

Outcomes of Internal Investigations 2021/22

Cases closed 1 April 2021 to 30 September 2021

People Directorate

Service Area	Allegations	Outcome
Adult Social Care	Direct payment recipient had moved out of the BCC area.	Overpayment calculated and re-paid.
Education and Skills	Allegation a supplier was using funding for fraudulent purposes.	Service was being provided. Allegation unsubstantiated.
Adult Social Care	Allegation that direct payments were being abused by family members.	Allegation unsubstantiated.

Growth and Regeneration

Service Area	Allegations	Outcome
Facilities Management	Employee breaching planning and council tax regulations.	Valuation Office and council tax records updated. No fraud established.
Parking Services	Misuse of blue badge	Allegations unsubstantiated.
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Housing and Landlord Services	Lack of proper process and no controls	Dealt with by Audit review. No fraud established but audit report issued regarding controls improvement.
Natural and Marine Environment	Casual employee claiming furlough payments whilst abroad.	Joint investigation with HR. Recoverable overpayment identified.

Resources

Service Area	Allegations	Outcome
Finance	9 Covid business grant applications.	No fraud established.
Finance	Request from supplier to redirect £300k+ funds.	Attempt established as fraudulent and stopped. The team have worked with colleagues in Finance to ensure a robust process is in place to identify such scams.
Finance	Request from supplier to redirect funds.	Established that the request was genuine.
Finance	Request from supplier to redirect funds.	Established that the request was genuine.
Procurement	Conflict of interest not managed correctly.	Report issued. Procedures around declarations and management of conflicts of interest strengthened.