Company Registration Number 09135084

BRISTOL ENERGY LIMITED

ANNUAL REPORT AND FINANCIAL STATEMENTS

for the year ended 31 March 2019

ANNUAL REPORT AND FINANCIAL STATEMENTS

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COMPANY INFORMATION

Directors B Evans (appointed 1 May 2019)

M M Hyman P K Madden (appointed 1 April 2019) M Majewicz (appointed 8 August 2018) A S D Mather (appointed 1 April 2019) (appointed 15 August 2018) (appointed 1 April 2019) S G Pearce

S P Robertson A S Wiseman

Registered number 09135084

Registered office 100 Temple Street

Bristol **BS1 6AG**

Independent auditors PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

2 Glass Wharf

Bristol BS2 0FR

STRATEGIC REPORT

The Directors present their strategic report for the audited financial statements for Bristol Energy Limited (the "Company") for the year ended 31 March 2019.

Principal activities

The principal activity of the Company is to supply gas and electricity to residential and business customers in the UK.

Business review

The financial year ended 31 March 2019 has been a year of change and growth for Bristol Energy. The energy supply market is now more competitive than it has ever been with over 70 suppliers at the peak in 2018. At the start of 2019 we saw Ofgems price cap for Standard Variable Tariffs come into force to limit the prices paid by customers who are either vulnerable, unaware or apathetic to their current supply costs. Whilst this is a welcome measure it will also limit the margins available to all energy suppliers. Through the financial year a total of nine suppliers went out of business through the Supplier of Last Resort (SoLR) process, highlighting the difficult conditions for those with traditional supply business models. Wholesale commodity markets were also very volatile throughout the year, with rises and falls in excess of 50%, making trading and pricing extremely challenging.

Despite this backdrop, Bristol Energy has been able to grow its customer base over the course of the year to over 165,000 meter points and 95,000 households. At the same time, our customer service levels have continued to be of a very high standard, recognised by Which? and the Citizens Advice Bureau as consistently appearing in the top 10 energy suppliers in the UK.

In recognition of the company's development and the need to change focus as it grows, the structure of the business changed during the second half of the financial year. These changes resulted in Marek Majewicz being appointed as Interim Managing Director, and the organisation restructured to enable the business to be ready for future growth as the business transitions from an energy supplier into an energy services retailer.

Results and dividends

The financial year ending 31 March 2019 was the third year of trading for Bristol Energy. A strong growth profile continued, enabling the Company to stabilise losses, presenting an adjusted operating loss slightly ahead of 2018 year end. This has been achieved by establishing a culture where the pursuit of customer service excellence, cost reduction and efficiency are complimentary goals and do not conflict with wider company objectives. The company has continued its good progress in delivering key targets agreed with Bristol City Council, as set out in the table below:

| Key performance indicators | 2019 | 2018 |
|--|----------|----------|
| Residential customers on supply (meter points) | 165,000 | 120,752 |
| Business customers on supply (GWh) | 181 | 61 |
| Turnover | £76.2m | £52.5m |
| Gross margin | £5.6m | £3.6m |
| Adjusted operating loss* | £(10.1)m | £(10.3)m |
| Net Liabilities | £27.4m | £16.9m |
| Funding (short term loans, preference and ordinary shares) | £28.8m | £22.3m |
| Social Value Delivered* | £6.8m | £4.6m |

^{*}Earnings/(loss) before tax and interest, after adjusting for non-recurring items and unrealised losses on derivatives

*As agreed by the Social Value Portal, using the National Social Value Measurement (TOMs) Framework

As such, turnover increased from £52,474,946 in 2018 to £76,160,185 in 2019 and gross profit rose to £5,564,808 (2018: £3,578,176). Administrative expenses have risen during the year due to the growing customer base, these are now expected to grow more slowly as the business gets to scale.

STRATEGIC REPORT (continued)

Results and dividends (continued)

The directors do not recommend the payment of a dividend (2018: £nil).

Future developments

The Company's core focus remains on building a sustainable energy business with social value at its heart. This will be achieved by delivering great standards of customer care whilst staying focussed on the core values of the business. This vision has attracted and retained customers and employees and is an approach that has been recognised with regional awards. During the year the Company donated £27k to its Fuel Good Fund which is used to help reduce fuel poverty in Bristol.

The energy industry continues to change and Bristol Energy is adapting with it, working in partnership with a number of local businesses to deliver new energy services. The first of these commenced during the financial year end 31 March 2019 with a Heat as a Service trial, the first of its kind in the UK, leading a consortium of local community groups, businesses and Bristol City Council to deliver the Bristol Energy Smart System Transformation (BESST) program. Additional pilots will be rolled out for other services through 2019/20 across battery and solar propositions, energy efficiency and transport.

