



Bristol City Council Equality Impact Assessment Form

Name of proposal	Information, Advice and Guidance City Wide Re-design of Service Provision
Directorate and Service Area	
Name of Lead Officer	Bridget Atkins

Step 1: What is the proposal?

Please explain your proposal in Plain English, avoiding acronyms and jargon. This section should explain how the proposal will impact service users, staff and/or the wider community.

<p>1.1 What is the proposal?</p> <p>Background:</p> <ul style="list-style-type: none"> - Bristol City Council has grant funded a network of community advice services that has since 2011-12 been funded through an outcomes-based grants process, open to Bristol-based voluntary sector service providers. - Since then the landscape has changed markedly. Austerity and Welfare Reform have placed significant pressures on the advice sector whilst marked reductions in local authority budgets have necessitated a reduction in the funding towards advice provision - As resources reduce, the current offer for face-to-face advice needs to change. Online and other forms of self-diagnostic and advice provision will need to be developed at scale for those best able to help themselves or with less complex issues, ensuring that intensive services are retained for households most at risk or already in crisis. - In the light of these pressures the city needs to make best use of scarce resources and move to a more integrated Information, Advice and Guidance system for the benefit of its citizens over the coming period.

- The purpose of this grant funding plan is to contribute to that aspiration through aligning its grant funded Information, Advice and Guidance services around the 3-tier model of preventative services.
- The grant funding plan also identifies some potential developments and structural re-shaping challenges to the existing service model as a 'step-change' towards an integrated 'whole system' model.

Aim: To ensure that citizens get the right advice at the right time

Outcomes:

The following outcomes are key for these services:

- Maintain tenancies in social and private housing.
- Prevent homelessness.
- Support the most vulnerable individuals and families to maintain sustainable finances and maximise their income.
- The most vulnerable individuals and families achieve positive results at tribunals and appeals as a result of their access to specialist advice.

Objectives of the funding plan:

- 1) Develop user- and referrer- friendly way of communicating what services deliver, to whom and how to access them
- 2) Explore options for information sharing across a more integrated system
- 3) Develop a shared, agreed set of outcomes that describe the impact of the services
- 4) Apply the three tier model approach to the advice sector
 - Pilot new ways to work with wider community network including shared triage system
 - Explore using on line information and self- help tools
- 5) Ensure geographical spread of services to target areas of high deprivation in the city
- 6) Support the step-change among external BCC funded services into a coherent, clearly-articulated set of services that can contribute to a wider system review

Step 2: What information do we have?

Decisions must be evidence-based, and involve people with protected characteristics that could be affected. Please use this section to demonstrate understanding of who could be affected by the proposal.

2.1 What data or evidence is there which tells us who is, or could be affected?

A detailed need assessment of the advice sector was commissioned in 2017 see Appendix I for the full document.

Listed below are the current grant funded Information, Advice and Guidance service providers, and information on the Type of IAG they deliver.

Service Provider	IAG Offer	Delivered To
Avon & Bristol Law Centre	Providing specialist legal advice that include community care, employing, housing, mental health, welfare benefits, immigration and asylum law.	Referrals from other organisations in order to get specialist legal advice for their clients. Able clients with no redress to funding who are in crisis.
Bristol Citizen's Advice Bureau	Debt, employment, housing, immigration and welfare benefits,.	Bristol City-wide targeted at the most vulnerable clients.
North Bristol Citizen's Advice Bureau	Debt and welfare benefits.	Prioritised towards vulnerable clients.
South Bristol Advice Services	Debt and welfare benefits	Older people, disabled people, under 30s, people from high areas of deprivation and people with mental health issues.
Talking Money	Debt and welfare benefits	Bristol City-wide, targeted at the most vulnerable
St Pauls Advice Centre	Debt, employment, housing, immigration and welfare benefits	The most vulnerable clients within the geographical area, reflecting the ward profile in St Pauls, Montpelier, St Agnes, St Philips and St Werburghs, Lawrence Hill, Barton Hill, Easton & Fishponds.
WECIL	Welfare benefits advice.	Bristol City-wide to disabled people and parent/carers .

Current grant funded services are asked to monitor equalities data of their service users. Listed below is the 2017-18 Equalities data that was completed by service providers, which gives a percentage breakdown of service users.

