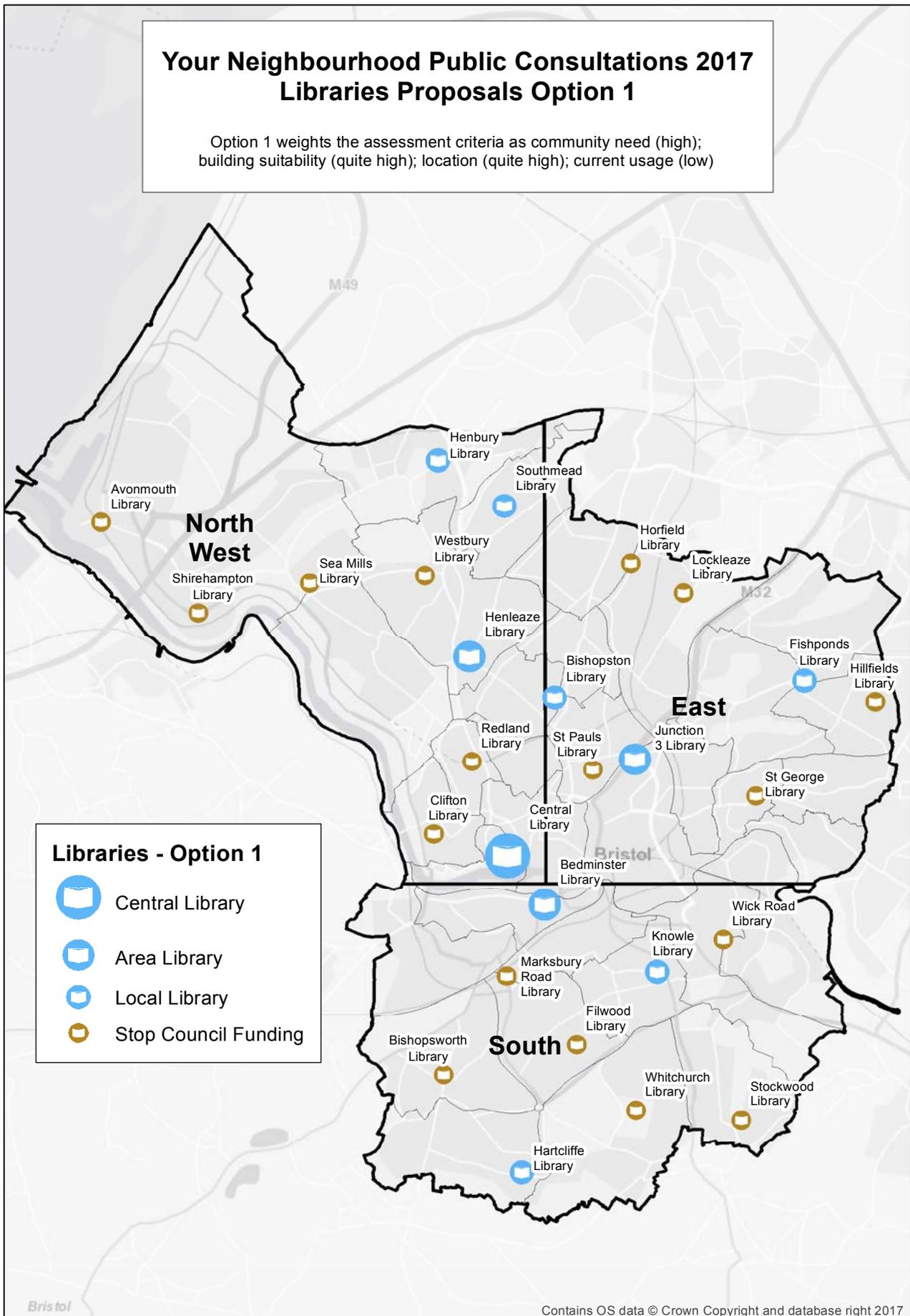
Each booklet costs us more money to provide, so please only use it if you cannot access the internet.

### \* Footnotes

- The Index of Multiple Deprivation 2015 is the official measure of relative deprivation for small areas in England. The Index of Multiple Deprivation ranks every small area in England from 1 (most deprived area) to 32,844 (least deprived area).
- The Indices of Multiple Deprivation 2015 combine a number of indicators, chosen to cover a range of economic, social, environmental and housing issues, into a single deprivation score for each small area in England.
- The Indices are used widely to analyse patterns of deprivation, for resource allocation, to identify areas that would benefit from special initiatives or programmes and as a tool to determine eligibility for specific funding streams.
- You can find out more about deprivation at [www.bristol.gov.uk/statistics-census-information/deprivation](http://www.bristol.gov.uk/statistics-census-information/deprivation)