In the summer of 2019 the Company will launch its mobile app, allowing customers to access their accounts and provide meter readings in an easy to use, self-service manner. The app will be further developed to offer tailored energy efficiency advice to customers and other innovative services in time.

Bristol Energy continues to grow its renewable electricity supply, sourcing directly from local generators wherever possible. The company now has 54 renewable generator relationships with 75% of our electricity coming from renewable sources. We will strive to increase both our renewable fuel mix and our generator relationships in 2019/20. Through a relationship with Geneco, a local energy innovator, a 'green gas' source from Bristol people's waste was introduced to our fuel mix, providing an option of renewable gas to customers.

The Company's Smart Meter rollout of the new generation SMETS2 meters began during the first half of 2019 and this will continue at pace through the 2019/20 financial year.

This report was approved by the Board and signed on its behalf by:

Marek Majewicz Managing Director 4 July 2019

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DIRECTORS' REPORT

The Directors present their annual report and the audited financial statements for Bristol Energy Limited (the "Company") for the year ended 31 March 2019.

Directors

The directors who served during the year and up to the date of signing the financial statements, unless otherwise stated, were:

B Evans (appointed 1 May 2019)
L A Flowerdew (resigned 7 August 2018)
P J Haigh (resigned 14 December 2018)

M M Hyman

N M Jordan (resigned 25 September 2018)
M Majewicz (appointed 8 August 2018)
P K Madden (appointed 1 April 2019)
A S D Mather (appointed 1 April 2019)
C T Molton (resigned 30 July 2018)
S G Pearce (appointed 15 August 2018)
S P Robertson (appointed 1 April 2019)

A S Wiseman

Financial risk management

Refer to Notes to the Financial Statements, Note 23, page 24.

Qualifying third party indemnity provisions

The Company maintains directors' and officers' insurance on behalf of its Directors.

Future developments

Future developments are referenced in the Strategic Report on page 3.

Directors' responsibilities statement

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations. Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising Financial Reporting Standard Applicable in the UK and Republic of Ireland (FRS-102), and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the Company financial statements and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

DIRECTORS' REPORT (continued)

Directors' responsibilities statement (continued)

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors

Each of the persons who are directors at the time when this Directors' Report is approved has confirmed that:

- so far as that directors are aware, there is no relevant audit Information of which the Company's auditors are unaware, and
- that directors have taken all the steps that ought to have been taken as directors in order to be aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

Going concern

The Company has net liabilities and is currently reliant upon financial support from its ultimate shareholder, Bristol City Council. The directors have received confirmation from Bristol City Council that it will continue to provide funding to allow the Company to meet its debts as they fall due for a period of at least 12 months from the date of these financial statements. Accordingly, the directors believe that it is appropriate to prepare these financial statements on a going concern basis.

This report was approved by the Board and signed on its behalf by:

Marek Majewicz Managing Director

4 July 2019

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BRISTOL ENERGY LIMITED

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

In our opinion, Bristol Energy Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2019 and of its loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements (the "Annual Report"), which comprise: the statement of financial position as at 31 March 2019; the statement of comprehensive income and the statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

Basis for opinion

We conducted our audit in accordance with international Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Conclusions relating to going concern

ISAs (UK) require us to report to you when:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that
 may cast significant doubt about the company's ability to continue to adopt the going concern basis of
 accounting for a period of at least twelve months from the date when the financial statements are
 authorised for issue.

We have nothing to report in respect of the above matters.

However, because not all future events or conditions can be predicted, this statement is not a guarantee as to the company's ability to continue as a going concern. For example the terms on which the United Kingdom may withdraw from the European Union are not clear and it is difficult to evaluate all of the potential implications on the company's trade, customers, suppliers and the wider economy.

Reporting on other Information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BRISTOL ENERGY LIMITED (continued)

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities. With respect to the Strategic Report and Directors' Report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on the responsibilities described above and our work undertaken in the course of the audit, ISAs (UK) require us also to report certain opinions and matters as described below.

Strategic Report and Directors' Report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic Report and Directors' Report for the year ended 31 March 2019 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic Report and Directors' Report.

