

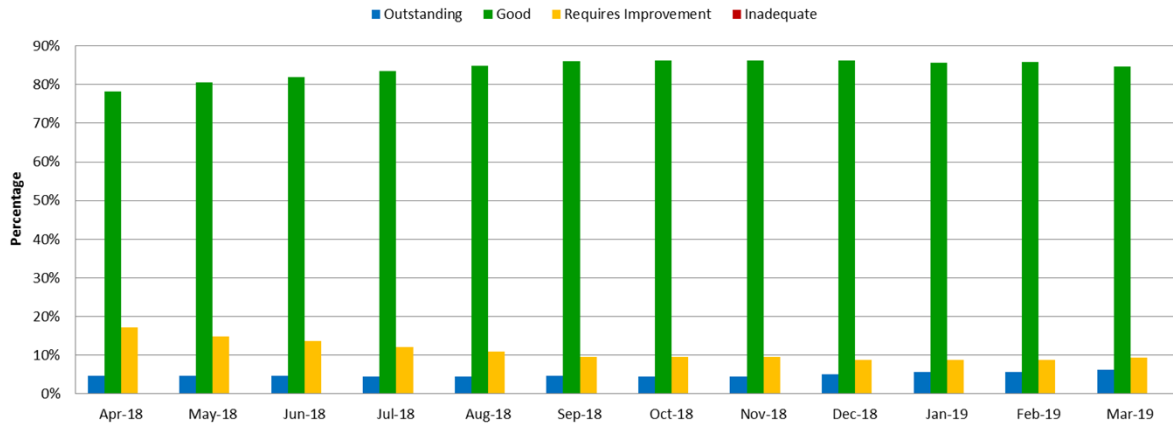
Appendix A (i) - CQC Ratings of Bristol Providers Compared with the National Average (% at end of each month)

CQC Ratings Published	Outstanding			Good			Requires Improvement			Inadequate		
	Jan 19	Feb 19	Mar 19	Jan 19	Feb 19	Mar 19	Jan 19	Feb 19	Mar 19	Jan 19	Feb 19	Mar 19
Q2 18/19												
City of Bristol	5.6%	5.5%	6.2%	85.7%	85.9%	84.6%	8.7%	8.6%	9.2%	0%	0%	0%
National (England)	3.3%	3.5%	3.5%	80.0%	79.9%	80.0%	15.6%	15.4%	15.3%	1.1%	1.2%	1.2%

