

# Business Change & Resources

## 22<sup>nd</sup> September 2016



**Report of:** Richard Billingham - Service Director HR

**Title:** Business Change Performance Q1 2016/17 - Existing and New Indicators

**Ward:** *Citywide*

**Officer Presenting Report:** Tracy Mathews, Performance Improvement Advisor

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### Recommendation

- 1) To note the Business Change Outturn Performance Report for Quarter 1 of 2016/17 (where data provided)
- 2) To identify a suite of performance indicators for future reporting (Q2 onwards) from the list provided

### Summary

This report consists of:

- a) Existing performance indicators already reported in Business Change and,
- b) Potential new performance indicators that could be reported, subject to development.

All indicators aim to show the progress made to supporting the delivery of the Corporate Plan 2014/17.

### The significant issues in the report are:

The most significant highlights, milestones and performance issues are contained within the Business Change 2016/17 Quarter 1 Outturn Performance Report, attached as Appendix A.



## **Policy**

1. *Not applicable*

## **Consultation**

2. **Internal**  
*Directorate Leadership Team*
3. **External**  
*Not applicable*

## **Context**

- 4.1 The mayoral themes formed the basis of the Corporate Plan 2014/17 that was agreed at Full Council on 22<sup>nd</sup> July 2014. A suite of measures of success (including both performance indicators and key projects) have subsequently been agreed to determine progress towards the strategic objectives identified with the Corporate Plan.
- 4.2 As Business Change only accounts for five Corporate Plan measures, detailed information for all the Business Change DLT measures were historically included for information. However, since the previous report (Q4) it was decided that members should have an opportunity to identify which indicators are reported. Therefore this report includes the progress of all relevant existing indicators along with a list of potential new indicators.
- 4.3 These measures of success are sorted by service area.
- 4.4 Reports for Q2 onwards will be based upon the indicators selected by the committee at this meeting.

## **Proposal**

5. The Commission is asked to note the contents of the summary outturn report as attached as Appendix A and identify which measures they would like reported for Q2 onwards.

## **Other Options Considered**

6. *Not applicable*

## **Risk Assessment**

7. *Not applicable*

## **Public Sector Equality Duties**

- 8a) Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion

or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:

- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.
- ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to --
  - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
  - take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);
  - encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.
- iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
  - tackle prejudice; and
  - promote understanding.

8b) This report is a statement of the progress on delivery of the Corporate Plan objectives and therefore no equality impact assessment has been undertaken. Individual workstreams will have undertaken equality impact assessments as part of developing and delivering the work programmes.

## **Legal and Resource Implications**

### **Legal**

*Not applicable*

**(Legal advice provided by N/A)**

### **Financial**

#### **(a) Revenue**

*Not applicable*

#### **(b) Capital**

*Not applicable*

**(Financial advice provided by N/A)**

### **Land**

*Not applicable*

**Personnel**

*Not applicable*

**Appendices:**

*Appendix A – Business Change Performance Q1 2016/17 - Existing and New Indicators*

**LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

**Background Papers:**

*None*