Responsibilities for the financial statements and the audit

Responsibilities of the directors for the financial statements

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BRISTOL ENERGY LIMITED (continued)

OTHER REQUIRED REPORTING

Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- · we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Paul Nott (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors Bristol

8 July 2019

STATEMENT OF COMPREHENSIVE INCOME For the year ended 31 March 2019

| | Note | 2019 £ | 2018 £ |
|--|---------|----------------------|----------------------|
| Turnover | 4 | 76,160,185 | 52,474,946 |
| Cost of sales | | (70,595,377) | (48,896,770) |
| Gross profit | | 5,564,808 | 3,578,176 |
| Administrative expenses | | (16,250,231) | (13,860,838) |
| Operating loss | 5 | (10,685,423) | (10,282,662) |
| Restructuring costs Unrealised loss on derivatives | | 457,961 83,703 | - |
| Adjusted operating loss | | (10,143,759) | (10,282,662) |
| Interest receivable and similar income Interest payable and similar expenses | 9 10 | 9,309 (1,508,579) | 1,837 (1,129,290) |
| Loss before taxation | | (12,184,693) | (11,410,115) |
| Tax on loss | 11 | 39,782 | 204,552 |
| Loss for the financial year, being total comprehensive expense for the year | | (12,144,911) | (11,205,563) |

STATEMENT OF FINANCIAL POSITION At 31 March 2019

| ASSETS | Note | 2019 £ | 2018 £ |
|---|----------------|---|---|
| Fixed assets Intangible assets Tangible assets | 12 13 | 696,970 160,821 | 1,055,036 |
| | | 857,791 | 1,240,495 |
| Current assets Stocks Financial instruments Debtors: amounts falling due within one year Cash at bank and in hand | 14 20 15 | 116,334 176,115 18,901,713 7,083,798 | 742,775 - 12,315,003 2,001,805 |
| Total assets | | 26,277,960 | 15,059,583 |
| CAPITAL, RESERVES AND LIABILITIES | | | |
| Capital and reserves Called up share capital Profit and loss account | 16 17 | 7,243,100 (34,644,496) | 5,618,100 (22,499,585) |
| Total equity | | (27,401,396) | (16,881,485) |
| Current ilabilities Creditors: amounts falling due within one year Financial instruments | 18 20 | 32,762,327 259,820 | 16,541,563 - |
| | | 33,022,147 | 16,541,563 |
| Non-current liabilities Creditors: amounts falling due after more than one year | 19 | 21,515,000 | 16,640,000 |
| Total equity and liabilities | | 27,135,751 | 16,300,078 |

The financial statements on pages 9 to 26 were approved by the Board of Directors on 26 June 2019 and signed on its behalf ...

Marek Majewicz Managing Director

4 July 2019

Bristol Energy Limited Registered No: 09135084

STATEMENT OF CHANGES IN EQUITY For the year ended 31 March 2019

| | Called up share capital £ | Profit and loss account £ | Total equity |
|--|---------------------------------|---------------------------|---------------------------|
| At 1 April 2017 | 3,868,100 | (11,294,022) | (7,425,922) |
| Loss for the financial year being total comprehensive expense Share capital issued | 1,750,000 | (11,205,563) | (11,205,563) 1,750,000 |
| At 31 March 2018 | 5,618,100 | (22,499,585) | 16,881,485 |
| Loss for the financial year being total comprehensive expense | - | (12,144,911) | (12,144,911) |
| Share capital issued | 1,625,000 | - | 1,625,000 |
| At 31 March 2019 | 7,243,100 | (34,644,496) | (27,401,396) |
| | | | |

NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2019

1. General information

Bristol Energy Limited (the "Company") operates a gas and electricity supply business in the UK.

The Company is a private company limited by shares and is incorporated and domiciled in England and Wales. The address of its registered office is 100 Temple Street, Bristol, England, BS1 6AG.

The functional and presentational currency of the Company is sterling.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared on a going concern basis, under the historical cost convention and in accordance with Financial Reporting Standard 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland and the Companies Act 2006.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgement in applying the Company's accounting policies (see note 3).

The following principal accounting policies have been applied consistently in the preparation of these financial statements:

2.2 Financial reporting standard 102 - reduced disclosure exemptions

The Company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by the FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- the requirements of Section 4 Statement of Financial Position paragraph 4.12(a)(iv);
- the requirements of Section 7 Statement of Cash Flows;
- the requirements of Section 3 Financial Statement Presentation paragraph 3.17(d);
- the requirements of Section 11 Financial Instruments paragraphs 11.39 to 11.48A;
- the requirements of Section 12 Other Financial Instruments paragraphs 12.26 to 12.29;
- the requirements of Section 33 Related Party Disclosures paragraph 33.7.

This information is included in the consolidated financial statements of Bristol City Council as at 31 March 2019 and these financial statements may be obtained from Bristol City Council, City Hall, College Green, Bristol, BS3 9FS.