		Avon & Bristol Law Centre	Bristol Citizen's Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Services	St Pauls Advice Centre	WECIL
Total clients		3137	8701	5204	1368	2795	3537	806
Total Number of Service users Monitored		1175	8701	1841	674	1077	1235	806
		%	%	%	%	%	%	%
Disabled People	Yes	68.09	33.16	44.96	72.55	62.23	16.11	85.24
	No	31.91	55.30	12.10	25.82	37.40	83.89	2.48
	No data	0.00	11.54	42.94	1.63	0.37	0.00	12.28
Sexual Orientation	Bisexual	1.19	0.62	1.15	0.30	0.61	0.24	0.74
	Lesbian or Gay	1.28	14.37	0.93	0.89	3.17	0.08	1.61
	Hetero-sexual	65.70	50.42	54.76	80.71	88.65	53.12	55.22
	Other	0.00	0.00	4.38	0.00	7.57	0.16	0.62
	No data	31.83	34.59	38.78	18.10	0.00	46.40	41.81
	Sexual Orientation Total	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Race and Ethnicity								
Asian or Asian British	Bangladeshi	0.70	1.00	0.69	0.89	0.00	0.81	0.00
	Chinese	0.09	1.05	0.23	0.00	0.11	0.00	0.12
	Indian	2.17	0.95	1.00	2.08	0.11	1.30	0.50
	Pakistani	1.39	2.00	1.89	0.30	0.84	2.02	1.24
	Other	3.04	1.88	0.57	0.30	0.00	2.19	1.99
	Total Asian or Asian British	7.39%	6.88%	4.38%	3.57%	1.06%	6.32%	3.85%
Black or Black British	African	11.04	2.17	9.94	3.26	2.75	24.62	0.87

	Caribbean	4.87	4.00	6.17	3.71	0.11	11.17	1.49
	Somali	0.00	10.00	11.37	0.74	1.06	13.36	1.86
	Other	0.61	2.16	1.09	0.45	0.00	1.46	4.09
	Total Black or Black British	16.52%	18.33%	28.57%	8.16%	3.92%	50.61%	8.31%
Any other Ethnic Groups	Arab	Not Collected	1.45	0.63	0.15	0.00	0.00	0.00
	Iranian	Not Collected	Not Collected	0.23	0.15	0.00	0.00	0.12
	Iraqi	Not Collected	Not Collected	0.06	0.00	0.00	0.00	0.00
	Kurdish	Not Collected	Not Collected	0.69	0.15	0.00	0.00	0.12
	Turkish	Not Collected	Not Collected	0.17	0.30	0.00	0.00	0.00
	Other	3.13	0	0.86	0.45	1.06	1.78	0.00
	Total Any other Ethnic Groups	3.13%	1.45%	2.64	1.20	1.06	1.78	0.24
Mixed/ Multiple Ethnic Groups	White and Asian	0.43	4.85	0.34	0.15	0.00	0.16	0.00
	White & Black African	0.70	0.95	0.69	0.15	0.42	0.00	0.50
	White & Black Caribbean	1.39	2.44	2.74	0.30	0.00	0.89	0.12
	Other	0.70	0.72	0.86	0.15	0.00	0.24	2.48
	Total Mixed/Multiple	3.22%	8.96	4.63%	0.75%	0.42%	1.30%	3.10%
White	British	50.87	45.79	46.86	78.04	91.76	15.47	43.92
	Eastern European	1.74		0.06	1.63	0.00	0.40	0.00
	Gypsy	0.43		0.06	0.00	0.00	0.97	0.00
	Irish	0.00		0.46	1.19	0.21	0.65	0.50
	Irish or Scottish Traveller	0.00		0.06	0.15	0.21	0.00	0.12
	Roma	0.00		0.00	0.00	0.21	0.00	0.00
	Other	6.43	18.58	1.31	3.26	1.06	3.81	0.62
	Total White	59.47%	64.37%	48.81%	84.27%	93.45%	21.30%	45.16%
Preferred Not to Say/No Data		10.26%	0.00%	10.97%	2.08%	0.11%	18.70%	39.33%

Please see Appendix 1 for a full % breakdown.

Service Delivery in the Most Deprived Outer Wards Specified to Ensure Bristol Citywide Reach

Bristol Citizen’s Advice Bureau, St. Pauls Advice Centre, Avon & Bristol Law Centre and Bristol City Council Customer Service Points are all based in the Inner City or East of Bristol. To ensure city wide coverage of external advice services they are asked to specifically monitor deprived outer wards provision. The following data shows to what effect service users from the following deprived outer wards, are accessing these services.

