

Adults Children and Education Scrutiny Commission

Monday, 13 May 2019



Report of: Lucy Fleming, Statutory Scrutiny Officer

Title: Quality Accounts - Reports by Local Health Care Providers

Ward: City Wide

Officer Presenting Report: Shauna Nash, Scrutiny Advisor

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Recommendation

Members are asked to consider and comment on the Quality Account check reports provided by local Health Care Providers:

- a. Bristol Community Health (BCH)
- b. South Western Ambulance Service NHS Foundation Trust (SWASFT)
- c. University Hospital Bristol (UHB)
- d. Avon and Wiltshire Mental Health Partnership NHS Trust (AWP)
- e. North Bristol Trust (NBT)

Summary

The Bristol City Council Adults, Children & Education (ACE) Scrutiny Commission has responsibility for health, including the statutory health function.

This report presents Members with a brief background to the development of Quality Accounts and asks for comments on the presented Quality Account check reports / presentations.

The Committee's final commentary will be submitted to be considered for the in the final Quality Account Reports.

The significant issues in the report are:

The Proposal in Paragraph 2.

1. Background

A Quality Account is a report about the quality of services provided by an NHS healthcare service. The report is published annually by each NHS healthcare provider and made available to the public.

From April 2010 the legal duty to publish a Quality Account came into force (2009 Health Act). This was following a report titled *High Quality Care for All* which was published by Lord Darzi's NHS Next Stage Review. This report sets out the vision for putting quality at the heart of everything the NHS does. The aim of Quality Accounts is to improve public accountability and to engage NHS trust boards in understanding and improving quality in their organisations. Amendments were made in 2012, such as the inclusion of quality indicators according to the Health and Social Care Act 2012.

Providers are required to publish their Quality Account in June each year, to report on the quality of their healthcare services for the previous financial year.

A Quality Account must include:

- A statement from the Board (or equivalent) of the organisation summarising the quality of NHS services provided;
- The organisation's priorities for quality improvement for the coming financial year;
- A series of statements from the Board;
- A review of the quality of services in the organisation.

Health Scrutiny Commissions are offered the opportunity to comment on a voluntary basis.

2. Proposal

Health Scrutiny Commissions are ideally placed to ensure that a provider's Quality Account reflects the local priorities and concerns voiced by their constituents. The Bristol ACE Scrutiny Commission are asked to consider and comment on the Quality Accounts.

The Department of Health's Guidance "Quality Accounts: a guide for Overview and Scrutiny Committees" (OSCs) published in 2011 suggests that the Commission considers the following:

- Does a provider's priorities match those of the public?
- Whether the provider has omitted any major issues.
- Has the provider demonstrated they have involved patients and the public in the production of the Quality Account?
- Any comments on issues the OSC is involved in locally.

A full copy of the guidance can be viewed at the following the link:

[Quality Accounts: a guide for Overview and Scrutiny Committees](#)

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers: None.