## Your Neighbourhood Public Consultations 2017 Libraries Proposals Option 1

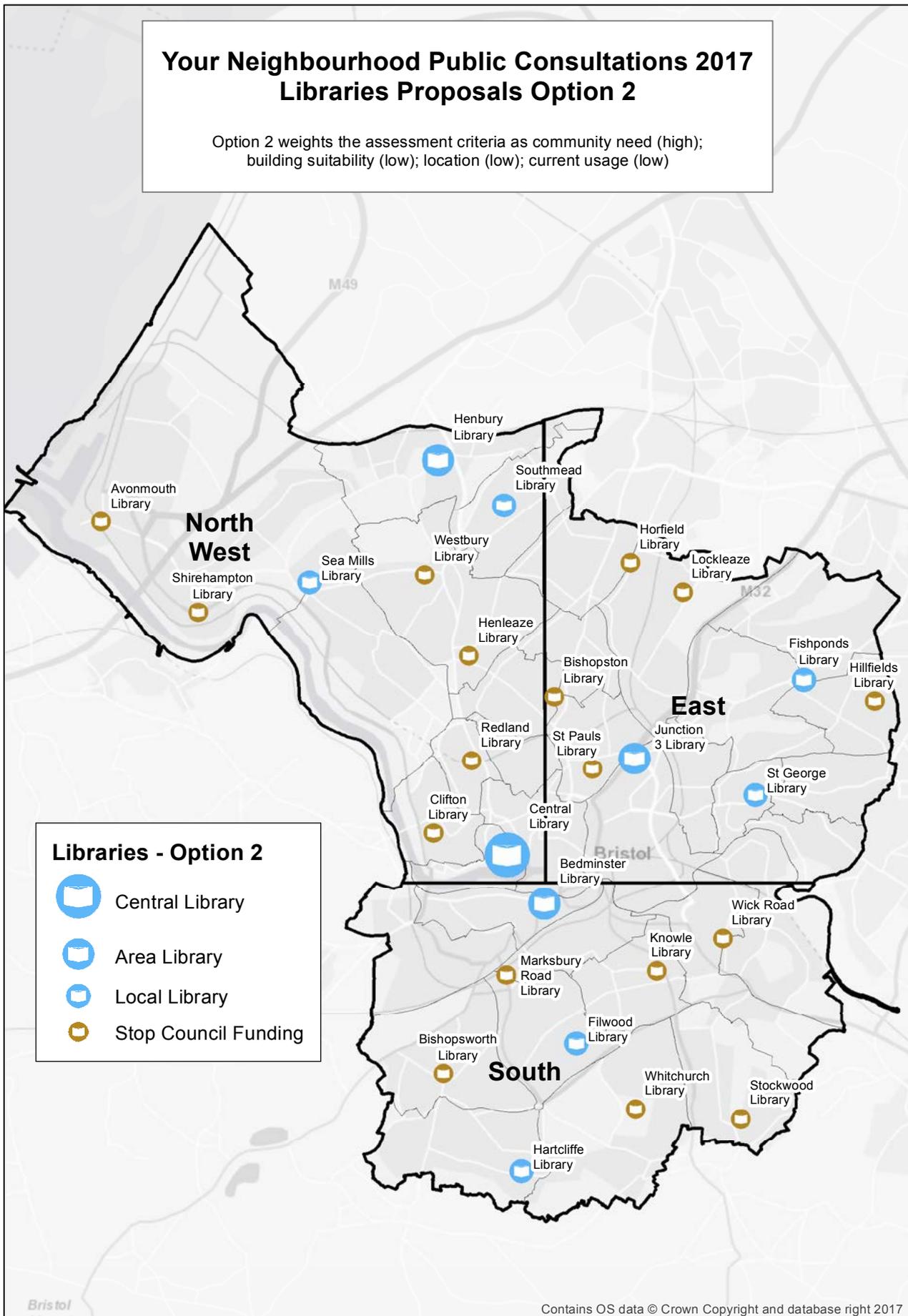
Option 1 weights the assessment criteria as community need (high); building suitability (quite high); location (quite high); current usage (low)