North: Avonmouth & Lawrence Weston; Henbury & Brentry; Lockleaze and Southmead.

East: Frome Vale and Hillfields.

South: Filwood; Hartcliffe & Withywood; Hengrove & Whitchurch Park and Stockwood.

Service Provider	Areas Reached	
Avon & Bristol Law Centre	Ensure their services are promoted with all other advice agencies and have worked with agencies in these areas to improve referrals for specialist legal advice.	
Bristol Citizen’s Advice Bureau	Particularly reach Easton Ashley and Lawrence Hill residents. Have been heavily promoting their services in the Filwood, Hartcliffe and Withy wood areas in the past 12 months.	
Talking money	Electoral Ward	Count Number of Clients
	North	
	Avonmouth and Lawrence Weston	32
	Henbury and Brentry	16
	Lockleaze	37
	Southmead	21
	East	
	Frome Vale	42
	Hillfields	47
	South	
	Filwood	25
	Hartcliffe and Withywood	26
	Hengrove and Whitchurch Park	21
Stockwood	17	
North Bristol	NBAC is based in Lockleaze and have outreaches in Shirehampton (covering	

Advice Centre	Avonmouth and Lawrence Weston, Henbury & Brentry), Lawrence Weston and Southmead.
South Bristol Advice Services	SBAS is predominantly an organisation that serves the South Bristol Community. Both the office and main appointments are in the Hartcliffe & Withywood wards. There are 4 drop-ins under this funding - 2 in BS4 and 2 in BS13 areas.
St Pauls Advice Centre	Information not provided.
WECIL	WECIL is based in Fishponds which is very close for the Hillfields and Frome Vale wards. Is open to work with people from any of the deprived wards as long as they are able to get to the service. This can be a struggle for a disabled person and for those living on benefits. Do however operate a phone line which, providing the person can access a telephone and is able to use one, will ensure that disabled people from across the city can get advice over the phone.

Please see Appendix 3 for a full breakdown of ethnicity by wards

2.2 Who is missing? Are there any gaps in the data?

Whilst we have comprehensive data from most of our service providers, there are some gaps in the current data set. In particular around sex and marriage/civil partnership.

One of the aims of this change is to ensure a more consistent and quality approach to providing services.

National statistics indicate that women are more affected by welfare reform than men.

2.3 How have we involved, or will we involve, communities and groups that could be affected?

An online consultation running between the 28th June – 9th August was carried out with service providers who we asked to promote with service users to ensure that they have an opportunity to have their views represented.

Step 3: Who might the proposal impact?

Analysis of impacts on people with protected characteristics must be rigorous. Please demonstrate your analysis of any impacts in this section, referring to all of the equalities groups as defined in the Equality Act 2010.

3.1 Does the proposal have any potentially adverse impacts on people with protected characteristics?

These services serve our most vulnerable citizens in the City and we know from our Equalities data that they are more likely to have protected characteristics. We also know that people who have a protected characteristic are on low incomes. The intention of this grant funding is to widen the capacity of the advice network to ensure that more people can be reached. As such, we do not anticipate any adverse impact however, it is important that we are sensitive to the potential negative unintended consequences to be checked in the consultation.

In particular, some BME groups and disabled groups.

- Age – we are aware that the national picture of poverty is changing and that there is an increase in young people being at risk, (Monitoring Poverty and Social Exclusion (MPSE) 2016, National Policy Institute), new services are proposed to provide better channels for younger people to access advice (eg online)
- There are more older people on low incomes or unemployed in Bristol and therefore a change in advice provision may impact this group, especially if we emphasise online help. The service change aims through triage ensure that people who can help themselves will to ensure better access for those without digital literacy
- People with a disability – as there's a higher proportion of disabled people living in deprived areas, they are therefore affected more by welfare reform changes. Thus, the advice service has a specific provision for people with disability but, any changes of this service may impact on this group. Hence, we are looking to build capacity within this service to mitigate any potential risk to disabled people, through the sharing of information to the wider support groups in Bristol.
- Gender reassignment – impact of the change in service provision on this group is unknown
- Marriage or civil partnership (in employment only) – no disproportionate impact identified
- Pregnancy and maternity – no disproportionate impact identified
- Race – greater impact on some as there is a higher rate of deprivation in some groups e.g. BME, it is therefore reasonable to assume that a change in advice provision may impact on some in the group more than others
- Religion or belief -
- Sex – Monitoring reports (see Appendix 1) show that more women than

men use the current service provision.

