

Glossary of Abbreviations and Acronyms

In order found in document

Appendix 1 - Bristol Holding OSMB Briefing

BHL – Bristol Holding Company
BWC – Bristol Waste Company
MD – Managing Director
JV – Joint Venture
BE – Bristol Energy
BP – Business Plan
BCC – Bristol City Council
SPVs – Special Performance Vehicles

Appendix 2 - Bristol Holding Business Plan

LATCOs – Local Authority Trading Companies
GVA – Gross Value Added
SHG – Shareholder Group
ARC – Audit and Risk Committee
HR – Human Resources
ICT – Information and Communication Technology
HAE – Hire Association Europe
NED - Non-Executive Director
Subs - Subsidiaries
FD – Finance Director
Gp - Group
RemCo – Remuneration Committee
NomCo- Nominations Committee
CoSEC – Company Secretary
MD – Managing Director
Exec - Executive
Dir Dig – Director of Digital
NomCom – Nominations Committee
RemCom– Remuneration Committee
Regs - regulations
BC – Business Case
RACI – Responsibility, Accountability, Consulted, Informed

Appendix 3 - Bristol Waste Business Plan

SLT – Senior Leadership Team
FM – Facilities Management
HRRC – Household Reuse and Recycling Centre
BHOCO – Bristol Holding Company

CSF – Critical Success Factor
CO2 – Carbon Dioxide
RIDDOR – Reporting of Injuries, Diseases and Dangerous Occurrences Regulations
CRM – customer relationship management system
HMO – House of multiple occupancy
DRS – Deposit Return Scheme
EPR – Extended Producer Responsibility
WEEE – Waste Electrical and Electronic Equipment
HH - Household
CAZ - Clean Air Zone
E6 (diesel) - Euro 6 diesel
ULEV - Ultra Low Emission Vehicles
ISO - International Organisation for Standardisation
IOSH - Institution of Occupational Safety and Health
H&S – Health and Safety
PPE – Personal Protective Equipment
SHEQ – Safety, Health, Environment and Quality
MOTs - Ministry of Transport
LARAC – Local Authority Recycling Advisory Committee
B&I - Business and Industry
Power BI – management reporting system
YTD – year to date
PDA - Personal Digital Assistant
LTI – Lost Time Incident
LTIF – Lost Time Incident Frequency
TAFR - Total Accident Frequency Rate
RTI - Road Traffic Incident
BMI – Body Mass Index
KPIs – Key Performance Indicators
PR – public relations
ICCD – Internal Cost Control Document
HWRC Household Waste Recycling Centre
B2B – Business to Business
ILC - Interactive Learning Centre
JEB - Joint Executive Board
CPD - Continuous Personal Development
PDP – Personal Development Plan
QA – Quality Assurance
CI - Continuous Improvement
BD - Business Development
JV – Joint Venture
IWS - Integrated Workplace Services
CRM - Customer Relationship Management
BIT - Business Improvement Team
BID - Business Improve District
RPI - Retail Price Index
R & M - Repairs and Maintenance

Appendix 4 - Goram Homes Business Plan

BfL12 – Building for Life
IPCC – Intergovernmental Panel on Climate Change
BCC – Bristol City Council
ONS – Office for National Statistics
HPI – House Price Index
JLL – Jones Lang LaSalle
RAG – red, amber and green
MMC – modern methods of construction
VAT – value added tax
LLP - limited liability partnership
CITB – Construction Industry Training Board
HRA – Housing Revenue Account
OSM – Off Site Manufacture
ROCE – Return On Capital Employed
SOS – Start on Site
First Phase PC – First Phase Practical Completion
CF - Carried Forward
S.106 – Section 106 of the Housing Act 1985
CIL – Community Infrastructure Levy
GDV – Gross Development Value
NDV – Net Development Value
IRR – Internal Rate of Return
M&E – Mechanical & Electrical

Appendix 5 - Bristol Energy Business Plan

FY – financial year
CO2e - carbon dioxide equivalent
B2B – business to business
CESL - Cardiff Energy Supply Limited
ICS - Institute of Customer Service
C-zero – carbon zero
Opp – opportunity
DD – direct debit
ES – energy services
CSat - customer satisfaction
BE – Bristol Energy
PPA – Power Purchase Agreement
PAYG – pay as you go
GP - Gross Profit
SVT – Standard Variable Tariff
EBITDA – Earnings before interest, tax and depreciation
GM – gross margin
Cum - cumulative
WL – white labels
EBIT – earnings before interest and tax

PCWs – price comparison websites
F2F – face to face
USP – unique selling point
b/f -brought forward
c/f – carry forward
SW – South West
CAB – Citizens Advice Bureau
TPIs – Third Party Integrators
GWh – gigawatt hours
LED – light emitting diode
PV - Photovoltaic
IRR – internal rate of return
VC – Venture Capital
ECO – Energy Company Obligation
BAU – business as usual
CL – City Leap
IM – Investor Memorandum
NIC – National Infrastructure Commission
FES – future energy scenarios
LGVs – light goods vehicles
EV – Electric Vehicle
WTS – Wholesale Trading Strategy