

# Reductions to Supporting People budgets

## Survey Booklet

This booklet contains the Reductions to Supporting People budgets survey for you to complete.

This survey runs for 12 weeks, ending **Tuesday 5 September**.

If you have internet access please do this online at **[www.bristol.gov.uk/supportingpeople](http://www.bristol.gov.uk/supportingpeople)**

Important Information – please read first. To help make sure you give us an informed response, before answering any questions please read about our proposals and consider all of the information we have provided. This can be found online or in two printed booklets:

- Reductions to Supporting People budgets – Consultation Document
- Reductions to Supporting People budgets – Equalities Impact Assessments

When you are finished you should return this booklet only to us using the freepost envelope provided. If you don't have a freepost envelope, you can send it to us at:

**Freepost RTKJ-SGBZ-ULSH**  
**Supporting People**  
**Public Relations, Consultation and Engagement (City Hall)**  
**Bristol City Council**  
**PO Box 3176**  
**BRISTOL**  
**BS3 9FS**





# Reductions to Supporting People budgets

## Introduction

Due to reductions in central government grant and the needs of a growing and ageing population, the council will have less money to provide services in Bristol over the next five years.

We consulted on which service areas would be reduced from October 2016 - January 2017 and in February 2017, the Full Council decided to reduce the Supporting People budget by £1.8m.

Now we need to decide how to make the savings. This is where you come in.

This questionnaire is part of our formal consultation with everyone involved where we gather your views on the options that we have set out and your ideas on new ways that these services can be delivered.

You will have an opportunity to comment on specific services at the end of the questionnaire.

## What this means for the service

This budget reduction means we need to rethink the way we fund Supporting People services.

There are a number of different services funded from the Supporting People budget, including services such as:

- supported living accommodation for people with mental health issues or a learning disability
- sheltered housing
- advice services
- a range of “floating support” that supports people in their own homes.

In order to continue to deliver support services as effectively as possible, we need to consider a number of different ways of reducing the budget to these services.

For further information, please read the Supporting People Consultation document, either in hard copy or at [www.bristol.gov.uk/supportingpeople](http://www.bristol.gov.uk/supportingpeople)

## Next steps

The responses will be analysed and your feedback, along with the views of other local groups and partners and the results of our Equalities Impact Assessments, will be taken in to consideration in developing a set of final proposals that match local needs wherever possible. The proposals will be put to the Mayor and his Cabinet to make a final decision. In making their decision they will also take in to consideration consultation responses and Equalities Impact Assessments.

The consultation results and the council's decision on how to deliver future services will be published later in 2017 or early 2018.



## About you

We would like to receive feedback from people with as wide a variety of views and needs as possible in Bristol. To help us understand if we have reached all communities who may be affected by the proposed changes to services in Bristol it would be very helpful if you could complete the following 'About You' questions.

Information provided will be treated confidentially and in accordance with the Data Protection Act 1998 and only used to ensure that everyone is treated fairly. All questions are voluntary.

**Do you use, live in or work for one of our services?**

**If you use or are a carer for someone who uses one of our services, please tick below:**

Service name:	I use or live in one of these places:	The person I care for uses this service:
Ashworthy Floating Support Service		
Abbeyfield Bristol Society - Sheltered Housing		
Affinity Sutton Homes Community Alarm services		
Age UK - Floating Support - Short term		
Age UK - Floating Support Long Term		
Alliance - Floating Support to Older People with Mental Health Problems		
Penfield Court		
Monks Park Ave		
Falcondale Road		
The Brandon Trust Floating Support Service		
Brigstowe Project - Floating Support		
Orchard Homes		
Bristol City Council - Money Advice Support Service		
Bristol City Council -Welfare Rights Support Service		
Shared Lives		
Buckley Court		
Bristol City Council - Sensory Support Service		
Bristol City Council - Community Support Team		
Brunelcare Alarm Only Service		
Brunel Care - Sheltered Housing Floating Support		
Brunel Care - Floating Support for Older People with Dementia		
Choisy Care		
Cintre Reachout		
Curo - Sheltered Housing - Alarm Only		
Dimensions Support Services		
Freeways Floating Support Service		
Apsley Garden Apartments		