2.3 Going concern

The Company has net liabilities and is currently reliant upon financial support from its ultimate parent, Bristol City Council. The directors have received confirmation from Bristol City Council that it will continue to provide funding to allow the Company to meet its debts as they fall due for a period of at least 12 months from the date of signing these financial statements. Accordingly, the directors believe that it is appropriate to prepare these financial statements on a going concern basis.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

2. Accounting policies (continued)

2.4 Revenue

Revenue is recognised on the basis of electricity and gas supplied during the year. Revenue includes an estimate of the sales value of units supplied between the date of the last meter read and year end date. Revenue is recognised net of sales discounts, VAT and climate change levy.

Any unbilled revenue is included in trade revenue, net of related provisions, to the extent that it is considered recoverable. Accrued revenue supplied since the last billing date, is recognised in the balance sheet and is only netted off against deferred income once it has been billed and can be matched against specific customer payments.

2.5 Financing costs

Interest payable is recognised in the Statement of Comprehensive Income as it accrues, using the relevant interest rate and method.

2.6 Foreign currency transactions

Transactions in foreign currencies are recorded in sterling at the currency rate prevailing at the date of the transaction.

2.7 Intangible assets

Intangible assets are initially recognised at cost. After recognition, under the historic cost model, intangible assets are measured at cost less any accumulated amortisation and any accumulated impairment losses.

Intangible assets include capitalised development costs relating to websites, software, and other IT assets. Cost includes internal payroll costs relating to staff working directly on the development of an asset when the following criteria are met:

- It is technically feasible to complete the asset such that it will be available for use;
- there is an ability to use or sell the asset;
- it can be demonstrated that the asset will generate probable future economic benefit.

Costs that do not meet these criteria, or which relate to maintaining websites or software are expensed as incurred.

All intangible assets are considered to have a finite useful life. If a reliable estimate of the useful life cannot be made, the useful life shall not exceed five years.

The estimated useful lives range as follows:

Software - 3 to 5 years

The Directors review intangible assets for impairment and a provision is made if necessary.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

2. Accounting policies (continued)

2.8 Tangible assets

Tangible fixed assets under the cost model are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Leasehold improvements - Term of lease

Office equipment - 4 years
Computer equipment - 3 years

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

2.9 Stock

Under the provisions of the Utilities Act 2000, all electricity suppliers are required to procure a set percentage of their supplies from accredited renewable electricity generators. This obligation can be fulfilled by the purchase and surrender of Renewable Obligation Certificates (ROCs) originally issued to generators, or by making payments to purchasers of ROCs. The cost obligation is recognised as it arises and is charged to the profit and loss account for the year to which the charge relates to. Gains or losses on disposal of ROCs are included in the profit and loss account as and when they crystallize. The stock of ROCs carried forward is valued at the lower of cost and estimated net realisable value.

2.10 Debtors

Short term debtors are measured at transaction price, less any Impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any Impairment.

2.11 Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

2. Accounting policies (continued)

2.12 Financial instruments

Debt instruments

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade payables or receivables, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration, expected to be paid or received. However, if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not a market rate or in case of an out- right short-term loan not at market rate, the financial asset or liability is measured, initially, at the present value of the future cash flow discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Financial assets

Financial assets that are measured at cost and amortised cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Comprehensive Income.

For financial assets measured at amortised cost, the impairment loss is measured as the difference between an asset's carrying amount and the present value of estimated cash flows discounted at the asset's original effective interest rate. If a financial asset has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

Derivatives and hedging

The company uses commodity purchase contracts to hedge its exposures to fluctuations in gas and electricity commodity prices. When commodity purchase contracts have been entered into as part of the Company's normal business activity, the Company classifies them as 'own use' contracts and outside the scope of FRS102.12. This is achieved when:

- Physical delivery takes place under all such contracts;
- The volumes purchase or sold under the contracts corresponds to the Company's operating requirements; and
- The contracts are not considered as written options as defined by the Standard.

Commodity purchase contracts not qualifying as 'own use' which also meet the definition of a derivative are treated as derivative financial instruments. This includes both financial and non-financial contracts.

Derivatives and other financial instruments are measured at fair value on the contract date and are remeasured to fair value at subsequent reporting dates. Changes in the fair value of derivatives are recognised in the Statement of Comprehensive Income as they arise.

Right of offset

Financial assets and liabilities are offset and the net amount reported in the Statement of Financial Position when there is an enforceable right to set off the recognised amounts and there is an Intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

2. Accounting policies (continued)

2.13 Creditors

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

2.14 Leases

Leases in which substantially all the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made under operating leases are charged to the profit or loss account on a straight-line basis over the period of the lease.