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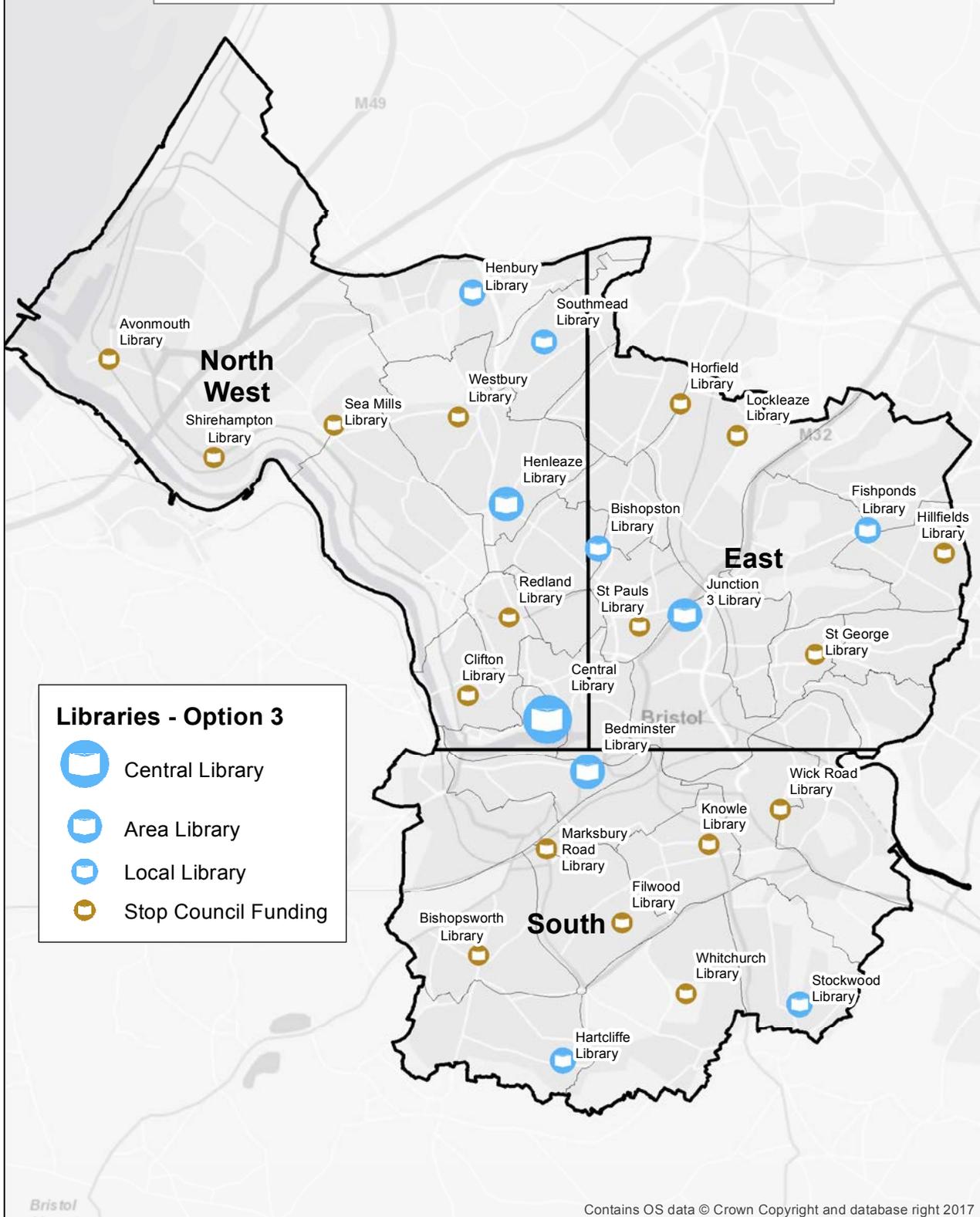
## Your Neighbourhood Public Consultations 2017 Libraries Proposals Option 2

Option 2 weights the assessment criteria as community need (high);  
building suitability (low); location (low); current usage (low)



## Your Neighbourhood Public Consultations 2017 Libraries Proposals Option 3

Option 3 weights the four assessment criteria (community need, building suitability, location, current usage) equally

