

# Decision Pathway – Report



**PURPOSE:** Key decision

**MEETING:** Cabinet

**DATE:** 18 January 2022

<b>TITLE</b>	<b>Adult Social Care Community Support Services Framework – contract extension</b>	
<b>Ward(s)</b>	All	
<b>Authors:</b>	Lucia Dorrington Helen Pitches	<b>Job title:</b> Deputy Director – Commissioning, Adult Social Care Strategic Commissioning Manager, Adult Social Care
<b>Cabinet lead:</b> Helen Holland	<b>Executive Director lead:</b> Hugh Evans	
<b>Proposal origin:</b> BCC Staff		
<b>Decision maker:</b> Mayor <b>Decision forum:</b> Cabinet		
<p>Purpose of Report</p> <p>This report is requesting that Cabinet:</p> <ol style="list-style-type: none"> <li>1. Authorises the extensions to the Community Support Service Framework as allowed within the contract.</li> <li>2. Notes the additional spend on the CSS Framework over and above that estimated when the contract was set up due to increases in demand for community-based care and support for adults 18+ with long term conditions</li> <li>3. Authorises an increase in the Framework value for the current year and any agreed subsequent annual extensions.</li> </ol>		
<p>Evidence Base:</p> <ol style="list-style-type: none"> <li>1. In August 2016 Bristol City Council Cabinet approved the commissioning and procurement of the Community Support Service Framework for Adult Social Care.</li> <li>2. The Community Support Service Framework is used to purchase support for adults with long term conditions and social care needs as defined in the Care Act 2014. The types of support purchased through this contract are: <ul style="list-style-type: none"> <li>• Supported accommodation</li> <li>• Support to access the community</li> <li>• Day support services</li> <li>• Time for you – support for carers</li> </ul> </li> <li>3. Following an open and transparent process, the Framework was procured for 4 years to February 2020 with the option to extend the contract in one-year increments for a further three years. In February 2020 the contract was extended for a further year until February 2021.</li> <li>4. We have seen significant growth in demand for support for people with long term conditions who have care and support needs (see below for information on trends since 2018)</li> </ol>		

## 18-64 Trends since Jan 2018

(excludes inhouse)

- New numbers of 18-64 service users coming into Tier 3 has been growing year on year since 2018 (and probably before)
- 27% increase from 2018 to 2020. Covid has escalated trends that were already present
- 18-64 service users once receiving a Tier3 service are supported by council services for many years

Service Users Starting by Date with Trend Line (note that the current month may not represent a full month)



Year	New client 18-64 into Tier 3 service
Jan – Dec 2018	232
Jan – Dec 2019	274
Jan – Dec 2020	295
2021 (2 quarters)	140 (estimated full year circa 280)

There are several reasons for this increase: people want to live in the community and remain as independent as possible with the support of these services. Fewer people want to live in registered care homes (care homes in Bristol have been de-registering for this reason) and there has been a growth in supported accommodation and supported living, so that younger adults can remain living in their own communities. There is also greater demand for mental health support (both before and because of the COVID-19 pandemic), increased acuity and complexity of needs, increased diagnosis/incidence of autism and improved life expectancy for people with a learning difficulty which explains growth in these types of services.

5. This growth in demand for support is reflected in the current budgets and forecast annual spend from the Community Support Service Framework for 2021-22.
6. The current budgets for this provision are £38.62m with an estimated forecast spend as of Period 7 c.£43.12m (gross cost before service user contributions). The original cabinet decision suggested an annual contract value of £19m based on spend at that time.
7. This differential in predicted and actual spend from the original decision requires further Cabinet approval in line with the Council's scheme of delegation.
8. We now seek approval to utilise the extensions provided for in the contract including all block 'call off' arrangements. A block 'call off' is a contract between a supplier on the Community Support Service Framework and the City Council to provide specific services e.g., for a number of people living in supported accommodation.
9. Adult Social Care remains under considerable pressure due to a series of interconnected factors, as follows:
  - Increased demand of services e.g., from people experiencing MH issues after the pandemic
  - Impact of COVID-19 and recovery from the pandemic and workforce pressures associated with loss of staffing due to COVID-19
  - Impact of Brexit on workforce
  - Inflationary pressures - increase in operating costs, increases to the National Minimum Wage and proposed changes to National Insurance
  - Workforce challenges - staff burnout, people leaving the workforce and increased use of agency staffing
  - Continuing impact of COVID-19 and recovery from the pandemic

- Business continuity – ability of providers to maintain continuity with the pressures outlined

10. These very immediate factors and work pressures challenge ASC’s ability to make changes to the way in which the Framework operates. Work with providers and people accessing the services needs to continue to inform future models of care and be transformational in our build of Frameworks and service specifications.
11. This extension of the current Framework enables a taking stock and build of a new Framework with partners and alignment with the other key developments e.g., Integrated Care Partnerships in the City.
12. A refreshed Community Support Services Commissioning Plan will be submitted for future Cabinet decision incorporating proposals for supported living, support to access the community and day service provision.
13. Part of these strategic proposals will be consistent pricing methods and approaches to ensure good value for money from contracts to respond to the City Council’s financial challenge. We will issue a variation to the Framework contract to utilise a nationally benchmarked pricing methodology that supports an open book approach to pricing, which will support improved good value from Framework providers.

