

## Bristol City Council Equality Impact Relevance Check



This tool will identify the equalities relevance of a proposal, and establish whether a full Equality Impact Assessment will be required. Please read the guidance prior to completing this relevance check.

<b>What is the proposal?</b>	
Name of proposal	Bristol Energy Limited Business Plan 2019/20 – 2023/2024
Please outline the proposal.	Approval of the 2019/2020-2023/2024 business plan of Bristol Energy Limited.  The plan sets out the future direction of the company and how it will operate over the next business plan period.
What savings will this proposal achieve?	Not applicable
Name of Lead Officer	David Lawrence, Interim Shareholder Liaison Director

<b>Could your proposal impact citizens with protected characteristics?</b> (This includes service users and the wider community)
Please outline where there may be significant opportunities or positive impacts, and for whom.
In addition to financial and strategic items contained in the business plan, the plan sets out how it will be commencing innovation programmes which will aim to develop technology and service solutions, and partnerships which aim to offer Bristol citizens, and also the vulnerable the following services in the future:  These include: <ul style="list-style-type: none"> <li>- Creating a 'digital first' and 'excellent' customer experience which also allow 'non digital channels' including telephone and face to face customer service centres to provide an inviting service point for citizens, who may not wish to, or be able to access digitally.</li> <li>- Developing safety alerts for vulnerable customers and assisted living / care capabilities for the concerned family members via the new App.</li> <li>- Developing a proposition which supports the vulnerable be supported in their homes</li> <li>- Working closely with Citizens Advice and CSE and other local charities to deliver more value to local citizens</li> <li>- Hiring Local apprentices, holding school and local outreach sessions, and supported volunteering in the community</li> <li>- Focussed targeting of Bristol customers to ensure the economic benefits stay in the City</li> </ul>

**Please outline where there may be significant negative impacts, and for whom.**

None identified

**Could your proposal impact staff with protected characteristics?**

(i.e. reduction in posts, changes to working hours or locations, changes in pay)

Please outline where there may be negative impacts, and for whom.

None identified

**Is a full Equality Impact Assessment required?**

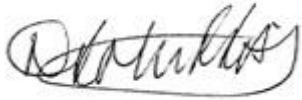
Does the proposal have the potential to impact on people with protected characteristics in the following ways:

- access to or participation in a service,
- levels of representation in our workforce, or
- reducing quality of life (i.e. health, education, standard of living) ?

Please indicate yes or no. If the answer is yes then a full impact assessment must be carried out. If the answer is no, please provide a justification.

No. No issues identified. At this stage the majority of innovations are in development stage only.

Service Director sign-off and date:



Denise Murray 21/3/2019

Equalities Officer sign-off and date:



Duncan Fleming 18/3/2019