2.15 Post employment benefits

The Company operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the Company pays fixed contributions into a separate entity. Once the contributions have been paid the Company has no further payments obligations.

The contributions are recognised as an expense in the Statement of Comprehensive Income when they fall due. Amounts not paid are shown in accruals as a liability in the Statement of Financial Position. The assets of the plan are held separately from the Company in independently administered funds.

2.16 Taxation

Tax is recognised in the Statement of Comprehensive Income, except that a charge attributable to an item of income and expense recognised as other comprehensive income or to an item recognised directly in equity is also recognised in other comprehensive income or directly in equity respectively.

Deferred tax is calculated based on tax rates and laws that have been enacted, or substantively enacted, by the Statement of Financial Position date.

A deferred tax asset is recognised only if it is probable that future taxable profits will be available against which the temporary differences can be utilised.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

3. Judgements in applying accounting policies and key sources of estimation uncertainty

The preparation of the financial statements requires management to make a number of key judgements in applying the company's accounting policies. The most significant judgements impacting these financial statements are:

Classification of commodity purchase contracts

As discussed on page 15, it is necessary for the directors to assess whether commodity purchase contracts are for "own use" in the company's normal course of business, or whether they are derivative financial instruments. The directors believe that a majority of such contracts held at 31 March 2019 fulfil the requirements to qualify as "own use".

Deferred tax assets

Deferred tax assets are only recognised when it is considered more likely than not that the Company will make future taxable profits against which the deferred tax asset can be utilised. Given that the Company is not expected to make a taxable profit during 2019/20, the directors have taken a view that it is not appropriate to recognise a deferred tax asset in respect of losses carried forward.

The directors also make estimates and assumptions concerning the future. The estimates that are most susceptible to a material adjustment to the carrying amount of assets and liabilities in the next twelve months are:

Revenue recognition

The nature of the energy industry in the UK and the reliance on meter read data for customer consumption results in revenue recognition being subject to a degree of estimation. Calculation of revenues from gas and electricity sales include an estimation of the value of electricity and gas supplied to customers based on the latest data available to the Company as at the reporting date. In recognising revenue, the company also makes an estimate of supplies that are not billable and revenue is recognised net of such amounts.

Energy purchase costs

Certain costs included in Cost of Sales are subject to the industry settlement process. This can typically take 14 months from the date of supply to be finalised, due to the processes that the energy market has to complete in order to finalise generation and consumption data for any period. Therefore, there is an element of power purchase costs that needs to be estimated based on a combination of internal and external data that is available at any particular point in time.

Impairment of trade debtors

Impairment against trade debtors are recognised where a loss is probable. The Directors have based their assessment of the level of impairment on expected non-collection rates using historical data. The estimates and assumptions used to determine the level of provision will be regularly reviewed as the Company grows and further trends and data becomes available.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

4. Turnover

Turnover arises from the supply of electricity and gas and related services in the United Kingdom to both residential and business customers.

5. Operating loss

| Operating loss is stated after charging: | 2019 £ | 2018 £ |
|---|--------------------|--------------|
| Depreciation of tangible fixed assets | 111,427 | 113,042 |
| Amortisation of intangible assets Restructuring Costs | 375,066 457,961 | 414,582 - |
| | | |

Restructuring costs relate to the organisation being restructured to enable the business to be ready for future growth. These are viewed as one-off in nature and not part of the underlying business performance and therefore are excluded from the adjusted operating profit measure.

6. Auditors' remuneration

| | The same of the Common de auditors for the guilt of the | ž. | Z. |
|----|--|--------|--------|
| | Fees payable to the Company's auditors for the audit of the Company's financial statements | 49,400 | 40,000 |
| 7. | Employees | 2019 | 2018 |

| Wages and salaries | 6,345,855 | 4,849,187 |
|-----------------------|-----------|-----------|
| Social security costs | 617,535 | 494,481 |
| Other pension costs | 268,146 | 168,830 |
| | 7,231,536 | 5,512,498 |

The average monthly number of employees, including the directors, during the year was as follows:

| | 2019 Number | 2018 Number |
|--|----------------|----------------|
| Operations Management and administration | 118 82 | 106 55 |
| | 200 | 161 |
| | | |

2019

2018

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

8. Directors' remuneration

| | 2019 £ | 2018 £ |
|--|------------------------------|-------------------|
| Directors' emoluments Directors' PILON & termination Company contributions to defined contribution pension | 411,428 125,520 18,208 | 343,000 27,100 |
| | 555,156 | 370,100 |

The highest paid director received remuneration of £242,346 (2018: £165,000). The value of the Company's contributions paid to a defined contribution pension scheme in respect of the highest paid director amounted to £11,083 (2018: £15,000).

