



# Home Care Update

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People Directorate



# Key Points – Financial Situation

## q Budget Position

- Annual spend of circa £16m
- Targeted savings of £3.5m (cumulative over 15/16, 16/17 and 17/18).
- Will achieve savings of approx. £500k in 16/17

## q Cost of services

- BCC pays two hourly rates for home care: £14.20 and £15.64
- Significant pressure on these rates, from NLW and other sources
- Neighbouring LA's rates: £23.01, £17.68 and £16.35
- Cost of care tools recommend rates in the region of £16.00 – £17.00



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# Overview

## q Situation in Bristol

- BCC commissions home care for 1800 people
- 4 Main Providers are preferred providers in specific areas of Bristol
- 90% of care is delivered by 13 providers (including Main Providers)
- Remaining 10% of care is delivered by 27 other providers

## q Issues faced by BCC and nationwide

- Cost – Provider sustainability and pressures from NLW, training etc
- Demand – Increasing level and complexity of care required
- Capacity – Too few people willing and able to work in home care
- Quality – Issues around transparency, capacity and training



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# Key Points – Demand and Service Provision

- q Need for home care provision exceeds level of provision
  - Gap is circa 600 hours of care per week for 50 people
  - This gives flexibility on: location, visit times and service start date

## q Hospital Situation

- All parts of the system struggling with reduced resources, increased need and greater complexity of need.
- People wait in hospital beds as home care services are not available

## q Supporting people living in the community

- People waiting in their home needing care that is not available
- High risk and increases pressure on family / carers



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