

Review of Housing Management Board Next steps

Recap - Why we are reviewing HMB?

- TPAS smart review recommendations 2022
- Review function and impact of the board
- Compliance with social housing regulation act

Aims:

- To review terms of reference
- To consider recruitment options
- Improve representation

Recap - TPAS recommendations for HMB

Summary of TPAS recommendations

- **Clearly defined roles** and intended **outcomes** for tenants and leaseholders incorporated within terms of reference.
- The HMB **power to influence** needs to be more clearly defined / referenced in TOR.
- A clear approach to **capturing and evidencing** where **residents' voices** have influenced decisions .
- **Reference to tenant scrutiny** made within the TOR how HMB will receive recommendations and respond.
- **Broaden the number and diversity** of those engaged by reviewing the elective process
- **Ensure transparency** - Reporting back to wider resident body

Progress

- Report submitted to HMB 4th Oct 2023 for discussion and comment.
- Minutes of meeting circulated to board members
- Request for resident board members further comments by end of Nov 2023.
- Comments summarised (see next slides)
- Seeking guidance from Democratic Service (due council wide changes to committee model and elections in May 24)

Summary of comments & suggestions

- Need to ensure tenant/ leaseholder board members maintain links with rest of involvement structure.
- Co-opting was a good idea
- Recommend TOR include a reference to the new committee system
- Suggestion Housing could approach other groups for advice on issues
- Suggestion leaseholders and tenant's panels have more than one rep to HMB to avoid a loss of skills each time someone resigned and was replaced (back up / reserve)
- TP feels top down, suggestion working party with tenants
- Agree wholeheartedly 'role of the HMB Members needs to be more defined
- Members need to be reminded of their role on occasions.

Summary Q&A

Qu - How do BCC propose to elect new members 'so as to broaden diversity of the board'?

Ans - The new proposals include places for co-options from underrepresented communities (point 4 of report to HMB Oct 23). When recruiting to existing resident positions we need to ensure opportunities are promoted widely.

Qu - Are we all up for election?

Ans - Positions on the board are not permanent and have always been subject to a re selection process periodically, to allow other BCC tenants and leaseholders the opportunity.

Qu - How do we ensure resident board members link to rest of resident involvement structure?

Ans - Recruitment options proposed include consideration for how board members could maintain links. Going forward we will also be looking to further develop/ strengthen these with resident board members.

Next Steps

- Seek agreement in principle to the proposed amendments to the TOR (with exception Point 4 membership).
- Broaden engagement on the recruitment options (test opinion with involvement register)
- Workshop with resident board members to review results and report back to HMB
- Scope proposed co-option to increase the influence of underrepresented communities.
- Workshop with resident board members to scope expenses, reward and recognition scheme for resident involvement at HMB level

Revised Timeline

<p>Ongoing until new recruitment underway</p>	<ul style="list-style-type: none"> • To maintain continuity, it is recommended that current tenant / leaseholder board members be asked to remain in post until at least the end of the current financial year and/ or until new recruitment undertaken.
<p>Spring 2024</p>	<ul style="list-style-type: none"> • Wider engagement on the proposed recruitment options with involved residents (Via Involvement register) • HMB resident working group to review feedback • Further work to consider expenses, reward and recognition scheme for resident involvement • Work undertaken to further scope co-option process
<p>Summer 2024</p>	<ul style="list-style-type: none"> • Outcome report to HMB with resident steer and to seek agreement to move forward.
<p>Autumn 2024</p>	<ul style="list-style-type: none"> • Proposed recruitment to commence. • This will allow for planning and citywide promotion of opportunities (using range of channels, including winter addition of Housing News which goes out to all BCC tenants and leaseholders). • Following promotion, commence actual recruitment process
<p>Winter 2024 / 2025</p>	<ul style="list-style-type: none"> • New board in place

