

FUJITSU



Appendix B: Digital Strategic Partner

Update to Bristol City Council Resources Scrutiny Commission 12 October 2023



BCC brought Fujitsu on board as their Digital Strategic Partner in Feb 2023. The Fujitsu team have been engaged in providing advice and guidance to the DTP stakeholders and Board, including review and feedback on the 5-year Digital Strategy and progress on Digital Strategy activities, as well as review of the Channel Strategy that is designed to provide a breadth of possible channels for citizen engagement whilst driving efficiencies within the Council.

Fujitsu have been actively engaged with the Digital Transformation projects teams and attend the monthly Programme Board meetings. The Strategic Partnership team have been able to observe the strong governance structures that are in place for management, control and assurance across the programme and see decision making in action during Board meetings. There are some recommendations for efficiencies under discussion – ensuring necessary governance gateways remain. There is some opportunity to open the doors to enable more agile ways of working, the introduction of sprint teams, and use of small proofs of concepts to test and demonstrate value before moving forward, meaning all the answers aren't all needed on Day 1. Fujitsu have found the teams to be open to discussion and transparent regarding challenges, and look forward to being able to support as a partner going forward.

Michelle Tucker

Government Shared Services Delivery Executive

Fujitsu

