

Report to Communities Scrutiny 17 November 2022

# TENANT PARTICIPATION REVIEW 2022

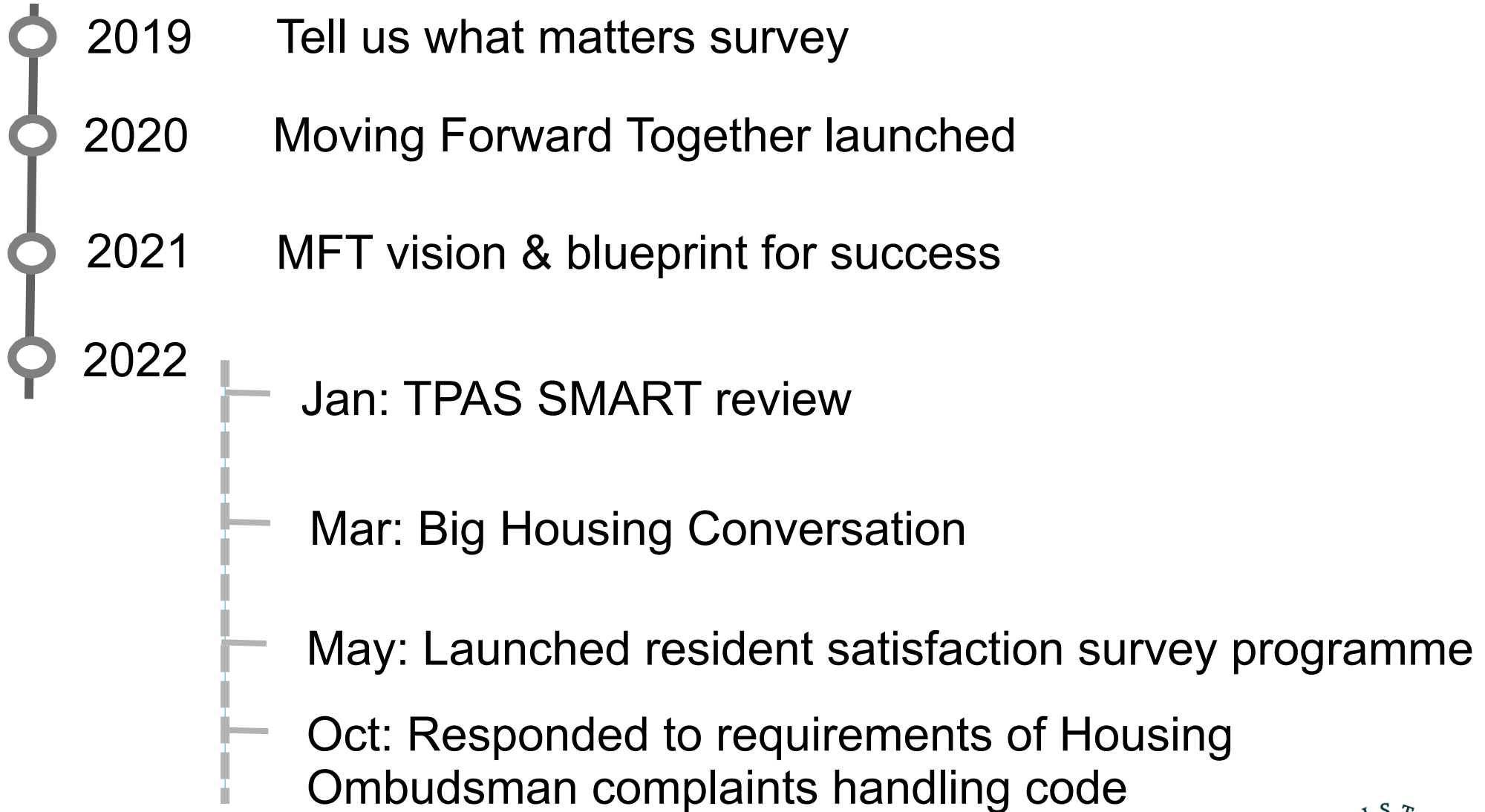
Housing and Landlord Services

Business Innovation


Slide 1



# The story so far...



# Where we are now...

- 6 (+2) clear resident priorities
- Clear vision
- Revised resident engagement approach 
- Draft principles
- Feedback, comments and ongoing insight
- TPAS recommendations
- New requirements for resident engagement - building and consumer regulations



# Next steps

- Identify senior lead for consumer standards
- Co-design tenant participation:
  - With residents, colleagues, councillors
  - Consider:
    - post pandemic
    - new legislation/standards
    - technological change
    - climate emergency
    - cost of living and inequalities
    - deliver greater efficiencies and effectiveness
- Prioritise resident engagement strategy for building safety
- Prepare for changes to housing regulation

# Delivery challenges

- Limited resources for co-design work
- Limited capacity for increased local engagement
- Readiness for change
- Building safety

# Scrutiny is asked to...

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1. Offer views on resident engagement priorities

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2. Provide a steer in response to the options submitted for tenant participation co-design and proposals to begin the first phase of co-design (by March 2023)

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3. Comment on the options for the co-design and make clear how they would like members to be involved with co-design activities

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4. Comment on the proposed joint working with community development and where relevant commission engagement to local groups

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5. Comment on the need to identify a named person for consumer standards

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