One of the directors at 31 March 2019 (2018: one) were not employed by the Company and received no remuneration in respect of their roles as directors of the Company. All directors who are employed by Bristol City Council received no additional remuneration in respect of their role as a director of the Company. The Company receives recharges from Bristol City Council in respect of the Directors' remuneration, as a proportional cost of their Council salary in relation to time spend as Director. The recharges comprise costs for salary, employer's national insurance and employer's pension contributions plus admin fee.

9. Interest receivable and similar income

| | | 2019 £ | 2018 £ |
|-----------------|-----------------------------|-----------|-----------|
| | est receivable | 7,474 | 1,837 |
| Other Inte | rest receivable | 1,835 | - |
| | | 9,309 | 1,837 |
| 10. Interest pa | ayable and similar expenses | | |

| | £ | £ |
|---|----------------------|--------------------|
| Preference share interest payable Other interest payable to group companies | 1,348,766 159,813 | 990,549 138,741 |
| | 1,508,579 | 1,129,290 |

Other interest payable to group companies reflects interest payable on guarantees provided by the ultimate controlling party.

2049

2040

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

11. Tax on loss

| Cor | poration | tax |
|-----|-----------|------|
| VVI | polativii | LULA |

| Corporation tax | 2019 £ | 2018 £ |
|-----------------------|-----------|-----------|
| Group taxation relief | (39,782) | (204,552) |
| Total tax credit | (39,782) | (204,552) |
| | / | |

Factors affecting tax charge/(credit) for the year

The tax assessed for the year is higher than (2018: higher than) the standard rate of corporation tax in the UK of 19% (2018: 19%). The differences are explained below:

| 2019 £ | 2018 £ |
|----------------------|--|
| (12,184,692) | (11,410,114) |
| (2,315,091) | (2,167,922) |
| | |
| 262,508 2,012,801 | 196,311 1,737,059 |
| (39,782) | (204,552) |
| | (12,184,692) (2,315,091) (2,315,091) 262,508 2,012,801 |

Factors that may affect future tax charges

In his budget of 8 July 2015, the Chancellor of the Exchequer announced a reduction in the corporation tax rate to 19% for the financial year beginning 1 April 2017 and a further reduction to 18% for the financial year beginning 1 April 2020. The Finance Act 2016 reduced the main rate of corporation tax to 17% from 1 April 2020 (replacing the 18% rate) and was enacted on 15 September 2016. As these changes were substantively enacted at the balance sheet date, deferred tax has been calculated appropriately at these rates in the financial statements.

Unrecognised deferred tax asset

The Company has an unrecognised deferred tax asset at the year-end of £4,705,111 (2018: £2,898,574) made up mostly of trade losses of £4,654,455 (2018: £2,836,817), capital allowances of £45,244 (2018: £22,852) and others of £5,412 (2018: £38,905). This asset has not been recognised as the Directors do not believe that there is sufficient certainty that the Company will make taxable profits in the foreseeable future.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

12. Intangible assets

| | | | | | Software £ |
|-----|--|--------------------------------|--------------------------|----------------------------|---------------------------------|
| | Cost At 1 April 2018 Additions | | | | 1,869,669 17,000 |
| | At 31 March 2019 | | | | 1,886,669 |
| | Accumulated Amortisation At 1 April 2018 Charge for the year | | | | 814,633 375,066 |
| | At 31 March 2019 | | | | 1,189,699 |
| | Net book value At 31 March 2019 | | | | 696,970 |
| | At 31 March 2018 | | | | 1,055,036 |
| 13. | Tangible assets | | | | ., |
| | | Leasehold Improvements £ | Office Equipment £ | Computer Equipment £ | Total £ |
| | Cost At 1 April 2018 Additions Disposals | 132,694 - (130,645) | 20,131 116,139 - | 258,179 19,399 - | 411,004 135,538 (130,645) |
| | At 31 March 2019 | 2,049 | 136,270 | 277,578 | 415,897 |
| | Accumulated Depreciation At 1 April 2018 Charge for the year Disposals | 83,820 - (81,895) | 5,771 38,619 | 135,953 72,808 | 225,544 111,427 (81,895) |
| | At 31 March 2019 | 1,925 | 44,390 | 208,761 | 255,076 |
| | Net book value | | | | |
| | At 31 March 2019 | 124 | 91,880 | 68,817 | 1 <u>60,</u> 821 |
| | At 31 March 2018 | 48,873 | 14,360 | 122,226 | 185,459 |
| | | | | | |