- Sexual orientation – no disproportionate impact identified

3.2 Can these impacts be mitigated or justified? If so, how?

We have attempted to mitigate the impact by ensuring provision is maintained in deprived areas.

Our preferred model is : A Coalition or joint or partnership consortium: This model aim to deliver a city-wide specialist IAG services as one grant and funding agreement. This will be distributed by the lead provider to specialist advice services and to three other service delivery grants to support service delivery in the three areas of the city (North, South and East/Central), based on evidence of need.

This will ensure we continue to deliver locally based provisions that are available in people’s communities. However we are keen to hear of other models that will ensure local needs can be met through the consultation process.

3.3 Does the proposal create any benefits for people with protected characteristics?

The changes are intended to ensure that services are easier to access, and that citizens are directed to the right advice at the right time. Thus, helping to prevent a crisis by providing a more targeted IAG services to support the most vulnerable citizens in the City. Thereby, leading to better outcomes for all including those with protected characteristics.

3.4 Can they be maximised? If so, how?

The intention of the grant funding plan is to allow advice services to be flexible to changing and priority needs. Allowing them to meet the needs of the local communities. Final design of the service will be done in partnership to allow local knowledge to influence service design.

Step 4: So what?

The Equality Impact Assessment must be able to influence the proposal and decision. This section asks how your understanding of impacts on people with protected characteristics has influenced your proposal, and how the findings of your Equality Impact Assessment can be measured going forward.

4.1 How has the equality impact assessment informed or changed the proposal?

This draft Equalities Impact Assessment has helped to inform the consultation process which will feed into the final proposal.

The Equalities Impact Assessment will feed into the outcomes of the grant funding and will help to define key areas of need in the city.

4.2 What actions have been identified going forward?

The consultation raised some issues about the types of advice being offered through the grant. Advice service highlighted that individuals seeking help tended to have complex needs, as such it was felt that focusing the grant on specific 'types' of advice would make offering appropriate advice to vulnerable citizens more difficult. Immigration advice was highlighted as missing from the grant, the needs assessment also raised this as an area of concern.

It was agreed therefore to:

- Include a broader definition of advice to enable advice services to offer holistic advice
- Liaise with public health colleagues to ensure that health outcomes (including mental health) are included
- Include Immigration advice within the definition

In completing the EQIA it seems that there may be an issue with the quality of our Equalities data. Going forward this will be looked at as part of the monitoring agreements.

New monitoring agreements are put in place to improve equalities data, to ensure that services are meeting needs of vulnerable citizens and that the grant is benefiting citizens with highest needs.

Due to vulnerable nature of citizens ensure that any changes of service delivery are communicated early and done in close liaison with broader support services.

4.3 How will the impact of your proposal and actions be measured moving forward?

Periodic contract management include equalities monitoring data that will be monitored closely.

The monitoring of equality data will ensure we are still reaching communities the funding is aimed at.

We require more information about the faith of clients from all service providers.

Service Director Sign-Off: Seen at EDM and CLB.	Equalities Officer Sign Off: Cherene Whitfield
Date:	Date: 19 September 2018