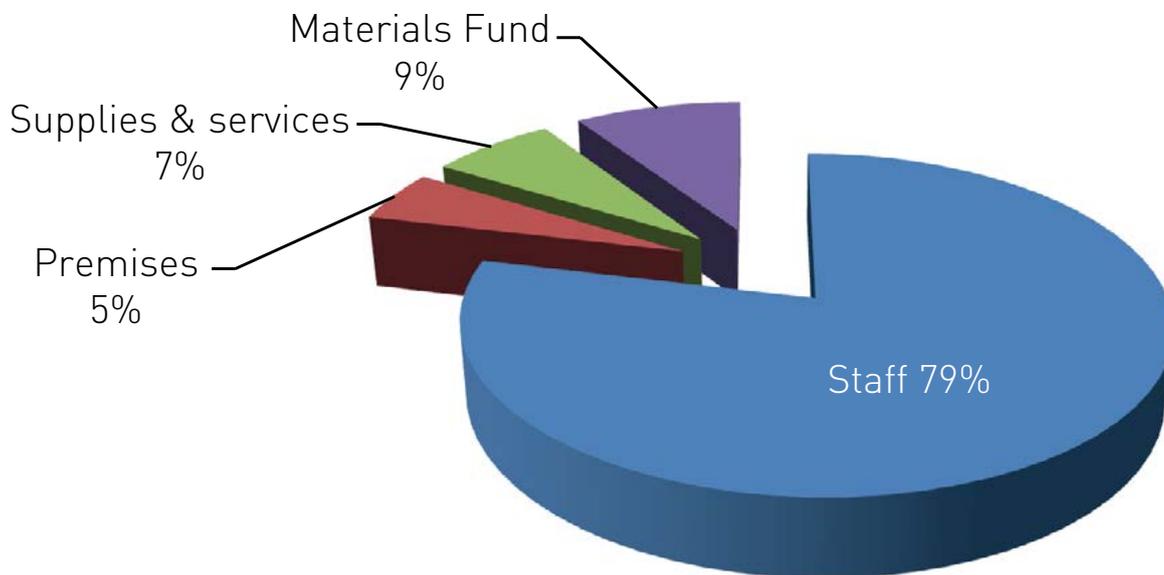


# Libraries Consultation 2017 – Further Information

## Our current budget

The current budget for the library service has already been reduced by £300k from 1st April 2017. The remaining budget of £4.29m will be reduced by a further £1.1m over the following 2 financial years to give the total saving of £1.4m. Although the budget for 2018-2020 is yet to be formally approved, this consultation is based on the need to find savings of £1.4m on an ongoing basis from the revenue budget.

The diagram below shows a breakdown of expenditure for the Library Service budget for 2017/18:





Expenditure		
Staff	£3,652,965	Contains all the staff budgets
Premises	£236,126	Includes £173k Rents and Service charges for the nine branch libraries we currently rent, plus bin collection, grounds maintenance and a small contingency for all 27 libraries including the Central Library
Supplies & Services	£320,500	Includes the commissioned At Home delivery service, charges relating to public photocopiers and printers in all 27 libraries, the subscription to LibrariesWest (over £100k) for the library management system, payments for self-service machines (£50k), costs for library membership cards, overdue reminders, payments for third party recovery of long overdue items and materials for the Summer Reading Challenge
Materials Fund	£430k	Books, electronic resources, audio visual material, newspapers and reference stock
Expenditure Total	£4,639,591	
Income	-£346,700	Includes £91k in rental income, £35k in room hire for all 27 libraries and £200k in library transaction income (overdue and hire charges), plus income from public printers and photocopiers.
Net budget	£4,292,891	

The cost of running the entire library service is split between the library service, Property Services and ICT. Property currently pay the running costs of library buildings which varies from year to year and is in the region of £1million. This may change in the future. Property Services are responsible for the buildings as corporate assets. This consultation is about savings required from the library service budget and not from the Property/Corporate assets budget. More information about the estimated running costs of each library are contained in the library data sheets.

As we consider how to make the best use of our budget, we have costed all parts of the library service. The service spends a lot on staffing, as the staff support the opening hours and work in a range of other functions that support the service in libraries (for example, ensuring that books reach libraries, activities in libraries and keeping our buildings and technology in good order).

## What we already know: previous review and consultation

In the previous review of 2014/2015, we had an extensive citywide consultation about libraries and we have learned a lot from that feedback, which is still helpful. The decision in September 2015 by Bristol City Council's Cabinet, to retain 27 libraries, close Eastville Library and reduce the opening hours by 25% across the network of libraries, was implemented in April 2016. Since then we have reviewed the effect of those changes with the staff and through the Citizens' Panel. The Citizens' Panel is a group of around 2,000 residents who reflect the diversity of the city and regularly answer a range of consultations. We also have customer and staff feedback about the opening hours. We will also be using what we've learned from that feedback in this review.

## 2017: This Consultation

In this review we are now consulting you about proposals to reduce the number of council-run libraries, while meeting our statutory duty to ensure the City of Bristol has a “comprehensive and efficient” library service.

We have developed three different options to do this and in this consultation we’re asking you to tell us which of those options you would prefer, and to put forward alternative suggestions that you may have. In January 2018, Bristol City Council’s Cabinet will decide what changes will be made to Bristol’s libraries taking into account the results of this consultation alongside other factors (as shown in the following graphic).



## Our Proposals

### 1. Summary: Proposed network of branch libraries

This section gives an outline of the reduced network of libraries that we propose. More details are given in subsequent sections, including about the three options referred to above. Under each option there would be 10 libraries.

There are currently 27 council-run libraries in the city: one central library and 26 branch libraries.

We propose to run a reduced number of libraries that are spread geographically around the city. The Central Library would remain as the core offer for the city centre, city and wider use in the region and nationally. There would be two types of branch libraries: Area libraries and Local libraries.



Area libraries would be accessible buildings. Where possible they would be in locations near retail or other facilities, on transport routes, with appeal to both the local and wider community. They would be large adaptable spaces. They would be able to support the stock and materials needed to be busy libraries with usually three library staff. It is likely they would be existing library buildings and occupy the same space as the current service. They would offer more hours of library staff present (47 hours a week) than any of our current branch libraries and would be open six days Monday to Saturday, with a late evening on Fridays (9:30am-5pm Monday to Thursday and Saturday; 9:30am- 7pm Friday).