**Cabinet Member / Officer Recommendations:**

That Cabinet:

1. Approves the extension of the Adult Social Care Community Support Service Framework agreement in one-year increments from February 2022 for up to two years to 30 March 2024 at a cost of up to £44.0m per annum
2. Authorises Executive Director of People in consultation with the Cabinet Member Adult Social Care to invoke any subsequent extensions/variations/block call offs specifically defined in the contract(s) being awarded, up to the maximum budget envelope outlined in this report
3. Notes the additional spend against the Community Support Services Framework
4. Authorises Executive Director of People in consultation with the Cabinet Member Adult Social Care to increase the framework value for the current year and for any subsequent annual extensions/variations and block call offs up to a maximum of £25m per annum.

**Corporate Strategy alignment:**

1. **Empowering and Caring** – working with some of our most vulnerable citizens to increase their independence and ensuring the support they receive is appropriate and empowering.
2. **Fair and Inclusive** - ensuring that vulnerable people are given the best opportunity to live independently in their own homes, to access the opportunities that will make their lives meaningful as citizens.
3. **Wellbeing** – supporting adults with disabilities to live as an integral part of their community and have the same opportunities as others.

**City Benefits:**

1. Support purchased enables people with care and support needs to stay healthy, safe and living as independently as they can in their communities.
2. We meet our statutory duties under the Care Act to people with eligible care needs, disabilities and other protected characteristics.

**Consultation Details:** None, as there are no changes to current provision.

**Background Documents :** Care Act (2014) – all services purchased using this budget are because of the Council’s statutory duties as a Local Authority under this Act.

<b>Revenue Cost</b>	<b>£43.12m</b>	<b>Source of Revenue Funding</b>	<b>General fund</b>
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<b>Capital Cost</b>	N/A	<b>Source of Capital Funding</b>	N/A
One off cost <input type="checkbox"/>	Ongoing cost <input checked="" type="checkbox"/>	Saving Proposal <input type="checkbox"/>	Income generation proposal <input type="checkbox"/>

**Required information to be completed by Financial/Legal/ICT/ HR partners:**

**1. Finance Advice:** The report seeks approval to extend the Community Support Framework. As identified in the report, this form of care and support has seen significant cost increases mainly due to changes in demand and a move away from care and support in residential settings. This area is currently forecasting expenditure of £43.12m in comparison to a budget of £38.62m. The resulting budget gap will need to be addressed as part of the 2022/23 budget setting process and has been included in the Medium-Term Financial Planning assumptions as a cost pressure which needs to be addressed.

**Finance Business Partner:** Denise Hunt 30/11/21

**2. Legal Advice:** The extension is in accordance with the contract terms. Legal services will advise and assist officers with regard to the contractual arrangements for the extension.

**Legal Team Leader:** Husinara Jones Team leader/solicitor 4/1/22

**3. Implications on IT:** I can see no IT implications in this proposal

**IT Team Leader:** Gavin Arbuckle – Head of Service Operations, Digital Transformation 2/11/21

**4. HR Advice:** The report is seeking to implement the extensions to the Community Support Service contract. There are no significant HR implications arising for Bristol City Council employees from this report.

**HR Partner:** Lorna Laing – HR Business Partner 2/12/21

<b>EDM Sign-off</b>	<b>Hugh Evans</b>	<b>24/11/21</b>
<b>Cabinet Member sign-off</b>	<b>Councillor Helen Holland</b>	<b>1/12/21</b>
<b>For Key Decisions - Mayor's Office sign-off</b>	<b>Mayor's Office</b>	<b>4/1/22</b>

<b>Appendix A – Further essential background / detail on the proposal</b>	<b>NO</b>
<b>Appendix B – Details of consultation carried out - internal and external</b>	<b>NO</b>
<b>Appendix C – Summary of any engagement with scrutiny</b>	<b>NO</b>
<b>Appendix D – Risk assessment</b>	<b>NO</b>
<b>Appendix E – Equalities screening / impact assessment of proposal</b>	<b>YES</b>
Appendix F – <a href="#">Eco-impact screening/ impact assessment of proposal</a>	<b>NO</b>
<b>Appendix G – Financial Advice</b>	<b>NO</b>
<b>Appendix H – Legal Advice</b>	<b>NO</b>
<b>Appendix I – Exempt Information</b>	<b>No</b>
<b>Appendix J – HR advice</b>	<b>NO</b>
<b>Appendix K – ICT</b>	<b>NO</b>
<b>Appendix L – Procurement</b>	<b>NO</b>