Service name:	I use or live in one of these places:	The person I care for uses this service:
Housing 21 Sheltered Housing		
Manor Community Supportive Living		
Keyring Living Support Networks		
Strathearn Drive		
Knightsone Mount		
Knightstone Housing - Sheltered Housing		
Lifeways Community Care - Supported Living Service		
Maples Community Housing		
Aspects & Milestones Floating Support Service (variable hours)		
Missing Link - Mental Health Floating Support Service		
New Beginnings Bristol Ltd		
Places for People - Mental Health Floating Support Service		
Places for People - Sheltered Housing - Warden Support		
Places for People - Sheltered Housing Alarm Only		
Raphael House		
Mencap Floating Support Service		
S.I.L.S Stepping Stones to Independence		
Stoneleigh House		
Second Step Housing - Supported Housing - Permanent		
Silva Care Support		
Sovereign Community Alarm Service		
St Monica Trust Sheltered Housing		
St Mungoes - Mental Health Floating Support Service		
Supported Independence - Floating Support		
Supporting Options Ltd		
Rockingham Gardens		
The Guinness Trust - Sheltered Housing with Warden support		
Avondown Close		
The Guinness Trust Community Alarm Services		
Roshni Ghar Alarm Service		
Roshni Ghar Floating Support		
United Housing Association Community Support		
Filwood and the Flat		

**If you work for one of the services, please tick below:**

Service name:	I work for:	Service name:	I work for:
3 Trees Community Support Ltd		Abbeyfield Bristol Society	
Affinity Sutton Group Ltd		Age UK Bristol	
Alliance (took over Carers Trust Phoenix Ltd contracts)		Anchor Trust	
Brandon Trust		Brigstowe Project	
Bristol Charities		Bristol City Council	
Brunelcare		Choisy Care Ltd	
Cintre Community		Curo	
Dimensions (UK)		Freeways Trust Ltd	
HF Trust Ltd		Housing & Care 21	
Improving Prospects Ltd (t/a Manor Community Supportive Living)		Keyring	
Knightstone Housing Association		Maples Community Housing Ltd	
Lifeways Community Care Ltd		Missing Link	
Milestones Trust		Places for People	
New Beginnings Bristol Ltd		Rethink	
Raphael House		S.I.L.S Stepping Stones To Independence	
Royal Mencap Society		Second Step Housing Association	
Sanctuary Housing Association		Sovereign Housing Association Ltd	
Silva Care Ltd		St Mungoes Broadway	
St Monica Trust		Supporting Options	
Supported Independence		United Housing Association	
The Guinness Trust		Willowbank Care Ltd	

**If you are another stakeholder, please tick below:**

CCG NHS	
Councillor - Bristol City Council	
The Care Forum	
Substance Misuse Services	
Supported Housing Forum	
Bristol Carers Voice	
Other	

**If other, please specify:**

**What is your postcode?:**

**I am interested in the budget consultation because I am a (Tick all that apply):**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Resident                   | <input type="checkbox"/> Health / social care provider | <input type="checkbox"/> Other <i>(please specify)</i> |
| <input type="checkbox"/> Business owner             | <input type="checkbox"/> Housing Association           |  |
| <input type="checkbox"/> Voluntary Community Sector | <input type="checkbox"/> Transport provider            |  |
| <input type="checkbox"/> Elected member             | <input type="checkbox"/> Bristol City Council employee |  |

**If other, please specify:**

**What is your age group?:**

- |                                   |                                  |  |
|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 45-64   | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 18 – 24  | <input type="checkbox"/> 65-74   |  |
| <input type="checkbox"/> 25-44    | <input type="checkbox"/> Over 75 |  |

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**What is your gender?:**

- |                                 |                               |  |
|---------------------------------|-------------------------------|--|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male | <input type="checkbox"/> Prefer not to say |
|---------------------------------|-------------------------------|--|

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**Are you transgender?:**

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

**What is your ethnicity?:**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> White British background | <input type="checkbox"/> Black / Black British | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other white background   | <input type="checkbox"/> Asian / Asian British |  |
| <input type="checkbox"/> Mixed / Dual Heritage    | <input type="checkbox"/> Other ethnic group    |  |
- 

**Are you disabled?:**

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|
- 

**What is your religion?:**

- |                                      |                                 |   |
|--------------------------------------|---------------------------------|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Hindu  | <input type="checkbox"/> Sikh                         |
| <input type="checkbox"/> Christian   | <input type="checkbox"/> Jewish | <input type="checkbox"/> Any other religion or belief |
| <input type="checkbox"/> Buddhist    | <input type="checkbox"/> Muslim | <input type="checkbox"/> Prefer not to say            |
- 

**What is your sexual orientation?:**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Heterosexual (straight) | <input type="checkbox"/> Lesbian, Gay or Bisexual | <input type="checkbox"/> Prefer not to say |
|--|---|--|
-



# What we are proposing

**We have identified four options to manage the reduction in budget. We are also open to suggestions of other ways of managing this reduction (please see question 3 in the survey).**

**These options are:**

No.	Option	Description
A	Reduction of 25% for all services	All services will need to reduce either the number of people they help, or the level of support they can offer. They will probably have to reduce staff numbers as well.
B	No reductions to Accommodation Based services and some low level Mental Health and advice support. Reduction of 49% to all Floating Support services	This will mean there is no reduction to accommodation places and would protect people with high levels of need. But there would be significant reductions in the floating support services on offer.
C	A reduction of no less than 6% across all services and further reductions based on specific criteria.	These criteria include: how complex the needs are of the people that service supports, Mayoral priorities, highly specialist services, cost per service user. This option allows more targeted reductions.
D	Application of criteria to determine the reductions but with a maximum reduction of 51% applied to any service area	This means that we'll apply the same criteria as described in Option C, but ensure that no one service area will have reductions greater than 51%. This will mean some services will need to take a higher level of reduction than in Option C.