Local libraries would be accessible neighbourhood library buildings; they would be visible and adaptable spaces but they may be smaller buildings than Area libraries and would offer fewer hours with library staff present (22.5 hours a week). They would be staffed from 9.30am-5pm on Tuesday, Thursday and Saturday. It is likely that they would be in existing library buildings and the space would remain the same as the current service. However, where possible, we would aim to use Extended Access technology to enable customers to use the library 8am-7pm Monday to Saturday. Extended Access is where we use technology to allow customers to use the library at certain times outside the staffed opening hours. This is currently being trialled at Stockwood, Westbury and St. George libraries.

The unstaffed library access point at Lawrence Weston has closed because of the closure of the Citizen Service Point on 31 March 2017. We are planning to relocate some library provision to the Long Cross children's centre.

Under our proposals, we have divided the city into three geographical areas: North West, East and South. The geographical division is based on the population of the city rather than the current spread of libraries.

There would be one Area library in each of the three geographical areas, open Monday to Saturday with a late evening on Fridays (9:30am-5pm Monday to Thursday and Saturday; 9:30am-7pm Friday).

There would be two Local libraries in each geographical area (North West, East and South) open with Extended Access where possible, Monday to Saturday, and staffed 9:30am-5pm Tuesday, Thursday and Saturday.

Whilst we will take into account any consultation feedback you give on opening hours, we already have information about this from the 2014/2015 citywide consultation on preferred opening hours and patterns of use. We also have feedback from the Citizens' Panel in November 2016.

## 2. Central Library

The Central Library is an important hub of all Bristol library services, with provision of information for the region as well as the city, and it has an important role in supporting the branch library network.

The current listed building that hosts the Central Library was originally built as a library but is costly to run and maintain. It is also a complex building in which to run modern services. It has two floors and two entrances and currently has six service points which require staff. The physical size and shape of the building dictate the staffing model and therefore the cost of offering a service with library staff. This cost is disproportionately high compared to other Bristol libraries. However, a Central Library is necessary to enable us to offer the full range of resources and services from a location that is accessible from all parts of the city, and therefore the Central Library will be retained with the existing services.

To mitigate the reduction in the number of branch libraries, we would improve the opening hours at the Central Library to seven-day access with a total of 54 hours per week. This would be to ensure that, even with a reduced number of council-run branch libraries, citizens of Bristol will still be able to access the full range of library services on any day of the week in a location that is accessible by public transport from all parts of the city. The staffed opening hours have been designed to offer good access throughout the week and be more regular. These hours will be 9:30am-6pm Monday to Friday, 9:30am-5pm Saturday, and 1pm-5pm Sunday. It is not proposed to have Extended Access at the Central Library.

### 3. Quality of the Service

The current materials fund (the budget available to buy books, e-resources, newspapers and reference stock etc.) has already been reduced to find savings in the financial year 2017/2018. The materials fund would be aligned to the remaining number of libraries with a total budget available of £310k. The materials fund in 2016/2017 was £630k, reduced to £430k for 2017/18.

The current service offers substantial professional support in areas of stock selection, stock development and promotion, reader engagement and children's work. All these services and strategic management would be significantly reduced within the new budget, with a higher proportion of the total service budget directed towards the frontline service in libraries than currently.

### 4. How we've developed the options for the Area and Local libraries

We assessed all of our current branch libraries against four criteria to determine which libraries would best meet Bristol's needs. Those criteria are:

Criterion	What the criterion means
Community need	The Indices of Multiple Deprivation score for the area the library is in, which helps to indicate the communities with the highest need for access to free books, computer use and support from library staff to access information and online services. It takes into account 37 indicators that cover health, education, housing and employment.
Building suitability & sustainability	How much the building would cost to keep it in repair and run a library service from it over the next five years, how accessible it is for all citizens including those with disabilities and how well the building could cope with being one of a smaller number of libraries in the city (and therefore having more people using it).
Location	Whether the transport links and parking near the library are suitable for future use as one of a smaller number of libraries in the city, with more people travelling to it. How close it is to destination sites that people already travel to.
Current usage	How well used the library is currently – includes visits, issues and computer bookings.

We assessed each current library on the criteria above to help us come up with the options. In addition, we also considered the geographical spread of libraries. We considered this over the whole city, which we have divided into three areas for this purpose– North West, East and South. This led to the three options in this consultation.

The remaining libraries not in each option will have all council funding stopped.

Please note that once the council decides the final proposal, there will be buildings that are no longer required by the Library Service. What happens to these surplus buildings will be influenced by the Council's priorities and the individual circumstances for each building.

### 5. Other options considered but not included in the proposal

Whilst we have developed the options above, we also recognise that other library services are managed in different ways. In some cases, commercial or third-party providers or other local authorities run services. The options in this proposal are for a redesigned service delivered by Bristol City Council, which we know can be delivered within the reduced budget and within the timescales required. If another provider is able to deliver a service that adds value to this proposal (e.g. includes more libraries with library staff present) within the same budget and timescales, then the council may opt to explore this proposal.

