

## E-scooter expansion - Risk Register

### Negative Risks that offer a threat to e-scooter expansion and its Aims (Aim - Reduce Level of Risk)

Ref	Risk Description	Key Causes	Key Consequence	Status Open / Closed	Strategic Theme	Risk Category	Risk Owner	Key Mitigations	Direction of travel	Current Risk Level			Monetary Impact of Risk £k	Risk Tolerance			
										Likelihood	Impact	Risk Rating		Likelihood	Impact	Risk Rating	Date
ES0001	Expansion may lead to a loss of coverage of on-street operations	operator does not have sufficient staff resources to cover larger operational area	increase in mis-parked or abandoned scooters, and reduction in response times	open	Well Connected	operational / reputational / health & safety	<b>BCC/WECA</b>	operator has given assurances that they will increase resources to cover expanded operation. Request WECA manage this through contract (Contract with operator is with WECA not BCC).		2	3	6	0	2	2	4	Feb-22
ES0002	The additional e-scooters may end up in the high-demand central areas of the city and not provide good coverage in the outer areas	limited control over scooter trip patterns. Operator not re-distributing scooters	over-crowding in some areas of the city, lack of availability in others	open	Well Connected / fair and inclusive	operational / reputational / health & safety	<b>BCC/WECA</b>	operator has given assurances that they will ensure a good distribution of scooters and will increase resources to enable this. Request WECA manage this through contract (Contract with operator is with WECA not BCC).		3	3	9	0	3	3	9	Feb-22
ES0003	There may be issues of affordability of use of the e-scooters in some areas	Some people may not be able to afford to use the rental scheme	poor public perception, issues of exclusion,	open	Fair and inclusive	reputational	<b>WECA</b>	Operator has 50% discount scheme for some people on lower incomes. Request that WECA ensure that this is well publicised by the operator		3	2	6	0	3	2	6	Feb-22

N.B - this Risk Log relates to the strategic risks of the proposed e-scooter expansion. The management of the programme, including risk management, is co-ordinated by WECA as the manager of the contract with the e-scooter operator.