

Appendix A – Extending Advice Grant Funding Agreements from April 2018 to March 2019

1. Detail of funding agreements to be extended.

Community Advice Network (funded by BCC from the Community Investment Budget)	
Specialist Advice Services (city-wide)	Organisation
Specialist Legal Advice city-wide	Avon & Bristol Law Centre
Specialist Debt Advice city-wide	Talking Money
General Advice Service (city-wide)	
General advice service, city-wide	Citizens Advice Bureau
General Geographical-based Advice Services	
General advice, North Bristol	North Bristol Advice Centre
General Advice, South Bristol	South Bristol Advice Service
General Advice, East Bristol	St Pauls Advice Centre
General & Specialist Geographical-based Advice service	
General & Specialist Advice, St Pauls	St Pauls Advice Centre
Advice Services for Disabled people	
Disability Information and Advice Service	WECIL
Health Related Benefit Programme (Welfare Benefit Advice in Health related settings)	
East Central & South Bristol	Citizens Advice Bureau
East Bristol	St Pauls Advice Centre
North Bristol	North Bristol Advice Centre

2 a. Factors in the city impacting on increased demand for advice provision:

- Impact of Universal Credit (full roll out March 2018);
- Other cuts within the council e.g. reduction in CSPs, reduction in supporting people grant;
- Previous cuts to national funding sources e.g. Legal Aid;
- Affordability in relation housing benefit only covering the cost of 30% of the private rental sector accommodation in the city;
- Pressures from DWP on accessibility of other benefits;
- Lack of affordable housing;
- Increased homelessness in the city;
- Rising demand for temporary accommodation.

2b. Current issues with the delivery of advice, information and guidance in the city:

- Complex/fragmented system of external and internal providers, each separately funded and delivered;
- Delivered from multiple locations;
- Weak digital offer/triage;

- Lack of coherent set of outcomes;
- No overall 'system';
- Externally commissioned providers have an 'open access' arrangement not targeted towards 'at risk' households;
- Considerable failure demand (especially generated by DWP);
- Client duplication across the providers;
- Potential efficiencies through whole system design.