# Reductions to Supporting People budgets

## Tell us what you think

**We identified some criteria that we feel help us to determine how we make the savings.**

**We used these to develop Options C and D. We think these criteria will help us determine how to make the savings in a fair and useful way, ensuring we achieve the best outcomes from the remaining budget.**

Criteria	Explanation
How complex the needs are of the people that the service supports	Some of these services support people who otherwise would quickly develop care needs that the council would need to provide for. Other services, whilst providing a preventative service, support people whose needs are at a lower level.
Mayoral Priorities	The Mayor has stated that making sure that there are support services for people with mental health issues is very important.
Where there is a clear specialism in a service that cannot be delivered in another service	An example of this is the Sensory Support Service which has workers qualified to a very high level in British Sign Language. This is a unique language and it is difficult for service users to discuss complex or unusual issues if the person that they are speaking to is not fluent in their language.
Costs per person using the service	Some services have high unit costs. This means that when you consider the actual cost per person using the service the amount spent is high. In some cases this is justified but we think that people may be able to get what they need in alternative and cheaper ways.

**1. Please tell us how important each of the criteria is to you:**

	Very Important	Important	Moderately Important	Slightly Important	Not Important
How complex the needs are of the people that the service supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mayoral Priorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Where there is a clear specialism in a service that cannot be delivered in another service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Costs per person using the service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Now let us know if you have any suggested criteria of your own that could be applied across all the services:**

## Options

**2. We are proposing 4 different options for how the savings could be achieved.**

**Please rank the 4 options in order of preference (1,2,3,4) with 1 being your most preferred and 4 being your least preferred.**

Option	Rank
Reduction of the same amount ( 25%) for all services	
No reductions to Accommodation Based services. Reduction of 49% to all Floating Support services	
A reduction of a minimum of 6% across all services and further reductions based on specific criteria	
Application of criteria to determine the reductions but with a maximum reduction of 51% applied to any service area	

**3. If you have any other ideas regarding how we could make the savings from this budget please let us know:**

**4. We would like to hear your ideas about how communities could support the people affected by these changes.**

**For example, are you part of a group that have ideas on how you could help?**

**Do you have skills or networks that could help some of our vulnerable citizens?**

**Let us know here which groups and which services you could help – and how.**

- Supported Living (Learning Disabilities/Mental Health)
- Sheltered Housing Alarm and Warden Services
- Long Term Floating Support (Learning Disabilities/Mental Health)
- Short Term Mental Health Floating Support
- Sensory impairment - Supported Housing
- Sensory Impairment - Floating Support
- Older People Floating Support
- Floating Support for People with HIV
- Community based support for mental health
- Generic Floating Support Service
- Advice Services (Welfare Rights & Money Advice)

**How can you help?:**

**5. If you have any specific comments about individual services or providers we'd like to hear from you. You can comment on as many services / providers as you like:**



# Social action and volunteering

**Are you interested in volunteering?** Yes  No

**Would you be willing to help out in any of the following ways? Tick all that apply.**

- Help look after your neighbourhood and local parks
- Help a neighbour
- Volunteer for local groups and charities
- Work with local groups to take over the running of a local facility or service
- Volunteer in museums, galleries or archives
- Volunteer in leisure centres and sports groups
- Help out during/after a major incident (natural disaster, emergency etc.)
- Other **If other, please specify:**

**5.** Please give us your name and email address if you would like us to contact you with information about volunteer opportunities. If you have no email address, please provide us with your home address.

Name:

Email address:

House number:

Road:

District:

Postcode:

You can also find out more about volunteer opportunities on the Council or VOSCUR websites.

Please state if you use or support someone else who uses each of the following services  
(please tick all that apply):

	I use	I support someone else who uses
Bristol Community Links	<input type="checkbox"/>	<input type="checkbox"/>
Neighbourhood partnerships	<input type="checkbox"/>	<input type="checkbox"/>
Public libraries	<input type="checkbox"/>	<input type="checkbox"/>
Public toilets	<input type="checkbox"/>	<input type="checkbox"/>
School crossing patrols	<input type="checkbox"/>	<input type="checkbox"/>