We considered some other ways we might be able to make the required reduction to the library service budget.

These were rejected and not put forward for consultation for the reasons below:

Option	Why it is not in the proposal
Retain all our current libraries and save the money by reducing opening hours further.	This would mean reducing the staffed opening hours at each library down to just one day per week, without being able to offer extended access as that would be too expensive in the number of buildings. This would not be efficient or sustainable in the future. In our professional opinion it would not offer appropriate access to the service, and may compromise our “comprehensive and efficient” statutory duty.
Retain the Central Library and a higher number of branch libraries than proposed in the consultation options.	This would have meant reducing the staffed opening hours in the retained libraries to a level that would significantly reduce the quality of the service offered and involve more money being spent on building and infrastructure costs. Installing Extended Access, to supplement significantly reduced staffed hours with unstaffed access, also requires significant investment to make the necessary changes to the building. This would limit the number of libraries where it could be used, as would the size and set up of some of the buildings.
Retain the Central Library and a smaller number of branch libraries than proposed in the options, to save more money.	This option would have had a more severe impact on citizens in deprived areas and those who face barriers to travelling further to a library. It might not be a comprehensive and efficient library service, as required by our statutory duty.
Retain just the Central Library only and save more money.	This option would also have had a more severe impact on citizens in deprived areas and those who face barriers to travelling into the centre of the city.
Close the Central Library and have more branch libraries.	The Central Library, due to its size, can offer resources and services which far exceed what we could offer from any of our branch libraries. In addition, the central location of Central Library means that it is accessible by public transport from all parts of the city. Closing the Central Library would offer a significantly poorer service to the city as a whole, which would not be compensated for by a higher number of branches.
Select the libraries that are retained based solely on which libraries are busiest.	We think our libraries should have a good geographical spread across the city. Keeping only the busiest libraries would not achieve this.
Reinstate mobile libraries to serve those areas furthest away from a library.	We stopped our previous mobile library service for good reasons – including that it wasn’t suitable to a city like Bristol (in terms of getting the vehicle around the streets of the city), it was very poorly used, and it wasn’t cost effective. Adding in mobile libraries would take funding away from branch libraries for a poorer service.
Retain the Central Library and a higher number of branch libraries than proposed by the options, by having volunteers work alongside a paid member of staff to avoid reducing opening hours.	Volunteering offers a great opportunity for citizens to get involved with the library service, learn new skills and share their time and support with their community. Volunteers, however, can generally only offer limited amounts of their time, for a limited period and may have to prioritise other commitments. The Council does not believe it likely that volunteering would provide a regular and secure cover to allow a restructure to be planned around it in this way.

Though we are not including any of these ways forward in the consultation options, the consultation questions give you an opportunity to put forward any alternative to the options we are consulting on, and we will take your suggestions into account.

# About you

We would like to receive feedback from people with as wide a variety of views and needs as possible in Bristol. It would be very helpful if you could complete the following 'About You' questions. This will help us ensure that no-one is discriminated against unlawfully.

Information provided will be treated confidentially and in accordance with the Data Protection Act 1998 and only used to ensure that everyone is treated fairly.

1. What is your postcode? *(Required)*

2. I am interested in the budget consultations because I am a *(tick all that apply)*:

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Resident                   | <input type="checkbox"/> Health / social care provider | <input type="checkbox"/> Other <i>(please specify)</i> |
| <input type="checkbox"/> Business owner             | <input type="checkbox"/> Housing Association           | <input type="text"/>                                   |
| <input type="checkbox"/> Voluntary Community Sector | <input type="checkbox"/> Transport provider            |  |
| <input type="checkbox"/> Councillor                 | <input type="checkbox"/> Bristol City Council employee |  |

3. If you are responding on behalf of an organisation could you please specify which one:

4. What is your age group? *(Please select only one item)*

- |                                   |                                  |  |
|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 45-64   | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 18 - 24  | <input type="checkbox"/> 65-74   |  |
| <input type="checkbox"/> 25-44    | <input type="checkbox"/> Over 75 |  |

5. What is your gender? *(Please select only one item)*

- |                                 |                               |  |
|---------------------------------|-------------------------------|--|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male | <input type="checkbox"/> Prefer not to say |
|---------------------------------|-------------------------------|--|

6. Are you transgender? *(Please select only one item)*

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|



**6. What is your ethnicity? (Please select only one item)**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> White British background | <input type="checkbox"/> Black / Black British | <input type="checkbox"/> Prefer not to say              |
| <input type="checkbox"/> Other white background   | <input type="checkbox"/> Asian / Asian British | If other, please specify:                               |
| <input type="checkbox"/> Mixed / Dual Heritage    | <input type="checkbox"/> Other ethnic group    | <input style="width: 100%; height: 20px;" type="text"/> |

