

# Estate Safety Group





# Update

- Held two Estate Safety meetings
- Learning from other organisations
- Created a vision and measures
- Partial Closure Orders in two blocks



# Update Continued

- Identified four blocks for pilots
- On-site meeting with key services including Housing Officers
- Developed action plans for the blocks
  - Currently focusing on quick wins
- Medium and long term actions being identified



# Learning from Others

## Proactive housing management service

- Smaller patch sizes for HO
- Daily sweeps of blocks to ID issues
- Weekly surgeries
- Monthly block inspections undertaken by the relevant Housing Officer, to flag up any issues within external/communal areas, with tenant involvement where possible
- Wrap around service to support tenants across all areas of their tenancy, including enhanced income work, lettings, liaising with support providers and playing a lead role in partnership working within the locality
- Additional contact made with known vulnerable tenants – ensure support needs are in place
- Targeted training for housing officers in the management of flats/communal areas
- Proactive repairs service to better ensure that we deal with issues before they become bigger problems



# Vision

***Creating world class blocks where residents want to live and are respected, that are clean and safe and contribute to sustainable communities***



# Measures

- Action plans developed for each block
- Resident satisfaction
- Reports of ASB reducing
- Numbers of reports to police reducing
- Length of tenancies sustained
- Number of properties let first time
- Number of warrants issued
- Reduction of graffiti reported
- Desirability of the area
- Improved cleaning and grounds standards
- Tenant groups meeting



# Partial Closure Orders

- Used to restrict access to premises as a means of tackling Anti-Social Behaviour
- Pilot in Easton (Lansdowne Court and Croydon House) has been extended for further three months
- Less ASB in Lansdowne and Croydon blocks
- Two other blocks identified



# Blocks for Pilot

- Two in South,  
two in central
  - Kingsdown
    - Carolina
    - Fremantle
  - Hartcliffe
    - Millmead
    - Middleford







# Next Steps

- Action plan for blocks
- Weekly progress reviews
- Performance measures
- Publicity