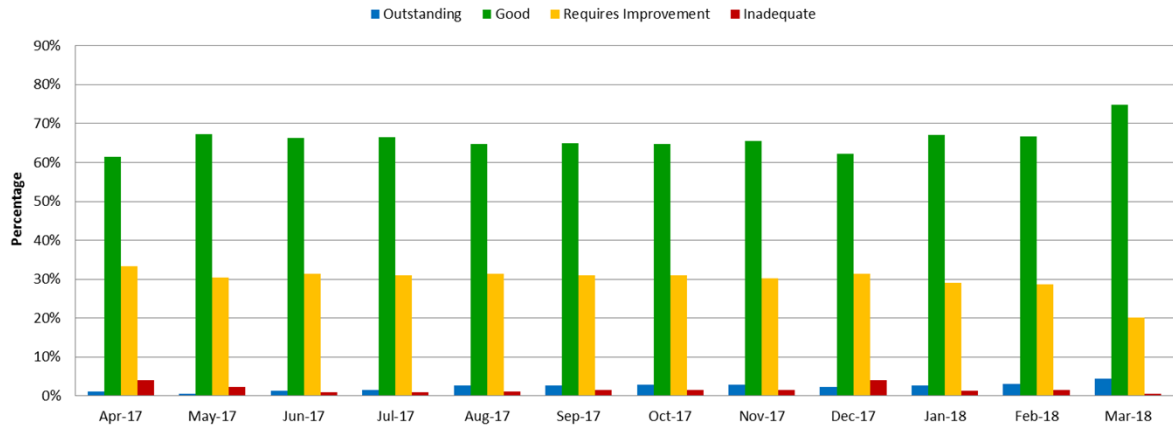
- The ratings above include all services which are regulated by CQC with Bristol – this includes Care Homes, Home Care, Extra Care Housing and some Supported Living services.
- The graphs on page 2 and 3 demonstrate the improvement in the ratings of Bristol CQC Regulated Services and the average National CQC ratings over the whole period we have been receiving this information.
- The overall picture is positive and still improving with the number of regulated services rated as Outstanding or Good increasing month on month and no services within the Bristol boundary rated as Inadequate.
- Services rated as Outstanding at the end of March almost 3% higher than the national average and the proportion of services rated as Good & outstanding has increased by 28% since Apr 17 and are also higher than the national average. There have also been no Inadequate rated CQC regulated services in Bristol since April 18. The ratings are continuing to gradually improve as is demonstrated that the overall increase to both Outstanding in Q4 from Q3 (5.0% to 6.2%) and the slight increase to the services rated as requires improvement.
- There were only 9.2% of services registered in Bristol now rated as Requires Improvement at the end of March 19. This increase to Requires Improvement is due to us requesting CQC to visit a service (previously rated as Good) where we had concerns and evidence of issues with practice through our QA process. We are working very closely with this organisation on making improvements alongside CQC.
- The Adult Care Contracts & Quality Team is working to improve service ratings through specific Requires Improvement project work of our Quality Assurance Framework.
- Please note the following:
 - There are issues with comparing the reporting data above. CQC currently publish all ratings of inspections undertaken, including where providers have had more than one inspection and therefore more than one rating in year. The data above only shows the ratings for that month for both Bristol and nationally. The information above is only for published CQC ratings.
 - New services are CQC inspected and rated within 12 months of being established and, if not inspected, are not included in the ratings above.
 - All CQC reports take at least 1 month to be published
 - All published CQC ratings are valid until the next full re-inspection:
 - Inadequate rated services are fully re-inspected 6 months after last inspection
 - Requires Improvement rated services are fully re-inspected approximately 12 months after last full inspection.
 - Good & Outstanding rated services are fully re-inspected approximately 24 months after last full inspection.

- A service can be re-inspected earlier if major concerns are reported.

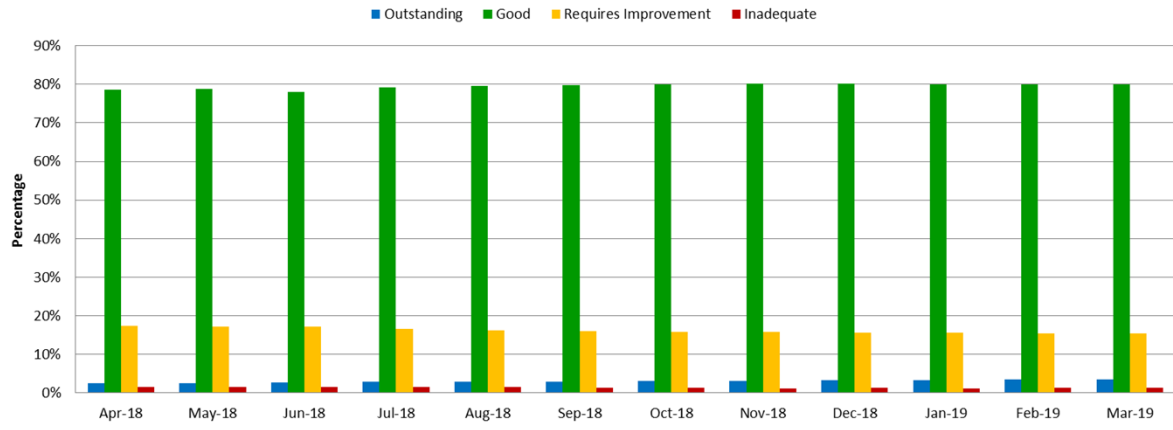
Bristol CQC Profile 18-19



Bristol CQC Profile 17-18



National CQC Profile 18-19



National CQC Profile 17-18