**7. Are you disabled? (Please select only one item)**

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

**8. What is your religion? (Please select only one item)**

- |                                      |                                 |   |
|--------------------------------------|---------------------------------|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Hindu  | <input type="checkbox"/> Sikh                         |
| <input type="checkbox"/> Christian   | <input type="checkbox"/> Jewish | <input type="checkbox"/> Any other religion or belief |
| <input type="checkbox"/> Buddhist    | <input type="checkbox"/> Muslim | <input type="checkbox"/> Prefer not to say            |

**9. What is your sexual orientation? (Please select only one item)**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Heterosexual (straight) | <input type="checkbox"/> Lesbian, Gay or Bisexual | <input type="checkbox"/> Prefer not to say |
|--|---|--|

Data Protection: Data you supply will be held and used in accordance with the Data Protection Act 1998. Personal information you supply is confidential. The council will only publish aggregate or summary results from the consultation, which will not identify individuals. Information will be stored for two years.



## Tell us what you think

1. Please tick **ONE** of the options below to tell us which you would prefer:

Option 1

Option 2

Option 3

Option 1	Option 2	Option 3
Retain the following libraries and stop council funding for all others:	Retain the following libraries and stop council funding for all others:	Retain the following libraries and stop council funding for all others:
<b>Central Library</b>	<b>Central Library</b>	<b>Central Library</b>
<b>Area Libraries:</b>	<b>Area Libraries:</b>	<b>Area Libraries:</b>
Bedminster	Bedminster	Bedminster
Henleaze	Henbury	Henleaze
Junction 3	Junction 3	Junction 3
<b>Local Libraries:</b>	<b>Local Libraries:</b>	<b>Local Libraries:</b>
Bishopston	Filwood	Bishopston
Fishponds	Fishponds	Fishponds
Hartcliffe	Hartcliffe	Hartcliffe
Henbury	Sea Mills	Henbury
Knowle	Southmead	Southmead
Southmead	St George	Stockwood
Stop all council funding for these libraries:	Stop all council funding for these libraries:	Stop all council funding for these libraries:
Avonmouth	Avonmouth	Avonmouth
Bishopsworth	Bishopston	Bishopsworth
Clifton	Bishopsworth	Clifton
Filwood	Clifton	Filwood
Hillfields	Henleaze	Hillfields
Horfield	Hillfields	Horfield
Lockleaze	Horfield	Knowle
Marksbury Road	Knowle	Lockleaze
Redland	Lockleaze	Marksbury Road
St George	Marksbury Road	Redland
St Pauls	Redland	St George
Sea Mills	St Pauls	St Pauls
Shirehampton	Shirehampton	Sea Mills
Stockwood	Stockwood	Shirehampton
Westbury	Westbury	Westbury
Whitchurch	Whitchurch	Whitchurch
Wick Road	Wick Road	Wick Road

Option 1 weighting of assessment criteria:	Option 2 weighting of assessment criteria:	Option 3 weighting of assessment criteria:
Community Need (high) Building suitability (quite high) Location (quite high) Current Usage (low)	Community Need (high) Building suitability (low) Location (low) Current Usage (low)	All criteria equal

2. Please provide any other feedback you have on the changes to Bristol Libraries, including suggestions of a different way forward?

Please note that once the council decides the final proposal, there will be buildings that are no longer required by the Library Service. What happens to these surplus buildings will be influenced by the council's priorities and the individual circumstances for each building.



# Next Steps

## Combined Effects

You can use the interactive map at [bristol.gov.uk/yourneighbourhood2017](http://bristol.gov.uk/yourneighbourhood2017) to illustrate the combined effects of the budget saving options you have selected. In the map menu, please select the same options that you ticked in the individual surveys.

1. Are there any parts of the city which you think will be particularly negatively affected by the combined effects of the proposed changes you have selected? Please select up to three areas from the list of wards (wards are shown in the map linked above).

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> No ward particularly affected | <input type="checkbox"/> Easton                       | <input type="checkbox"/> Lockleaze                     |
| <input type="checkbox"/> Ashley                        | <input type="checkbox"/> Eastville                    | <input type="checkbox"/> Redland                       |
| <input type="checkbox"/> Avonmouth and Lawrence Weston | <input type="checkbox"/> Filwood                      | <input type="checkbox"/> Southmead                     |
| <input type="checkbox"/> Bedminster                    | <input type="checkbox"/> Frome Vale                   | <input type="checkbox"/> Southville                    |
| <input type="checkbox"/> Bishopston and Ashley Down    | <input type="checkbox"/> Hartcliffe and Withywood     | <input type="checkbox"/> St George Central             |
| <input type="checkbox"/> Bishopsworth                  | <input type="checkbox"/> Henbury and Brentry          | <input type="checkbox"/> St George Troopers Hill       |
| <input type="checkbox"/> Brislington East              | <input type="checkbox"/> Hengrove and Whitchurch Park | <input type="checkbox"/> St George West                |
| <input type="checkbox"/> Brislington West              | <input type="checkbox"/> Hillfields                   | <input type="checkbox"/> Stockwood                     |
| <input type="checkbox"/> Central                       | <input type="checkbox"/> Horfield                     | <input type="checkbox"/> Stoke Bishop                  |
| <input type="checkbox"/> Clifton                       | <input type="checkbox"/> Hotwells and Harbourside     | <input type="checkbox"/> Westbury-on-Trym and Henleaze |
| <input type="checkbox"/> Clifton Down                  | <input type="checkbox"/> Knowle                       | <input type="checkbox"/> Windmill Hill                 |
| <input type="checkbox"/> Cotham                        | <input type="checkbox"/> Lawrence Hill                |  |