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

| 14. | Stocks | | |
|-------------|---|-------------------|------------|
| | | 2019 | 2018 |
| | | £ | £ |
| | Renewable obligation certificates | 116,334 | 742,775 |
| | | | |
| | | | |
| 15 . | Debtors: amounts falling due within one year | | |
| | | 2019 | 2018 |
| | | £ | £ |
| | Trade debtors | 6,116,047 | 5,110,306 |
| | Amounts owed by group undertakings | 594,998 | 16,593 |
| | Group relief debtor | 244,334 | 204,552 |
| | Other debtors | 121 | 2,770,545 |
| | Prepayments and accrued income | 11,946,213 | 4,213,007 |
| | | 18,901,713 | 12,315,003 |
| | | | |
| 16. | Called up share capital | | |
| 10. | Callet up share capital | 2019 | 2018 |
| | | £ | £ |
| | Allotted, called-up and fully paid | | |
| | 7,243,100 (2018: 5,618,100) Ordinary shares of £1 each | 7,243,100 | 5,618,100 |
| | | 7,243,100 | 5,618,100 |
| | | | - |
| | During the year the company issued ordinary shares at par for cash in the | e following tranc | hes: |
| | | | £ |
| | 23 April 2018 | | 500,000 |
| | 30 July 2018 | | 500,000 |
| | 18 February 2019 | | 625,000 |
| | | | 1,625,000 |
| | | | |

17. Profit and loss account

The profit and loss account represents the accumulated profits, losses, and distributions of the Company.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

| 18. | Creditors: amounts falling due within one year | | |
|-----|--|----------------|---------------|
| | | 2019 £ | 2018 £ |
| | Trade creditors | 11,825,074 | 789,928 |
| | Amounts owed to group undertakings | 3,151,530 | 1,944,158 |
| | Taxation and social security | 59,187 | 230,534 |
| | Other creditors | 678,615 | 2,162,635 |
| | Accruals and deferred income | 17,047,921 | 11,414,308 |
| | | 32,762,327 | 16,541,563 |
| 19. | Creditors: amounts falling due after more than one year | | |
| 10. | orealtore, amounts raining due after more thair one year | 2019 | 2018 |
| | | £ | £ |
| | Preference shares classified as a liability | 21,515,000 | 16,640,000 |
| | During the year, the Company issued cumulative redeemable prefere | ence shares in | the following |
| | | | £ |
| | 23 April 2018 | | 1,500,000 |
| | 30 July 2018 | | 1,500,000 |
| | 18 February 2019 | | 1,875,000 |
| | | | 4,875,000 |
| | All shares were issued at a dividend rate of 7% redeemable at the option | on of the Comp | any within 30 |

All shares were issued at a dividend rate of 7% redeemable at the option of the Company within 30 years with mandatory redemption in year to 31 March 2048. No premium is payable on redemption.

20. Financial instruments

| | 2019 £ | 2018 £ |
|---|---------------------------|--------------|
| Financial assets | _ | ~ |
| Derivative financial instruments measured at fair value through profit and loss Financial assets that are debt instruments measured at amortised cost | 176,115 19,756,961 | 12,110,451 |
| Financial liabilities | | |
| Derivative financial instruments measured at fair value through profit and loss Financial liabilities measured at amortised cost | (259,820) (54,016,773) | (32,951,028) |

Financial assets measured at amortised cost comprise trade debtors, amounts owed by group undertakings, other debtors, and accrued income.

Financial liabilities measured at amortised cost comprise trade creditors, amounts owed to group undertakings, other creditors, accruals and preference share liabilities.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

21. Pension commitments

The Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Company in an independently administered fund. The pension charge amounted to £268,146 (2018: £168,830).

22. Commitments under operating leases

At 31 March 2019, the Company had future minimum lease payments under non-cancellable operating leases as follows:

| leases as follows. | 2019 £ | 2018 £ |
|---|----------------------|----------------------|
| Not later than 1 year Later than 1 year and not later than 5 years | 433,536 1,281,406 | 452,875 1,396,998 |
| | 1,714,942 | 1,849,873 |
| | | |

The Company is committed to meter rental charges for meters based at customer premises owned by third parties. It is not possible to quantify the total financial commitment at 31 March 2019 as the obligation exists for as long as the customer remains with the Company. The total charge incurred in the current year was £1,469,762 (2018: £1,303,145).

23. Financial risk management and impairment of financial assets

The Company's activities expose it to different financial risks:

- Market risk (mainly from commodity price risk)
- Credit risk
- Liquidity risk

The Audit and Risk Committee was constituted in March 2017 and meets at least 3 times each year. The Committee seeks to minimise the potential adverse financial effects of the above risks on the Company's financial performance. The terms of reference governing the Audit and Risk Committee were approved by the Board of Directors in February 2017.

