



Policy and Strategy

# Bristol City Council Business Plan 2018/19

**Cabinet – 01/05/2018**

**Appendix C – Engagement with Scrutiny**



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## Summary

The Business Plan 2018/19 was presented to Overview and Scrutiny Management Board on 12 April 2018.

At the time of writing a full extract minute is not available, however notes from the Scrutiny team are:

- The Business Plans were supported although it was recognised that they were intentionally high level and OSMB would like to see further information on Key Performance Indicators as part of the emerging Performance Framework. The Chair suggested approximately 10 per Executive Director so that progress could be monitored. Once Executive Directors and Cabinet had selected these KPIs groups, OSMB would consider recommending that they be tightened up if they felt that was necessary.
- Where the Business Plan 2018/19 specified a measurable target e.g. in relation to reducing the number of rough sleepers from 86 to 75, in many cases it was not ambitious enough. In response it was noted that the targets would be exceeded wherever possible and should be seen in context as part of a five year Corporate Strategy and ongoing journey, and that it is important that the goals be realistic.
- Many of the criteria would be measured by the Quality of Life Indicators and it was noted that modest targets (which in some cases reflected limited resources available and/or issues outside of the council's control) were not necessarily at a statistically significant level. In response it was noted that QoL methodology changed in 207/18 due to a corporate spending freeze and was 'self-selecting', making the results unreliable as an accurate reflection of overall public views. Steps would be taken to ensure the quality of the data was robust by reinstating the previous methodology in future and that this may require re-baselining of targets in future.
- Some of the objectives of the Business Plans could not be achieved by the Council in isolation and it was important to consider that close working relationships with key partners would be needed to secure the best outcomes and whether the Business Plan was the best place to state these targets.

**Tim Borrett**  
**Acting Director of Policy, Strategy and ICT**  
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