2. Is there anything else you would like us to consider about the combined effects of the proposed changes?



**Social action and volunteering**

3. Are you interested in volunteering/social action? *(Please select only one item)*

- Yes  No

4. Would you be willing to help out in any of the following ways? *(Tick all that apply)*

- Help look after your neighbourhood and local parks
- Volunteer for local groups and charities
- Help out during/after a major incident (natural disaster, emergency etc.)
- Help a neighbour
- Work with local groups to take over the running of a local facility or service
- Volunteer in museums, galleries or archives
- Volunteer in leisure centres and sports groups
- Other *(please specify)*

5. Please give us your name and email address if you would like us to contact you with information about volunteer opportunities. If you have no email address, please provide us with your home address.

Name:

Email address:

House number:

Road:

District:

Postcode:

You can also find out more about volunteer opportunities on the Council or VOSCUR websites.

6. Please state if you use or support someone else who uses each of the following services *(please tick all that apply)*:

	I use	I support someone else who uses
Bristol Community Links	<input type="checkbox"/>	<input type="checkbox"/>
Neighbourhood Partnerships	<input type="checkbox"/>	<input type="checkbox"/>
Public libraries	<input type="checkbox"/>	<input type="checkbox"/>
Street toilets	<input type="checkbox"/>	<input type="checkbox"/>
School crossing patrols	<input type="checkbox"/>	<input type="checkbox"/>



**7. How do you like to communicate with other people in your neighbourhood? (please select all that apply):**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Social media<br>e.g. Facebook, Twitter etc. | <input type="checkbox"/> Going along to local<br>community spaces such as<br>community centres or cafes    | <input type="checkbox"/> Other (please specify)                         |
| <input type="checkbox"/> Community meetings/events                   | <input type="checkbox"/> When I'm out and about –<br>dropping children and school,<br>walking the dog etc. | <div style="border: 1px solid black; height: 80px; width: 100%;"></div> |

**8. How would you prefer to engage with the council about the things that matter to you? (please select all that apply):**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Local meetings             | <input type="checkbox"/> Facebook/Social media                    | <input type="checkbox"/> Other (please specify)                         |
| <input type="checkbox"/> Council committee meetings | <input type="checkbox"/> Other online such as surveys<br>or email | <div style="border: 1px solid black; height: 30px; width: 100%;"></div> |

Thanks for taking part in this consultation. Please return this survey to us by **Tuesday 5 September** using the freepost envelope provided. If you don't have a freepost envelope, you can send it to us at:

Freepost RTKJ-SGBZ-ULSH  
Your Neighbourhood 2017  
Public Relations, Consultation and Engagement (City Hall)  
Bristol City Council  
PO Box 3176  
BRISTOL  
BS3 9FS

**What happens next?**

The responses will be analysed to help the council decide how best to deliver the agreed budget savings.

Your feedback, along with the views of other local groups and partners and the results of our Equalities Impact Assessments, will be taken in to consideration in developing a set of final proposals that will be put to the Mayor and his Cabinet to make a final decision. In making a decision Cabinet will also take consultation responses and Equalities Impact Assessments into consideration.

The consultation results and the council's decision on how to deliver future services will be published later in 2017 or early 2018.

**How can I keep track?**

You can always find the latest consultations online at [www.bristol.gov.uk/consultationhub](http://www.bristol.gov.uk/consultationhub), where you can also sign up to receive automated email notifications about consultations.

All decisions related to the proposals in this consultation will be made publicly at future Cabinet meetings. You can find forthcoming meetings and their agenda at [democracy.bristol.gov.uk](http://democracy.bristol.gov.uk).

Any decisions made by Cabinet will also be shared at [news.bristol.gov.uk](http://news.bristol.gov.uk), on Twitter [@BristolCouncil](https://twitter.com/BristolCouncil) and with the local news media.

**Documents available in other formats:**

If you would like this information in another language, Braille, CD, large print, easy English, BSL video or plain text please contact the Consultation Team on [consultation@bristol.gov.uk](mailto:consultation@bristol.gov.uk) or by calling **0117 922 2848**. Stay in touch with your council [www.bristol.gov.uk/signup](http://www.bristol.gov.uk/signup)