Market risk

Commodity risk is the exposure that the Company has to price movements in the wholesale electricity and gas markets. The risk is mainly that the market price for commodities will fluctuate between the time that a tariff is set and the time at which the corresponding procurement cost is fixed; this may result in lower than expected margins or unprofitable sales. The Company is also exposed to volume risk in the form of uncertain consumption profiles arising from various factors including weather, economic climate and changes in energy consumption patterns.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

23. Financial risk management and impairment of financial assets (continued)

The Company manages commodity risk by entering into forward contracts for a variety of periods. Energy procurement contracts are entered into and continue to be held for the purpose of the receipt of a non-financial item which is in accordance with the Company's expected purchase and sale requirements and are therefore out of scope of FRS 102. Energy contracts that are not financial instruments under FRS 102 are accounted for as executory contracts and changes in fair value do not immediately impact profit or equity. So whilst the risk associated with energy procurement contracts outside the scope of FRS 102 is monitored for internal risk management purposes, only those energy contracts within the scope of FRS 102 are within the scope of the standard's disclosure requirements. As at 31 March 2019 the Company had forward contracts for energy delivery on future dates totalling £30,349,253 (2018: £16,887,927).

In addition to the contracts that are outside the scope of FRS102 as referred to above, the company also had a small number of contracts for which partially offsetting buy and sell positions had been taken. Although these contracts form part of the company's hedging strategy, they are recognised as assets and liabilities at fair value, as shown in note 20.

The Company does not use derivatives or other financial instruments for speculative purposes.

Credit risk

Credit risk is the risk to the Company that a counterparty to a financial instrument fails to meet its contractual obligations. This arises mainly from the Company's customer debts and from security deposits and prepayments to suppliers and distributors.

Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. The Company has net liabilities and is currently reliant upon financial support from its ultimate parent undertaking, Bristol City Council, for funding of its financial obligations. The directors have received confirmation from Bristol City Council that it will continue to provide funding to allow the Company to meet its debts as they fall due for a period of at least 12 months from the date of these financial statements.

The Directors use cashflow forecasts and sensitivity forecasting analysis to manage liquidity risk. The largest risk to the Company's liquidity is the potential for the Company to have to place margin calls against forward commodity contracts. Such payments could be required if the wholesale energy markets fell below the price of the forward contract. The Directors manage the Company's cash resources to ensure it has sufficient funds to meet all expected demands as they fall due.

A further risk to liquidity would arise from unusually cold weather or other factors causing customer volumes to be much higher than anticipated. This could place pressure on the Company's working capital as larger payments due to suppliers could become due before customer tariffs and collections could be adjusted. In addition, additional collateral would be required to allow additional energy to be procured in a short timeframe, which would require both cash and guarantees to be available.

NOTES TO THE FINANCIAL STATEMENTS (continued) For the year ended 31 March 2019

24. Related party transactions

The Company made purchases and received recharges from Bristol City Council in the year ended 31 March 2019 of £2,206,670 (2018: £578,029) and made sales relating to the supply of energy to Bristol City Council totalling £1,540,871 (2018: £2,353,787). As at 31 March 2019 £363,133 was due to Bristol City Council (2018: £496,088 due to Bristol City Council) and unbilled energy supplied to Bristol City Council amounted to £591,082 (2018: £4,830).

During the year, the Company received management recharges from Bristol Holding Limited of £33,667 (2018: £32,139) and recharged Bristol Holding Limited for management services totalling £7,825 (2018: £7,200). As at 31 March 2019, £24,302,393 was due to Bristol Holding Limited (2018: £18,088,070). This includes £21.515,000 in preference shares due after more than one year.

Bristol City Council provided guarantees on behalf of the Company to counter-parties in order to enable the Company to undertake the purchase of energy in the normal course of business. Total guarantees in place as at 31 March 2019 were £16,658,240 (2018: £7,108,240).

The Company made purchases and received recharges from Bristol Waste Limited in the year ended 31 March 2019 of £nil (2018: £375) and made sales relating to the supply of energy to Bristol Waste Limited totalling £106,784 (2018: £23,177). As at 31 March 2019 unbilled energy supplied to Bristol Waste Limited amounted to £3,916 (2018: £11,762).

25. Ultimate parent undertaking and controlling party

The immediate parent company is Bristol Holding Limited, a company incorporated in England and Wales.

The ultimate parent undertaking is Bristol City Council. The financial statements for Bristol City Council are available from the address shown in Note 1.

The smallest and largest undertaking for which the Company is a member and for which group financial statements are prepared is Bristol City Council.