		Avon & Bristol Law Centre	Bristol Citizens Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Centre	St Pauls Advice Centre	WECIL
Race and Ethnicity								
Asian or Asian British	Bangladeshi	0.70	1.00	0.69	0.89	0.00	0.81	0.00
	Chinese	0.09	1.05	0.23	0.00	0.11	0.00	0.12
	Indian	2.17	0.95	1.00	2.08	0.11	1.30	0.50
	Pakistani	1.39	2.00	1.89	0.30	0.84	2.02	1.24
	Other	3.04	1.88	0.57	0.30	0.00	2.19	1.99
	Total Asian or Asian British	7.39%	6.88%	4.38%	3.57%	1.06%	6.32%	3.85%
Black or Black British	African	11.04	2.17	9.94	3.26	2.75	24.62	0.87
	Caribbean	4.87	4.00	6.17	3.71	0.11	11.17	1.49
	Somali	0.00	10.00	11.37	0.74	1.06	13.36	1.86
	Other	0.61	216.00	1.09	0.45	0.00	1.46	4.09
	Total Black or Black British	16.52%	18.33%	28.57%	8.16%	3.92%	50.6%	8.31%
Any other Ethnic Groups	Arab	0.00	1.45	0.63	0.15	0.00	0.00	0.00
	Iranian	0.00	0.00	0.23	0.15	0.00	0.00	0.12
	Iraqi	0.00	0.00	0.06	0.00	0.00	0.00	0.00
	Kurdish	0.00	0.00	0.69	0.15	0.00	0.00	0.12
	Turkish	0.00	0.00	0.17	0.30	0.00	0.00	0.00
	Other	3.13	0.00	0.86	0.45	1.06	1.78	0.00
	Total Any other Ethnic Groups	3.13%	1.45%	2.64%	1.20%	1.06%	1.78%	0.24%
Mixed/Multiple Ethnic Groups	White and Asian	0.43	4.85	0.34	0.15	0.00	0.16	0.00
	White & Black African	0.70	0.95	0.69	0.15	0.42	0.00	0.50
	White & Black Caribbean	1.39	2.44	2.74	0.30	0.00	0.89	0.12
	Other	0.70	0.72	0.86	0.15	0.00	0.24	2.48
	Total Mixed/Multiple	3.22%	8.96%	4.63%	0.75%	0.42%	1.30%	3.10%
White	British	50.87	45.79	46.86	78.04	91.76	15.47	43.92

		Avon & Bristol Law Centre	Bristol Citizens Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Centre	St Pauls Advice Centre	WECIL
	Eastern European	1.74	0.00	0.06	1.63	0.00	0.40	0.00
	Gypsy	0.43	0.00	0.06	0.00	0.00	0.97	0.00
	Irish	0.00	0.00	0.46	1.19	0.21	0.65	0.50
	Irish or Scottish Traveller	0.00	0.00	0.06	0.15	0.21	0.00	0.12
	Roma	0.00	0.00	0.00	0.00	0.21	0.00	0.00
	Other	6.43	18.58	1.31	3.26	1.06	3.81	0.62
	Total White	59.47%	64.37%	48.81%	84.2%	93.4%	21.3%	45.1%
Preferred Not to Say/ No data		10.26	0	10.97	2.08	0.11	18.70	39.33
	Total Ethnicity	100	100	100	100	100	100	100.00
People of Faith	Buddhist	0.17		0.91	0.00	0.00	0.16	0.52
	Christian	15.74		17.61	24.93	23.44	7.85	20.28
	Hindu	0.34		0.11	0.15	0.11	0.08	0.00
	Jewish	0.09		0.23	0.15	0.00	0.00	0.26
	Muslim	6.72		19.49	4.90	1.06	32.23	5.94
	Sikh	1.11		0.46	0.89	0.00	0.65	1.03
	None	22.47		18.06	34.72	72.86	3.97	26.87
	Don't know/not sure	0.01		3.82	0.89	0.42	40.65	0.00
	Other Faith, Religion or Belief	4.60		8.72	1.78	1.37	1.38	5.95
	Preferred not to say	48.77		30.60	31.60	0.74	13.04	39.15
	Total	100%	100%	100	100	100	100	100.00

