

Appendix A – Copy of table sent to Local Government Ombudsman on 3rd July 2018

Action	Deadline	Completed	Evidence
1. Place two public notice announcements in local newspapers/newspaper websites and make paper copies available at one or more offices.	28 April 2018	17 th and 19 th April 2018	The notice (attached) has appeared in The Metro (Bristol edition) on 17 th April 2018 and in The Post on Thursday 19 th . Copies have been made available in our Citizen Service Point from 18 th April. Instruction to staff are that anyone who requests a copy will be given a photocopy free of charge
2. Full Council, Cabinet or other appropriately delegated committee of elected members to consider the report and confirm the action the Council has taken or proposes to take.	As soon as possible	1 st May 2018 Cabinet	https://democracy.bristol.gov.uk/ieListDocuments.aspx?CId=135&Mid=3089&Ver=4 Please see Item 15 on the agenda.
3. Pay Mr X £9,000. This is £350 a month (£8,400) for a delay of at least two years in the Council taking action to help the family find suitable accommodation. The other £600 is for the delay in taking a new homelessness application; and the time, trouble, frustration and distress it has caused.	3 July 2018	Bank transfer sent 12 th April 2018	Mr X confirmed he had received the £9,000 payment when he met the Director of Homes and Landlord Services on 29 th April 2018. Please see attached remittance advice.
4. Confirm to the LGO that in future the Council will follow the law and not automatically end its duty to store the belongings of people it has found intentionally homeless.	3 July 2018	3 rd July 2018	Confirmed in letter to Ombudsman dated 3 rd July 2018

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<p>5. Send a formal written response to the LGO explaining what steps have been taken to comply with the recommendations in the report (with evidence) and provide evidence that the report has been considered by elected members as outlined above.</p>	<p>3 July 2018</p>	<p>3rd July 2018</p>	<p>In addition to meeting the above recommendations we will be taking a further report on the wider implications of this case to Cabinet in September 2018. An action plan looking at the wider issues is attached</p>