Appendix 2

Equality Monitoring by Agencies Funded Under the BCC Commission 2017-18

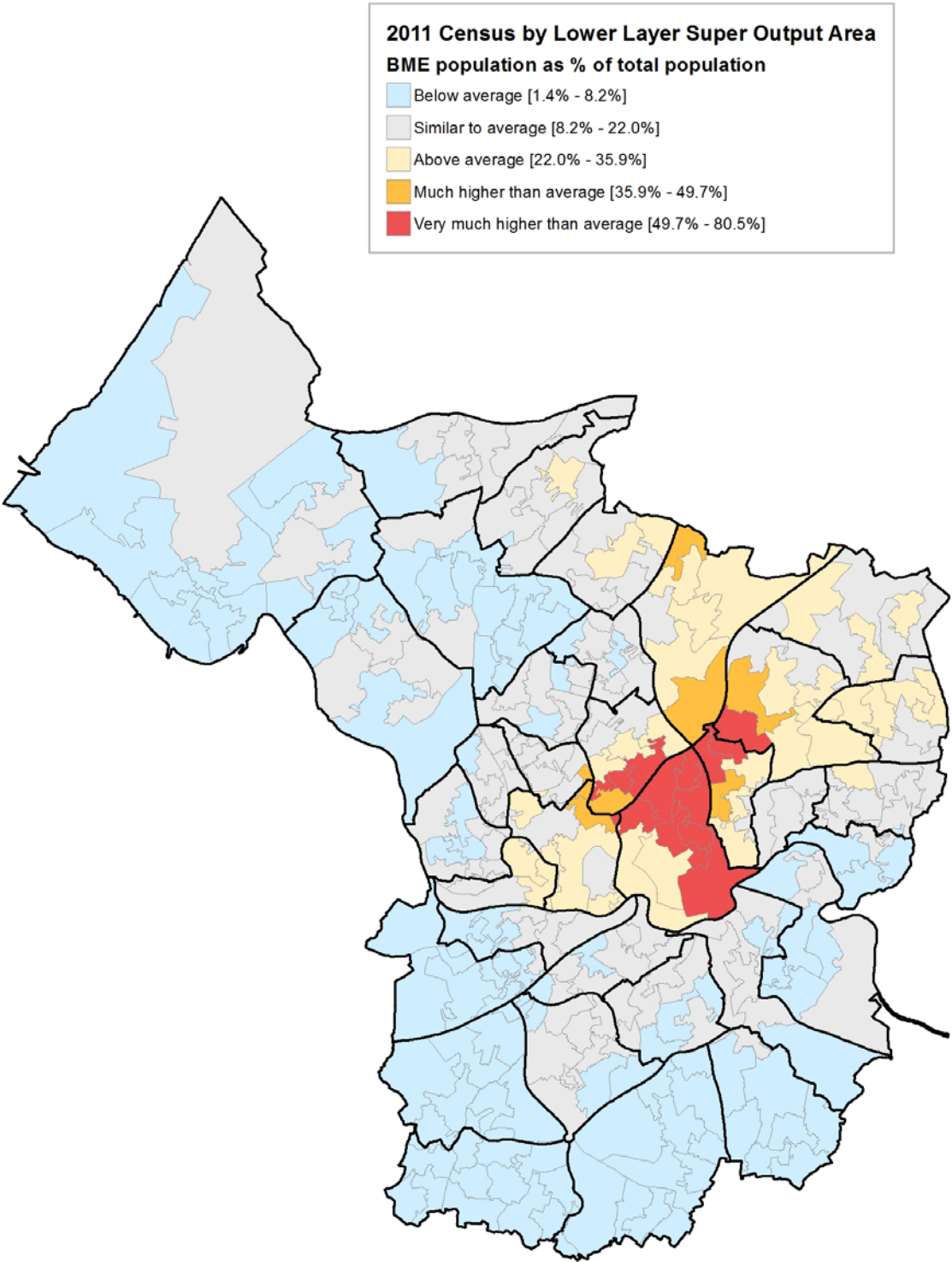
		Avon & Bristol Law Centre	Bristol Citizens Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Centre	St Pauls Advice Centre	WECIL
Total clients		3137	8701	5204	1368	2795	3537	806
Total Number of Service users Monitored		1175	8701	1841	674	1077	1235	806
Gender	Men	548	4002	669	280	524	517	168
	Women	609	4698	1141	392	549	632	329
	Gender Fluid/ Non Binary/ Other			2	0	2	0	1
	No data	18	1	29	2		86	308
	Gender Total	1175	8701	1841	674	1075	1235	806
Age	16-24	131	522	107	23	41		20
	25-49	610	4960	1173	286	548		208
	50-64	317	2349	431	271	341		163
	65-74	27	609	66	64	146		32
	75+	9	261	25	16			6
	No data	81	0	23	14	1		377
	Age Total	1175	8701	1825	674	1077	0	806
Disabled People	Yes	800	2885	624	489	669	199	687
	No	375	4812	168	174	402	1036	20
	No data		1004	596	11	4	0	99
Sexual Orientation	Bisexual	14	54	21	2	6	3	6
	Lesbian or Gay	15	1250	17	6	21	1	13
	Hetero-sexual	772	4387	1000	544	867	656	445
	Other			80	0	10	2	5
	No data	374	3010	708	122	74	573	337
	Sexual Orientation Total	1175	8701	1826	674	978	1235	806
Race and Ethnicity								
Asian or Asian British	Bangladeshi	8	87	12	6	0	10	0
	Chinese	1	91	4	0	1	0	1
	Indian	25	83	18	14	1	16	4

		Avon & Bristol Law Centre	Bristol Citizens Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Centre	St Pauls Advice Centre	WECIL
	Pakistani	16	174	33	2	8	25	10
	Other	35	164	10	2		27	16
	Total Asian or Asian British	85	599	77	24	10	78	31
Black or Black British	African	127	189	174	22	26	304	7
	Caribbean	56	348	108	25	1	138	12
	Somali	Not Collected	870	199	5	10	165	15
	Other	7	188	19	3	0	18	33
	Total Black or Black British	190	1595	500	55	37	625	67
Any other Ethnic Groups	Arab	Not Collected	126	11	1	0	0	0
	Iranian	Not Collected	Not Collected	4	1	0	0	1
	Iraqi	Not Collected	Not Collected	1	0	0	0	0
	Kurdish	Not Collected	Not Collected	12	1	0	0	1
	Turkish	Not Collected	Not Collected	3	2	0	0	0
	Other	36	0	15	3	10	22	0
	Total Any other Ethnic Groups	36	126	46	8	10	22	2
Mixed/Multiple Ethnic Groups	White and Asian	5	422	6	1	0	2	0
	White & Black African	8	83	12	1	4	0	4
	White & Black Caribbean	16	212	48	2	0	11	1
	Other	8	63	15	1		3	20
	Total Mixed/Multiple	37	780	81	5	4	16	25
White	British	585	3984	820	1	869	191	354
	Eastern European	20	Not collected	1	526		5	
	Gypsy	5		1	11		12	
	Irish	0		8	0	2	8	4

		Avon & Bristol Law Centre	Bristol Citizens Advice Bureau	Talking Money	North Bristol Advice Centre	South Bristol Advice Centre	St Pauls Advice Centre	WECIL
	Irish or Scottish Traveller	0		1	8	2	0	1
	Roma	0		0	1	2	0	0
	Other	74	1617	23	0	10	47	5
	Total White	684	5601	854	22	885	263	364
Preferred Not to Say/No data		118	0	192	14	1	231	317
People of Faith	Buddhist	2	BCAB don't routinely collect this data as clients are often wary of why these questions are being asked.	16	0	0	2	4
	Christian	185		309	168	222	97	157
	Hindu	4		2	1	1	1	0
	Jewish	1		4	1		0	2
	Muslim	79		342	33	10	398	46
	Sikh	13		8	6		8	8
	None	264		317	234	690	49	208
	Don't know/not sure	0		67	6	4	502	0
	Other Faith, Religion or Belief	54		153	12	13	17	46
	Preferred not to say	573		537	213	7	161	303
	Total	1175	0	1755	1	947	1235	774

Appendix 3

BME Population as % of Total Population



Produced by Strategic Planning, Bristol City Council
Source: Office for National Statistics © Crown Copyright 2013.
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Appendix 4

People whose day-to-day activities are limited

Table below shows the number of people who specified that their day-to-day activities are limited because of a health problem or disability which has lasted, or is expected to last at least 12 months.

	All People	Day-to-day activities limited a lot	Day-to-day activities limited a little	Day-to-day activities are not limited
Population and Sex				
Total Population	428,234	34,570	37,154	356,510
%		8%	9%	83%
Total males	213,071	15,852	17,493	179,726
Total females	215,163	18,718	19,661	176,784
Total usual residents in households	418,814	32,290	36,223	350,301
Total males in households	208,517	14,939	17,033	176,545
Total females in households	210,297	17,351	19,190	173,756
All usual residents in communal establishments	9,420	2,280	931	6,209
Males in communal establishments	4,554	913	460	3181
Females in communal establishments	4,866	1,367	471	3,028

Source: 2011 Census

The proportion of the population of Bristol whose day-to-day activities are limited is 16.7% or 71,724 of a total population figure of 428,234.

Of the 71,724 people who are disabled, 34,570 (8%) have day-to-day activities that are limited a lot and 37,154 (9%) have day-to-day activities that are limited a little.

There are more disabled women than men living in Bristol – 15.6% of men and 17.8% of women are disabled. This is due to women generally living longer than men.